



Mobile Alert app

Have an iPhone or Android smartphone? Receive CodeRED alerts directly on your cell phone with the **CodeRED Mobile Alert** app.

Free download on the App Store and Google Play.

Or just scan the barcode below.



Douglas Regional Dispatch
4000 Justice Way
Castle Rock, CO 80109
Non-emergency phone: 303 660 7500
Emergency: 911

CODE RED™

Code**RED**



Douglas Regional Dispatch
Castle Rock, CO.



CodeRED is an emergency notification system that allows emergency response personnel to notify residents and business owners during an emergency.

The Douglas County Sheriff's Office may use the alert system to communicate with the public in cases where prompt notice to protect life, health or property is advantageous. This may include fires, evacuation notices, incidents with a significant safety risk etc...

Any message regarding the safety of the community will be disseminated using Code RED, with the exception of severe weather. Douglas County and its municipalities will send out alerts via phone, text, or email in a variety of emergency situations, including evacuation notices, police activity, fire emergencies and more when applicable. Douglas County and its municipalities will only use this system in an emergency.

Douglas County has chosen not to include severe weather alerts because weather in Colorado shifts so rapidly that a message via the system may not be effective. Instead, the County and its municipalities encourage residents to stay tuned to NOAA weather radios and local media during severe weather situations.

To Register:

Visit notifydouglascounty.org and enter the required information (address, name, phone number(s), and email.) Douglas County and its municipalities encourage residents to talk to their family, friends and neighbors for help using the Internet to sign up. In addition, emergency response personnel will be at public events throughout the County to help residents sign up. Dispatchers and other emergency response personnel cannot register users over the phone.

Recognizing a CodeRED message:

A CodeRED Emergency message will have a caller ID Number of 866-419-5000 and will be identified using the name "Emergency Comm." We suggest programming the number into your cell phone as a new contact and using the name CodeRED Emergency.

If you need to replay the emergency notification message again, simply dial the number, and you will be able to hear the message again. Calls to fire and police departments could overload the system. CodeRED will leave a message on your answering machine, if you are not available. You can add two numbers into the system, allowing CodeRED to call a secondary number.

There are times when a message cannot be delivered. For example:

- If you do not have a landline and did not register a cell phone or alternate phone number or email.
- If your contact information has changed and you have not reregistered your information.
- If you only have a landline at your residence, the power is out and you did not register an alternate phone number.
- If your landline is busy for an extended time and your calls do not forward to voicemail or an answering machine.

Questions? Call 303 663 7747 or 303 660 7500