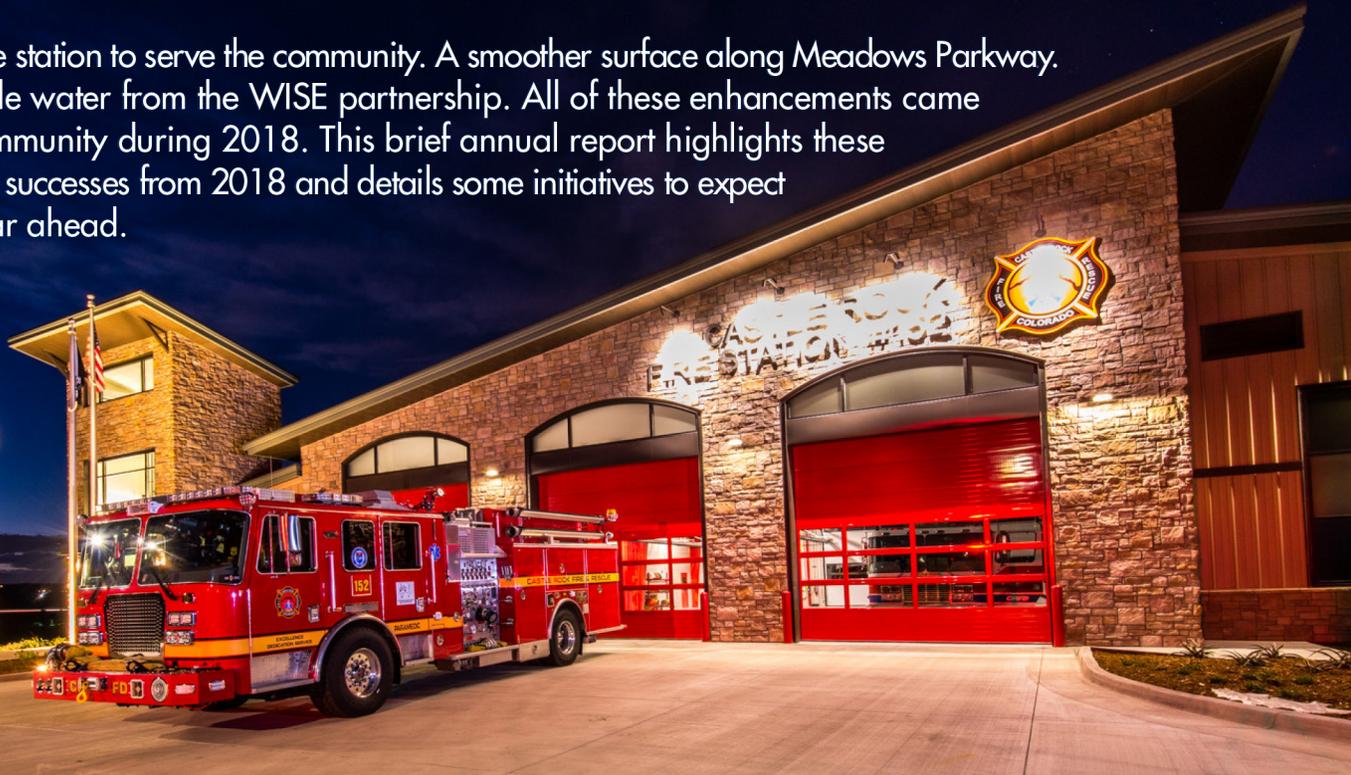




# REPORT TO THE COMMUNITY

YEAR-END 2018

A new fire station to serve the community. A smoother surface along Meadows Parkway. Renewable water from the WISE partnership. All of these enhancements came to the community during 2018. This brief annual report highlights these and other successes from 2018 and details some initiatives to expect in the year ahead.



# What was accomplished?

Following is a selection of the Town's top accomplishments from 2018, organized by key community priority:



## Ensuring our public safety

- Opened Fire Station 152 in Crystal Valley; added 12 positions needed to staff the station
- Added five positions in Police and launched a full-time mental health co-responder program, following a successful pilot program in 2017
- Worked to update the Police and Fire departments' strategic plans and to further establish the Town's Public Safety Training Campus



## Maintaining strong Parks and Recreation

- Began construction on Deputy Zack S. Parrish III Memorial Park near Aspen View Academy in The Meadows; the park will open in spring/summer 2019
- Broke ground on a 2-mile southward extension of the East Plum Creek Trail, to Crystal Valley Parkway; completion is expected in fall 2019



## Enhancing our transportation

- Reconstructed Meadows Parkway between U.S. Highway 85 and Prairie Hawk Drive
- Installed a roundabout at Wolfensberger Road and Plum Creek Parkway/Coachline Road
- Installed new traffic signals at Meadows Parkway and Low Meadow Boulevard and at Plum Creek Parkway and Emerald Drive
- Completed pavement maintenance projects in eastern Castle Rock and along Meadows Boulevard



## Supporting economic development

- Invested in Arapahoe Community College's Collaboration Campus – a partnership among that school and the Douglas County Schools, Castle Rock Economic Development Council, the Town and Colorado State University; ground was broken on the project in May 2018, and the first phase is expected to open in fall 2019
- Began work to develop next-step economic development priorities



## Securing our water future

- Began receiving WISE water in Town and continued the Box Elder and Chatfield Reallocation projects to provide for additional renewable water
- Designed upgrades to the Plum Creek Water Purification Facility for purified reuse water; construction will begin in 2019 and be completed in 2020
- Began designing a pipeline to the Town's new water diversion north of Sedalia



## Managing Town finances conservatively

- Affirmed 2019 strategic priorities and adopted the 2019 Budget, 2019-2021 Balanced Financial Plan and 2019-2023 Capital Improvement Program



## Strengthening our unique Community Character

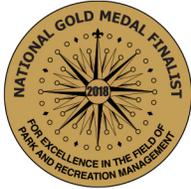
- Enjoyed the first full year of Downtown's reimagined Festival Park
- Launched social media channels for the Castle Rock Police Department to further engage the public

More achievements are in the 2019 Budget, available at [CRgov.com/2019budget](http://CRgov.com/2019budget).

# Awards and accreditations

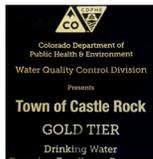
Those who live here know our Town rocks. But it's not just those who live here who recognize the Town for jobs well done. The Town annually receives numerous awards and accreditations in recognition of its pursuit of excellence, dedication and service. Here are some highlights from the past year:

## AWARDS



### Gold Medal Award

The Parks and Recreation Department in September accepted the National Recreation and Parks Association's 2018 Gold Medal Award. The award honors communities throughout the United States that demonstrate excellence in long-range planning, resource management and innovative approaches to delivering superb parks and recreation services.



### Castle Rock Water awards

Colorado Department of Public Health and Environment awarded Castle Rock Water two gold awards. The Pursuing Excellence Gold Award is the highest ranking for actions taken going above and beyond regulatory compliance for drinking water. The Environmental Leadership Program Gold Award is for going above and beyond regulatory standards that positively impact the environment.



### Distinguished Budget Presentation Award

Given by the Government Finance Officers Association for publishing a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device. This is the 10th consecutive year the Town has received this award.



### Festival Park awards

The reimagined Festival Park received two awards in 2018. The first was a Merit Award in the category Design over \$500,000 Construction Budget, from the Colorado Chapter of the American Society of Landscape Architects. The second was the Landscape/Urban Development award in the 2018 Best Projects competition for Engineering News-Record, an industry publication. That award recognizes the best projects in the four-state region consisting of Colorado, Wyoming, North Dakota and South Dakota.

## ACCREDITATIONS



### Castle Rock Fire and Rescue Department

Castle Rock Fire and Rescue is one of about 260 internationally accredited agencies through the Commission on Fire Accreditation International.



Colorado Association of Chiefs of Police

### Castle Rock Police Department

The Castle Rock Police Department is accredited by the Colorado Association of Chiefs of Police.



### Parks and Recreation Department

The Parks and Recreation Department is nationally accredited by the Commission for Accreditation of Park and Recreation Agencies, which recognizes park and recreation agencies for excellence in operation and service.



### Public Works Department

The Public Works Department is one of about 190 public works agencies – representing less than 1 percent of agencies in North America – to earn accreditation through the American Public Works Association.

# What are our key priorities for 2019?

Public open houses were held, and multiple Town Council discussions occurred, before Town Council approved six key priorities for 2019. Listed under each priority are key 2019 action items.



## Ensuring outstanding public safety

- Add five new Police Department positions: one officer to staff the mental health co-responder program, one school resource officer assigned to Castle Rock and Mesa middle schools, two dispatchers and one crime analyst
- Add one position in Fire, an operations assistant
- Adopt and begin implementation of the 2019-2023 Police Department Strategic Plan and the Fire Department's three-year strategic, master and Community Wildfire Protection plans
- Construct the classroom building for the Town's Public Safety Training Campus



## Enhancing our transportation

- Complete the annual Pavement Maintenance Program and street reconstructions, including on Butterfield Crossing Drive and on Plum Creek Parkway east of Gilbert Street
- Widen Plum Creek Parkway east of Gilbert Street to Eaton Circle and construct a roundabout at Eaton Street
- Improve intersections on Founders Parkway at Allen Way and Crowfoot Valley Road
- Install a new traffic signal near the entrance to Castle Rock Adventist Hospital
- Complete construction of an addition to the Service Center
- Complete the Downtown Mobility Study and consider resulting recommendations, and complete a Transit Feasibility Study
- Continue working on a financing plan for the Interstate 25/Crystal Valley Parkway interchange



## Securing our water future

- Build upgrades to the Plum Creek Water Purification Facility so the Town can provide purified reuse water
- Finalize design and build a pipeline and pump station from the Town's new diversion and reservoir north of Sedalia to deliver reuse water to the Plum Creek Water Purification Facility
- Obtain additional WISE water and design/construct additional needed future infrastructure
- Complete design and construction of deep groundwater wells in the Lanterns
- Update Castle Rock Water's five-year strategic plan
- Update outdoor water budgets for nonresidential customers and continue implementing the financial management plan to minimize rate and fee changes



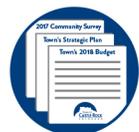
## Maintaining strong Parks and Recreation

- Complete Deputy Zack S. Parrish III Memorial Park
- Complete the 2-mile extension of East Plum Creek Trail, using \$1 million in grant monies from Great Outdoors Colorado
- Plan and construct \$600,000 in neighborhood park improvements
- Complete the Metzler Ranch Park synthetic turf replacement project to conserve 6 million gallons of water annually
- Select a location for and design the Town's next neighborhood park
- Continue to expand recreational opportunities at Rueter-Hess Reservoir
- Repair the parking lot and purchase a new cart fleet for Red Hawk Ridge Golf Course
- Replace \$320,000 in fitness equipment and the HVAC system at the Recreation Center
- Complete an assessment of the Town's long-term recreation facility needs



## Supporting economic development

- Contribute to Arapahoe Community College's Collaboration Campus project



## Managing Town finances conservatively

- Complete the 2019 community survey
- Complete the 2020 Budget, along with a five-year financial plan and five-year Capital Improvement Program
- Continue improvements in IT, human resources and other internal operations