

2016 ANNUAL REPORT



www.CRgov.com/Police

2016 ANNUAL REPORT

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MESSAGE FROM THE CHIEF



POLICE DEPARTMENT

100 N. Perry Street, Castle Rock, CO 80104
(303) 663-6100 Office | (303) 663-6105 Fax

It is an honor to present you with the Castle Rock Police Department Annual Report for 2016. Our strong focus on community policing provides a solid foundation as we work to meet our No. 1 priority, which is the safety and security of our residents, business community and visitors. Our dedicated and highly trained staff of 71 sworn officers, 25 civilians and numerous volunteers work tirelessly every day to ensure Castle Rock continues to be a safe place to live, work and play. Castle Rock has been recognized once again as one of the safest communities and best places to raise a family in Colorado.

Castle Rock is a growing, vibrant community whose residents appreciate and embrace a close working relationship with the Castle Rock Police Department. Our Vision Statement provides for a strong commitment to partnering with the community. Listed below are some of our 2016 accomplishments - many of which are community-based accomplishments and focused on providing a safe community while building trust:

- Citizens' Police Academy
- Citizen Survey results
- Coffee with a Cop
- Cops Camp
- Crime Free Multi-Housing
- Domestic Violence Lethality Assessment Program
- Drug Take Back events
- Heroes and Helpers
- National Night Out
- Police Explorers
- Special Olympics Colorado
- Best of Colorado's small cities - 2016
- Safest Cities in Colorado - 2016



Chief Jack Cauley

We place a high value on community engagement and earning community trust. For our organization to provide the best possible service to the community, building long-lasting community relationships and earning the trust of our community and elected officials is paramount. The members of the Castle Rock Police Department know trust is earned in drops but can be lost in buckets. We focus on this as our staff works to keep our community safe each and every day.

Our annual report highlights the work of the men and women of our department. You will find information on crime statistics, performance measurements as well as information relating to individual divisions within the department.

Thank you for supporting the dedicated men and women of the Castle Rock Police Department and for helping make Castle Rock a safe and thriving community. I am extremely proud of our employees and honored to serve along with them.

Sincerely,


Chief of Police



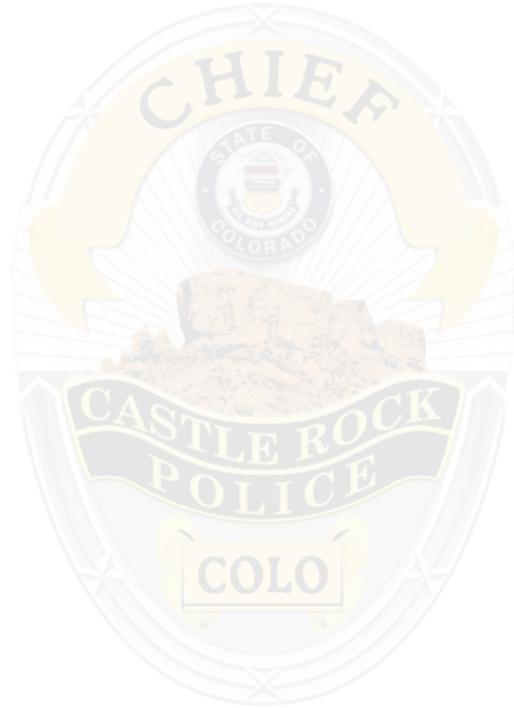
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ORGANIZATIONAL STRUCTURE

COMMAND PERSONNEL



JACK CAULEY
Chief of Police



JOHN ANDERSON
Commander
Special Operations



DOUG ERNST
Commander
Investigations



TIM GORMAN
Commander
Support Services



JASON LYONS
Commander
Patrol

CASTLE ROCK POLICE DEPARTMENT



TODD BROWN
Sergeant



SCOTT CLATON
Sergeant



KEVIN McCANN
Sergeant



ERIC McCARTY
Sergeant



TIM RATCLIFF
Sergeant



MARC RUISI
Sergeant



RANDALL SPEAECT
Sergeant



KEVIN TORRENS
Sergeant



SAM VARELA
Sergeant



KAL COLLINS
Corporal



ROBERT GRAFNER
Corporal



TIM GRANDY
Corporal



SETH MORRISSEY
Corporal



VERN MYERS
Corporal



TY PETERSEN
Corporal

**SUPERVISORY
PERSONNEL
(SWORN)**

2016 ANNUAL REPORT

SUPERVISORY PERSONNEL (CIVILIAN)



CINDI DIECK
Communications
Manager



BECKY HERNANDEZ
Administrative
Supervisor



CAROLE MALEZIJA
Victims Assistance
Coordinator



LINDA OMAR
Records
Supervisor

STAFFING DIAGRAM

ADMINISTRATION
Chief of Police

Administrative Supervisor

Senior Office Assistant

DIVISIONS

INVESTIGATIONS

- (1) Commander
- Investigations Unit**
- (1) Sergeant
- (6) Detectives
- (1) Crime Analyst
- Impact Unit**
- (1) Detective
- Property & Evidence Unit**
- (1) Technician
- Victims Assistance Unit**
- (1) Coordinator
- (1) Advocate
- (8) VA Volunteers
- (1) Senior Office Assistant
- (3) Investigation Volunteers

PATROL

- (1) Commander
- Patrol Unit**
- (6) Sergeants
- (6) Corporals
- (30) Police Officers
- Bike Unit**
- (2) Police Officers
- K-9 Unit**
- (2) Police Officers
- (2) Police Service Dogs
- Explorer Unit Post #401**
- (21) Explorers

SPECIAL OPERATIONS

- (1) Commander
- (1) Sergeant
- COPPS Unit**
- (2) Police Officers
- School Officers / Marshals**
- (2) Police Officers - SMO
- (1) Police Officer-SRO
- (1) Police Officer-YESS
- Traffic Unit**
- (4) Police Officers
- Animal Control Unit**
- (2) A/C Officers
- Community Safety Vol-CSV**
- (6) Volunteers

SUPPORT SERVICES

- (1) Commander
- Professional Standards, Training & Development**
- (1) Sergeant
- Communications Unit**
- (1) Communications Manager
- (12) Dispatchers
- Records Unit**
- (1) Records Supervisor
- (3) Records Specialists



FULL-TIME EQUIVALENT (FTE)

Chief of Police	1	Administration	Commissioned	1
Commanders	4		Non-Commissioned	2
Sergeants	9			
Corporals	6	Investigations	Commissioned	9
Detectives	7		Non-Commissioned	4
Officers	44		Contract Employee	1
TOTAL STAFF			Volunteers	11
Commissioned	71.0			
Non-Commissioned	24.5	Patrol	Commissioned	47
POLICE FTE¹	95.5		Explorers	21
		Special Operations	Commissioned	12
Contract Employee	1		Non-Commissioned	2
Volunteers	17		Volunteers	6
Explorers	21			
		Support Services	Commissioned	2
TOTAL DEPARTMENT²	134.5		Non-Commissioned	17

¹ Excludes contract employee, volunteers, explorers

² Includes contract employee, volunteers, explorers

2016 ANNUAL REPORT

YEAR IN REVIEW

JANUARY

New Officers join CRPD

Castle Rock Police Department hired two new officers in January. These additional officers allow the department to keep up with a rise in calls for service as the town continues to grow both residentially and commercially.

Welcome aboard!



FEBRUARY

Cupcake with a Cop

The department hosted our first “Cupcakes with a Cop” event at Smallcakes in Castle Rock. Along with delicious cupcakes, Cookies and Crema donated vegan homemade cookies. Many families visited the event bringing the total attendance to 350 people! The families and police had fun chatting, laughing and supporting each other.



MARCH

St. Baldrick's Foundation Charity Event

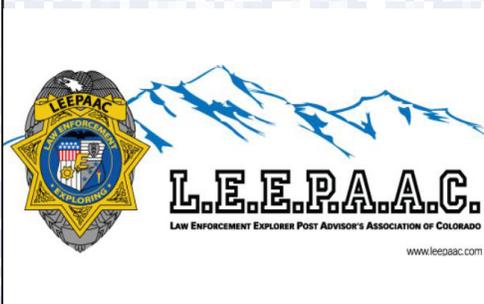
Castle Rock Police Officers and the Explorer Unit participated in this annual fundraising event by shaving their heads to raise money for promising research efforts to find cures for many childhood cancers. This year, the team of 18 participants raised \$3,375!



JULY

Explorers' LEEPAAC

Our Explorer Unit attended the 2016 Law Enforcement Explorer Post Advisors Association of Colorado (LEEPAAC) conference in Gunnison, Colorado. The unit received awards in three events against 34 posts from three states and were recognized by the board members for their appearance, professionalism and tactics.



AUGUST

Cattle Drive runs through Castle Rock

As a kickoff for the Western Heritage Welcome event and the Douglas County Fair and Rodeo, a large herd of cattle was driven through downtown Castle Rock to honor the agricultural heritage of the town. Among the cowhands were Chief Jack Cauley and Commander John Anderson!



SEPTEMBER

9-11 Remembrance Service

CRPD's Honor Guard posted the colors for the 9-11 Remembrance services held by Castle Rock Fire and Rescue to commemorate the tragic events that befell our country on September 11, 2001. Fire Chief Morales delivered the welcoming remarks and the Tolling of the Bell history. A moment of silence was observed.





APRIL

K9 Titan takes Water Pledge

PSD Titan and Officer Cody Brown participated in the Town Mayor's water conservation challenge, which encouraged all residents to take a free online pledge. Every pledge contributed to the Town's national ranking among top conservationists. In its first year, the Town pledged to save more than 17 million gallons of water!



MAY

Celebration Concert Series

The Town's new summer concert series kicked off with a performance by Shooter Jennings at Philip S. Miller Park's new amphitheater. With live music from nationally known bands, dancing under the stars, food and drinks, these ticketed events have become a signature part of summers in Castle Rock.



JUNE

Citizens' Academy Graduation

This year 30 participants graduated from the Citizens' Police Academy. The program provides classroom and hands-on police training. Participants are exposed to mini versions of the same types of training actual officers experience. The Academy is held in the spring of each year.

Congratulations Class of 2016!



OCTOBER

Trick or Treat Street

The annual tradition of our Town's Trick or Treat Street event continued in 2016 and featured many free activities including arts and crafts, pony and train rides, and the always popular costume contest. Officers Foster and West chatted with a suspicious character while Officer "Batman" Smith enjoyed directing traffic.



NOVEMBER

Career Connect 8th Grade Expo

Approximately 5,300 8th grade students from Douglas County School District attended the Career Expo. Students came from 21 different schools and had access to over 75 employers at the Douglas County Events Center. Officers Lewis and Stembel interacted with the students. The event was a huge success and lasted over 6.5 hours.



DECEMBER

Heroes and Helpers

CRPD and Target partnered once again in our annual Heroes and Helpers shopping day benefiting struggling families. A total of 45 children were sponsored. More than a dozen public safety personnel from Castle Rock, Colorado State Patrol and Elbert County Sheriff's Office provided assistance for the event. A fun day was had by all!



AWARDS & RECOGNITION

May 18, 2016 - Philip S. Miller Building Superior Tactics and Response (STAR)

The STAR Award is given to commissioned members of the department who, through exceptional tactics, act to successfully resolve a critical incident, thereby, setting a standard for safety and professionalism to which all members should aspire.

Officers Dan DeGennaro, Dustin Frost

In the early morning hours of July 18, 2015, officers were dispatched to a domestic disturbance call. Upon arrival, it was apparent that several family members were in danger by a man brandishing a knife. Officer DeGennaro and Officer Frost used excellent tactics working together as a team and did not hesitate to put themselves in danger attempting to save a person in jeopardy. Officers DeGennaro and Frost conducted themselves with the highest level of professionalism in the face of a very difficult situation.



STAR Award recipients: Officer DeGennaro and Officer Frost

Life Saving Award

By definition, the Life Saving Award is presented to members of the Department who, while in performance of their duties, completes a physical act directly resulting in the saving of a human life that is not their own.

Officer Renee Tremaine

On June 8, 2015, Officer Renee Tremaine was dispatched to the home of an unconscious and not breathing male victim. Unable to detect a pulse, Officer Tremaine began chest compressions.

Castle Rock Fire & Rescue's battalion chief later commented that the victim's outcome would not have been so positive without the rapid and extremely

effective course of action taken by Officer Tremaine. Unknown to Officer Tremaine at the time, the life she assisted in saving was a former police officer.

Life Saving Award

Officer Philip McNairy

On August 15, 2015, Officer McNairy responded to a call regarding a welfare check. He responded to the address and found an unconscious male. Officer McNairy turned the victim over and performed sternum rubs to try to wake the victim and eventually received a response. Officer McNairy immediately directed



Life Saving Award:
Officer McNairy

medical staff to his location and stayed with the victim until they arrived to provide further care. Due to the quick thinking and action by Officer McNairy, the victim's life was saved.

Life Saving Award

Corporal Tim Grandy Officer Todd Thompson

On the night of September 9, 2015, officers responded to the Comfort Suites on a report of an unresponsive female in the parking lot. Officer Thompson was first to respond and began sternum rubs in an attempt to wake her. Corporal Grandy soon arrived and the two officers reevaluated her condition.

Without the detection of a pulse, the officers immediately performed CPR until the Castle Rock Fire Department arrived. It was later determined that had it not been for the efforts of Corporal Grandy and Officer Thompson, the victim would not have survived.



Life Saving Award:
Corporal Grandy



Meritorious Unit Award

This honor is bestowed upon a collective team of individuals performing an assigned task in an unusually effective manner.

Sergeant Randall Speaect
Corporal Tim Grandy
Officers Terry Watts, Joseph Sutherland,
Justin Smith, Scott Webster
Community Safety Volunteer Claire May
Dispatchers Kim DeClaire, Rachael McKenzie
Outlets' Security Officer David Andrus

On the morning of March 28, 2015, CRPD dispatchers received a call from Arapahoe County Sheriff's Office regarding a bank robbery suspect traveling south on I-25. Dispatch advised officers that the vehicle was stationary near Castle Rock Outlet Mall. Officers responded and were directed to various areas adjacent to the mall. The suspect was found running west across Hwy 85. The suspect was eventually taken into custody after throwing the money in the air.

Due to the quick action, direction and excellent communication displayed by all involved, the suspect's crime wave came to a quick end in Castle Rock. The stolen vehicle and majority of money were recovered.



Meritorious Unit Award (left to right): Ofc. Webster, Cmdr. Ernst, Cpl. Grandy, Chief Cauley, Dispatcher DeClaire, Ofc. Watts, CSV May, Ofc. Smith, Dispatcher McKenzie, Security Officer Andrus

HIGHLIGHTS & HEADLINES

New tech improves police transparency

June 6 - (Castle Rock Newspress) A new piece of equipment at the Castle Rock Police Department is making it easier for officers to be transparent at traffic stops.

The hand-held LTI TruCam Laser documents the cars of suspected violators, providing better evidence for apprehension and prosecution of speeding and other traffic violations.

The device was purchased in January with \$4,950 from a Colorado Department of Transportation Mini-Speed Grant. Officer Justin Smith, who wrote the grant, uses the device four days a week while on patrol.

“Smith took the lead,” said Special Operations Sergeant Todd Brown. “With this equipment, officers can provide more efficient traffic safety enforcement and plan to reduce time spent at court because of the new photo and video evidence.”

The goal of this new technology is to reduce citizen complaints that officers picked the wrong car. The new technology documents each car in a cluster as it moves past the laser. This gives police the ability to prove that it was one particular car.

“The TruCam Laser is just one tool in the officer toolbox,” Brown said. The LTI TruCam Laser is shown below.



Castle Rock teens charged following chemical investigation

Nov 4 - (Castle Rock Newspress) Two 16-year-old juveniles have been charged in the wake of an investigation into suspicious chemicals found in a Castle Rock home, which led authorities to evacuate more than 30 surrounding homes before detonating the explosive material.

According to the 18th Judicial District Attorney’s Office, one juvenile is charged with possession of an explosive or incendiary device and possession of a handgun. The other is charged with two counts of sexual exploitation of a child and possession of a handgun.

The chemical investigation was coincidentally spurred on by the unrelated arrests of the two boys around 2:30 a.m. on Oct. 31, Castle Rock Police Chief Jack Cauley explained. Officers made a stop in the downtown area after noticing suspicious behavior, he said, and then arrested the boys.

By law, officers must notify the parents of an arrested juvenile. Officers could not reach the parents of one boy that night. They went to his home after 8 a.m. on Oct. 31 to again try to notify the parents. While in the home, they discovered the suspicious chemicals.

Cauley said the chemicals were in plain view and throughout the home. Lt. Tommy Barrella, with the Douglas County Bomb Squad, said chemicals were stored in a variety of containers - some closed, some open, some full, and some partially full.

Although they have not announced the kinds of chemicals or the exact amounts found in the home, Barrella said they were legally purchased.

The house has been condemned until authorities can remediate it, Cauley said.

According to Cauley, residents who had been evacuated were allowed to return home by the morning of Nov. 1. Further investigation determined no other explosive materials were in the home, although some chemicals remained. He also said there was no continued threat to the public.



Suspects in thefts from mailboxes arrested

May 2 - (Castle Rock Newspress) Two suspects have been taken into custody for allegedly stealing from mailboxes in Castle Rock and other areas of Douglas County. The suspects were arrested as a result of a combined effort by the Douglas County Sheriff's Office, the Castle Rock Police Department, the Jefferson County Sheriff's Office and the United States Postal Inspection Service. The suspects are identified as Danielle McDaniel, 35, and Michael McDaniel, 41, both of Castle Rock.

Danielle McDaniel was arrested on suspicion of unlawful possession of a controlled substance and has been released from jail on a \$2,000 personal recognizance bond. Michael McDaniel was arrested on suspicion of criminal possession of a financial transaction device and has been released from jail on a \$3,000 personal recognizance bond.

This investigation is ongoing and there is a possibility that more charges will be filed. Through the investigation, numerous pieces of mail were recovered and investigators will be combing through the evidence for the possibility of additional victims.

Castle Rock Police to collect medications

April 7 - (Castle Rock Newspress) Castle Rock Police Department participated in the Drug Enforcement Administration's National Drug Take Back Initiative on April 30 from 10 a.m. to 2 p.m. Residents can bring their unused pharmaceuticals and over-the-counter medicines to the department. CRPD also accepts

prescription drugs during their regular office hours: Monday through Friday from 8 a.m. to 5 p.m. Both services are free and anonymous with no questions asked. Some items, however, will not be accepted, including: needles, mercury thermometers, oxygen containers, liquid medicines, chemotherapy/radioactive substances, pressurized canisters and other illegal drugs.



Program aims to protect more domestic violence victims

November 16 - (CBS4) Law enforcement offices in Douglas County are working with domestic violence advocates to protect more victims.

The idea is to try and get officers to prevent deaths related to domestic violence through a program called Lethality Assessment. Officers will sit down with domestic violence victims and take them through a series of questions to determine their risk.

“What we’re learning is it becomes very impactful for a police officer to sit with a victim of domestic violence and tell them that, ‘You are in high danger of being killed by your domestic partner,’” said Castle Rock Chief Jack Cauley. “That’s very impactful and a very powerful statement to hear from law enforcement.” If a victim is determined to be at that high risk, officers immediately get them in touch with resources and a safe place.

Last year Douglas County experienced 800 calls relating to domestic violence.

More information on the lethality program is found under the patrol division, [page 33](#).

WE ARE LEADERS IN LAW ENFORCEMENT



Domestic violence impacts every community.
In Douglas County, leaders in law enforcement and County service agencies are partnering to better serve victims of these crimes.



Training 400 law enforcement officers
in Douglas County in the Lethality Assessment Program.





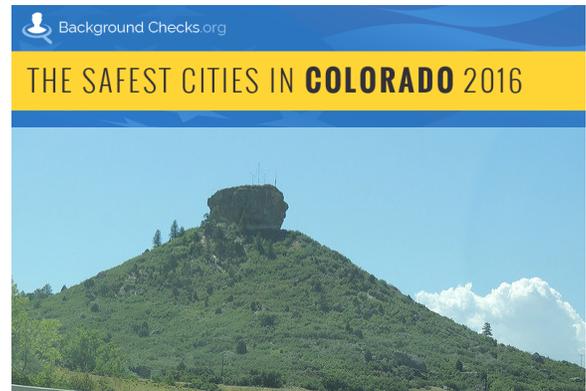



ACCOMPLISHMENTS

Castle Rock named one of 25 Safest Cities in Colorado

This achievement is in part a result of city/town government, police and residents all working together to ensure that Castle Rock remains safe.

- Denver Business Journal ranked Castle Rock as #3 in affordability, economic health, education and health, quality of life, and safety rankings.
- BackgroundChecks.org deemed Castle Rock as the #6 safest cities in Colorado based on FBI violent crime statistics and other proprietary research data.



Northwestern Institute School of Police Staff and Command

Sergeant Todd Brown graduated from this intensive ten-week program that prepares law enforcement managers for senior positions by uniquely combining academic principles with practical applications. Areas of focus such as budgeting, contemporary policing, decision making, problem solving, leadership skills, management techniques, and organizational behavior are among the topics studied.

Outcomes better prepare students to:

- Think globally
- Deliver services effectively
- Analyze the environment
- Mitigate legal exposure
- Develop systems of accountability



Sergeant Todd Brown

Senior Management Institute for Police (SMIP)

Commander Jason Lyons graduated from the prestigious Senior Management Institute for Police at Boston University. SMIP is a program of the Police Executive Research Forum that provides senior police executives with intensive training in the latest management concepts and practices used in business and government, as well as discussions of the most challenging issues facing law enforcement executives today. This demanding three-week course brings together a faculty from top universities, successful law enforcement chief executives, and subject matter experts from the private sector. SMIP provides a clear understanding of general management theory, policy development, planning processes, and organizational behavior. Topics included: diversity, political management, organizational strategy, performance management, organizational change, leadership, managerial problem-solving, career planning, negotiation, process analysis, media relations, and new policing strategies and innovations.



Commander Jason Lyons



eDiscovery

In August, Castle Rock Police Department implemented the Colorado eDiscovery system working alongside the District Attorney's office. The eDiscovery System is designed to support electronic submissions of cases and provides end-to-end system integration and two-way communication between the Law Enforcement Agency and the District Attorney's Office. This system gathers all documents (discovery) associated to criminal events from law enforcement in an electronic or digital format, transmits the file to the District Attorney for processing, then passes final discovery on to the Defense.

Support Services' Records Supervisor Linda Omar was instrumental in providing Records Management System input and recommending workflow processes prior to integration. The records specialists are the police department's highest volume users. They find the system easy to use and appreciate the ease with which they can ensure all Discovery requirements have been met.



Records Supervisor Linda Omar

International Police Mountain Bike Association *1st place second year running!*

Officer Jacob Coyle represented our department once again at the 2016 International Police Mountain Bike Association (IPMBA) held in Asheville, North Carolina. IPMBA was founded in 1992 due to the growing need for police to patrol where cars could not. The concept of Police on Bikes was redeveloped! IPMBA is the premier training organization for public safety cyclists worldwide. Since its founding, IPMBA has trained tens of thousands of public safety professionals in safe and effective police, EMS and security bicycle operations. Their annual conference allows public safety cyclists to receive the best and most current training available. Bike patrols from agencies worldwide attend each year.

At the conclusion of every conference, the hosting agency creates a most difficult and devious obstacle course competition named "The Hills." The event is open to any rider who wishes to participate. After all riders completed their course event, Officer Coyle not only had the fastest time for his age group, he held the fastest time overall at 1:18.53 - *claiming his World Championship title for the second year in a row.* Officer Coyle also completed the five-day Instructor Course Certification and is one of 742 instructors worldwide.



Officer Coyle on "The Hill"



1st place - Officer Coyle

Read more of "The Hills" competition at: <http://ipmba.org>

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BENCHMARKING

What is Benchmarking?

The [Benchmark Cities Survey](#) is referenced within this report and originally designed in 1997 by a core group of police chiefs throughout the country. These chiefs sought to establish a measurement tool to ensure their departments were providing the best service possible within their respective communities.

While no single measurement or statistic can capture or define crime trends, Part One Crime is a good place to start and is the industry standard.

Part One Person Crimes include: aggravated assault, homicide, rape, and robbery.

Part One Property Crimes include: burglary, motor vehicle theft, theft and arson.*

Participating agencies collect data annually for the Benchmark Cities Survey within four categories using [Uniform Crime Reporting \(UCR\)](#) data. These benchmark categories include general information, offenses, clearance rates and traffic safety. The final outcome is the published comprehensive Benchmark City Survey Report.

Our department uses this survey data to benchmark our performance measures. The Federal Bureau of Investigation (FBI) and Colorado Bureau of Investigation (CBI) collect, publish and report crime statistics with the use of UCR data as well.

The Police Department's strategic measures are analyzed and reported within our annual reports. To view all department reports, please visit: CRgov.com/PDAnnualReport.

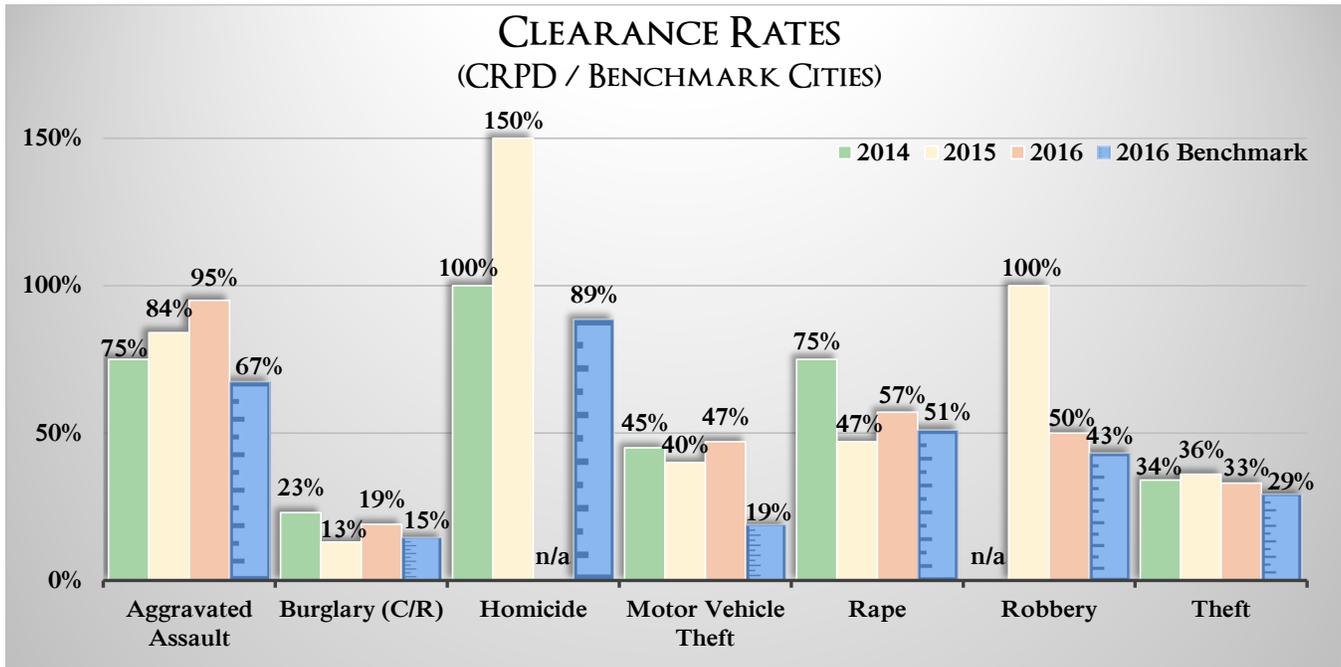
2016 Benchmark Cities Comparison

BENCHMARK COMPARISON	CRPD STATISTICS	BENCHMARK TARGET	MET GOAL
PART ONE CRIMES (per 1,000 population)			
Violent Crimes	0.8	≤ 2.7	✓
Property Crimes	18.6	≤ 26.5	✓
CLEARANCE RATES (Percentage of cases cleared)			
Violent Clearance Rates	76%	≥ 59.5%	✓
Property Clearance Rates	28%	≥ 21.9%	✓
TRAFFIC ACCIDENTS (per 1,000 population)			
Accidents (Injury)	0.5	≤ 5.1	✓
Accidents (Non-Injury)**	13.2	≤ 18.6	✓
Alcohol-Related Fatalities	0.0	≤ .013	✓
RESPONSE TIMES (emergency calls for service)			
Response Times (min:sec)	5:20	≤ 5:38	✓

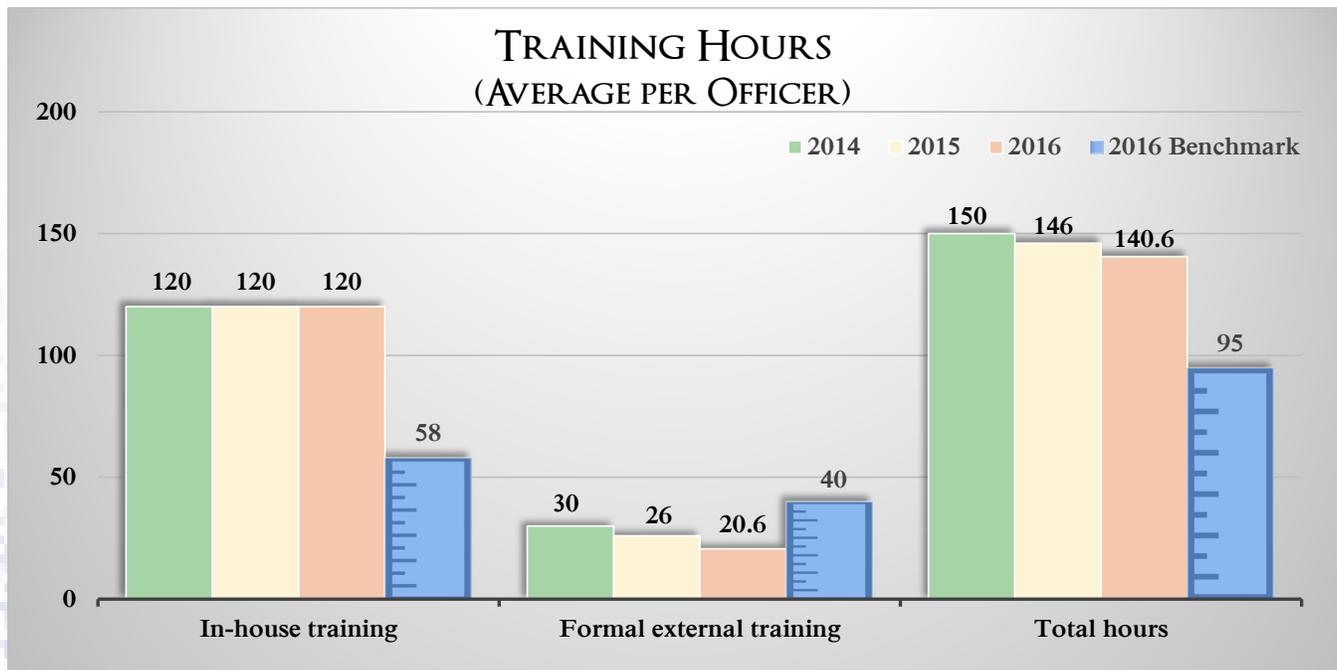
Our 2016 annual report card, listed in the above table, is based on UCR statistics. At the end of each year, the Police Department compares our data to the Benchmark Cities Survey data.

*Arson is reported by Castle Rock Fire & Rescue.

**Reported non-injury accident data does not include private property accidents.



Notes: The clearance rate chart (above) uses Uniform Crime Reporting (UCR) data as these benchmark statistics aid our department in comparing data for our strategic measurements.



Note: The 2016 Benchmark Cities Survey excludes one agency's training records, which affects the average training total.

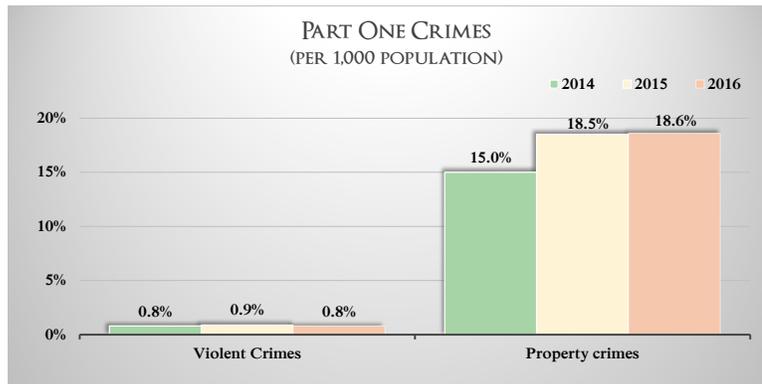
PERFORMANCE MEASURES

Strategic Performance Measures

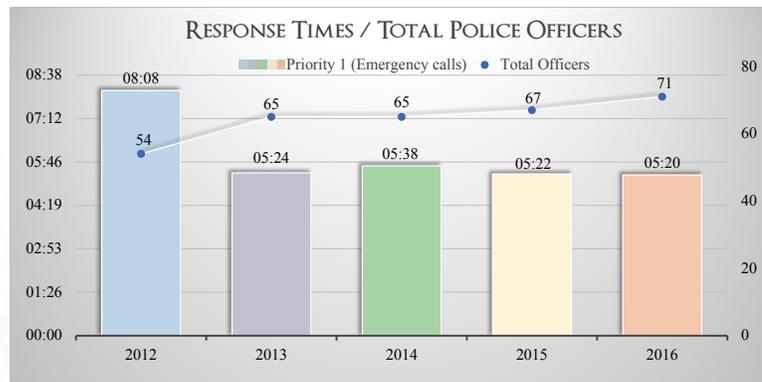
The Police Department's *Five-Year Strategic Plan* (2014-2018) outlines our six strategic priorities and provides guidelines on priorities, goals and measurements, which are required to carry out our mission effectively and efficiently. The following performance measurements are reported each year in our annual reports:

- | | | |
|-------------------|------------------------------|--------------------------------------|
| 1. Crime | 3. Employees | 5. Community Policing & Partnerships |
| 2. Traffic Safety | 4. Prepare for Future Growth | 6. Technology & Equipment |

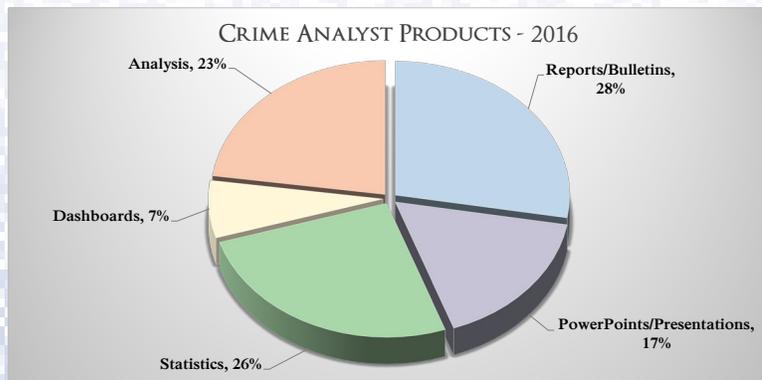
Strategic Priority 1: Crime



Part One Crime - There are eight Part One offenses in the UCR reporting system: murder and non-negligent homicide, forcible rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft, and arson. These offenses were chosen because they are serious crimes, they occur with regularity in all areas of the country and are likely to be reported to police. Castle Rock's Part One crimes are at a low crime rate per 1,000 population compared to the benchmark cities.



Response Times - The Department recognizes that prompt and effective delivery of police services continues to be important to our community. Our department improved our Priority 1 response times by realigning the town's geographical districts based on real-time data received and balancing officers' workload with proactive patrol deployments. This data-driven approach to deployments ensures that officers are in the areas with the highest volume of activity. These small but substantial changes have reduced our response times drastically since 2012.

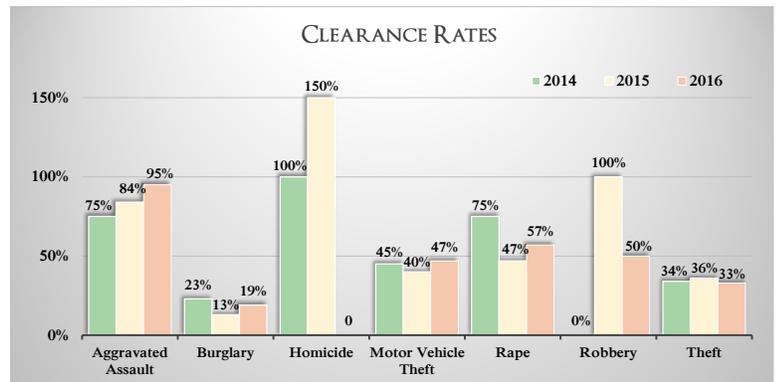


Crime Analyst - The analyst provides many pieces of information that are shared within the agency and the public, including maps, trend reports, series, forecasts, and predictions. Multiple dashboards are also created for quick crime data overview and deployment strategies.

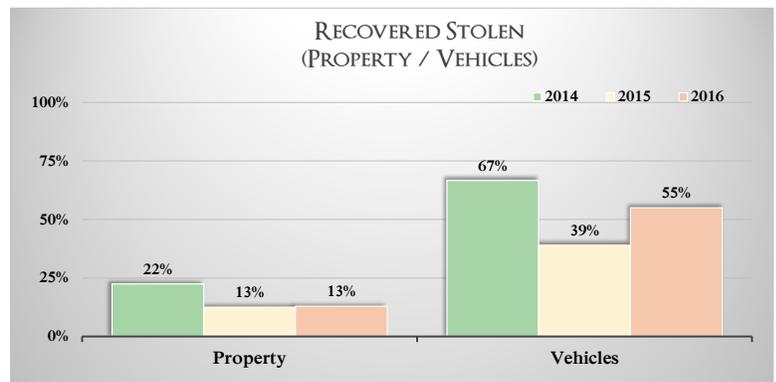


Strategic Priority 1: Crime (continued)

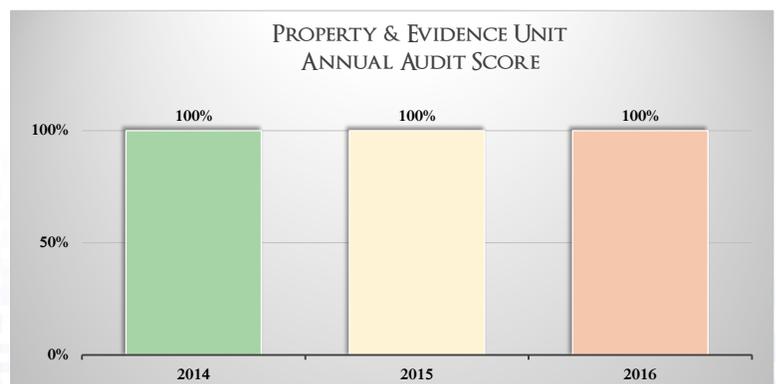
Clearance Rates - The clearance rates are the percentages of arrests on reported crimes. This information is used as a performance measure for year-to-year comparisons within the organization as well as comparisons within similar law enforcement agencies.



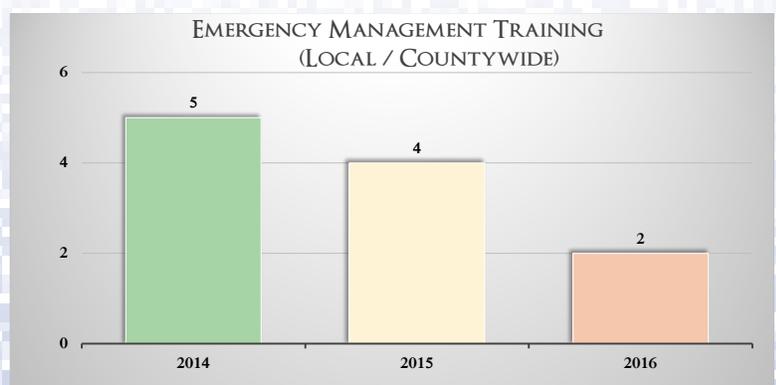
Recovered Stolen - One of the functions of a police department is to recover and return stolen property to its owner. In 2016, the recovered stolen vehicles increased 41 percent from 2015 with stolen property showing no change from the previous year.



Property and Evidence Unit - An annual audit is conducted utilizing a thorough assessment of current evidence-handling practices and policies. The audit verifies that 100 percent of high-risk evidence items (money, guns, drugs and jewelry) are accounted for and ensures the evidence and property function meets the national standards.

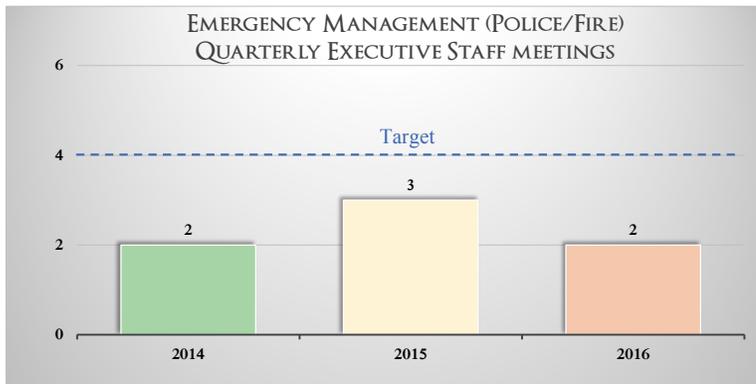


Emergency Management Training - Maintaining the capability of an effective emergency management system, and the response to and recovery from a critical incident, is extremely important to this department. One measurement is the participation of local or countywide emergency management training exercises. In 2016, the department participated in two multi-jurisdictional trainings.



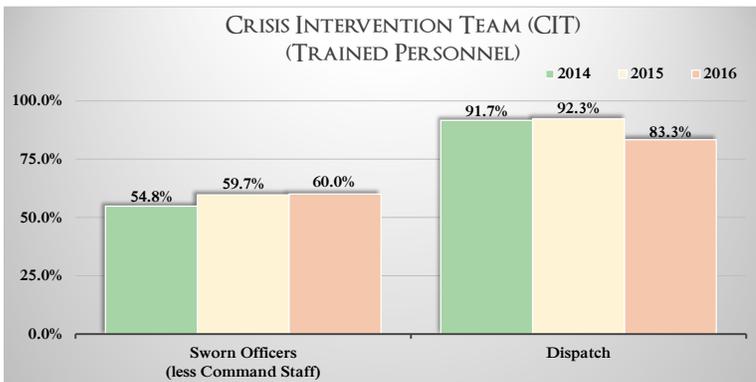
2016 ANNUAL REPORT

Strategic Priority 1: Crime (continued)



Emergency Management (continued) -

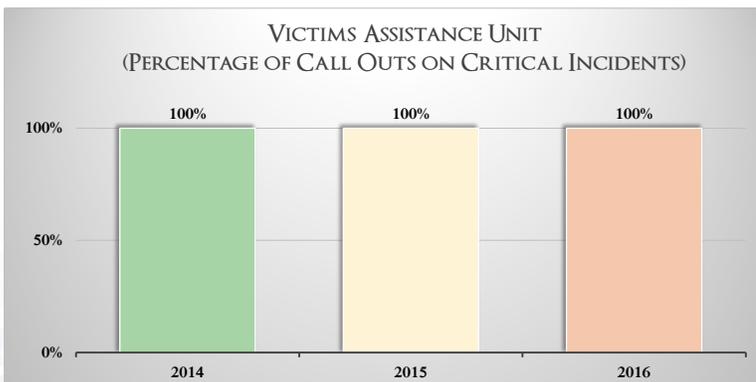
Another measurement of maintaining the capability of effective emergency management is the quarterly meetings with the Castle Rock Fire and Rescue Department's Executive Staff. The Police and Fire departments work in conjunction to maintain effective emergency management capabilities.



Crisis Intervention Team (CIT) - The CIT team continues to connect individuals suffering from mental health issues with the appropriate levels of mental health services. Training is conducted annually for our sworn officers and dispatch personnel.

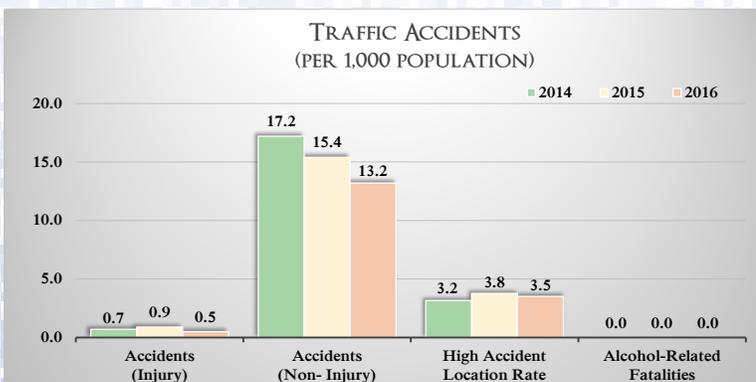
In 2016, our CIT certified staff included:

- 39 police officers or 60% (excluding Command Staff)
- 12 dispatchers or 83.3%



Victims Assistance (VA) Unit - The VA Unit continually strives for 100 percent response by their personnel on all critical incidents. This unit works with crime victims during traumatic events to provide support and resources as needed. More information is available on [page 30](#).

Strategic Priority 2: Traffic Safety

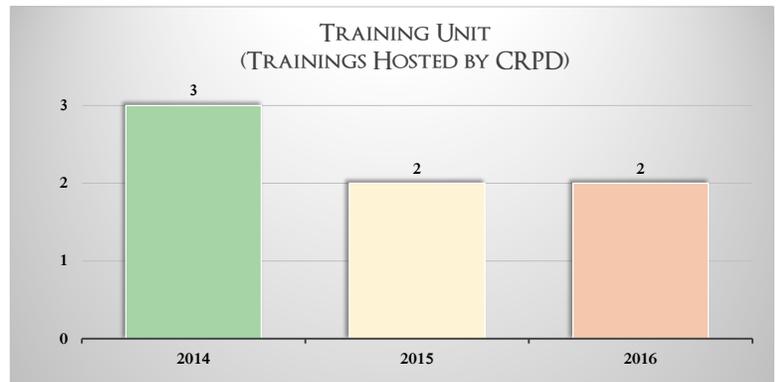


Traffic Accidents - Traffic safety continues to be one of the department's foremost concerns for our growing community. We work to identify the resources necessary to reduce both the number and severity of traffic crashes and increase public satisfaction with our traffic conditions. As shown in the Traffic Accident chart, the town's traffic accidents (both injury/non-injury) and rate of accidents decreased between 2015 and 2016 although the population in Castle Rock increased by 5.1 percent.

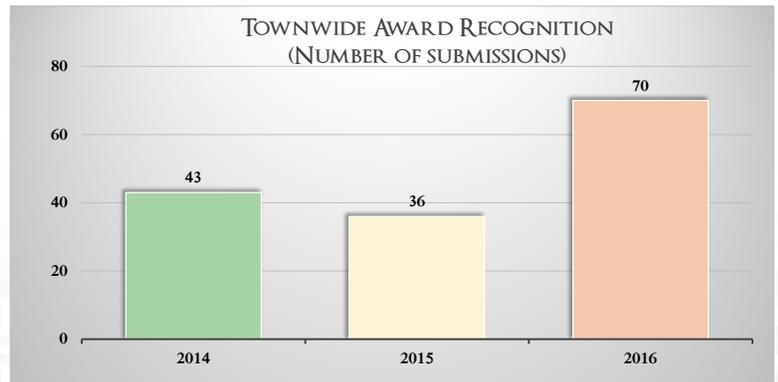


Strategic Priority 3: Employees

The Castle Rock Police Department is dedicated to maintaining its reputation as one of the most highly regarded law enforcement agencies in the Front Range region. The department firmly believes our greatest asset is our people. Continuous investment in our human capital pays huge dividends. Maintaining a well-trained and well-equipped workforce ensures that the highest levels of professionalism and service are being extended to the citizens of this community. We also understand that today's police officer wants to be part of something special. We are very proud to have the ability to recruit and retain the finest officers in the profession. With this in mind, we strive to maintain a 90 percent staffing level throughout the year. Our goal for sworn applications received is based on a three-year average (≥ 201).



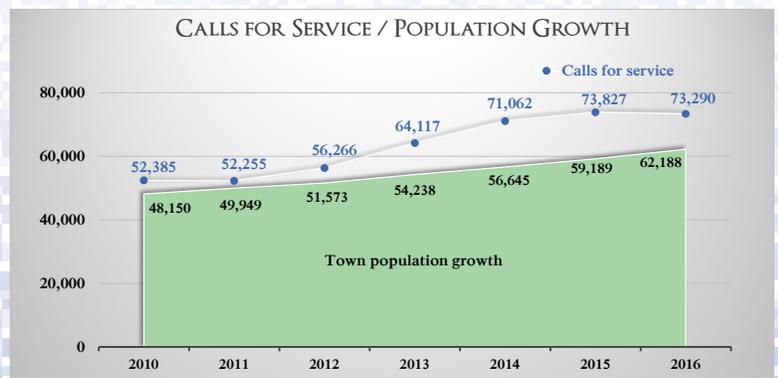
Townwide Award Recognition - The Police Department continues to recognize the importance of employee accomplishments throughout the year. We encourage submissions to the Townwide Award Board, which presents a variety of awards such as the Town's Applause and Value Awards. Award Recognition submissions increased by 94 percent in 2016.



Strategic Priority 4: Prepare for Future Growth

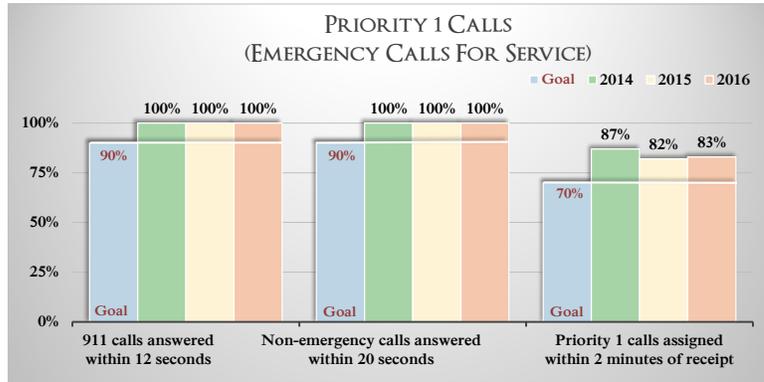
In the past three years (2014-2016), our community experienced a population increase of over 9.8 percent, with a 5.1 percent change between 2015 and 2016. With this growth, our calls for service also increased just over 3 percent (2014-2016). The department continues to monitor our town's growth trends and responds appropriately with staffing and resources.

Note: Calls for service also includes officer initiated calls.

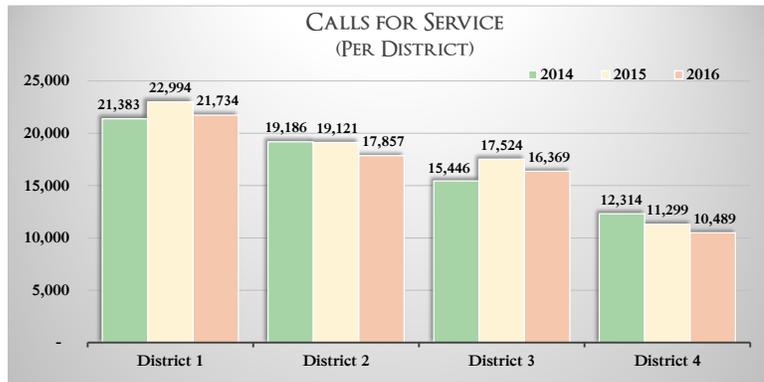


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Strategic Priority 4: Prepare for Future Growth (continued)

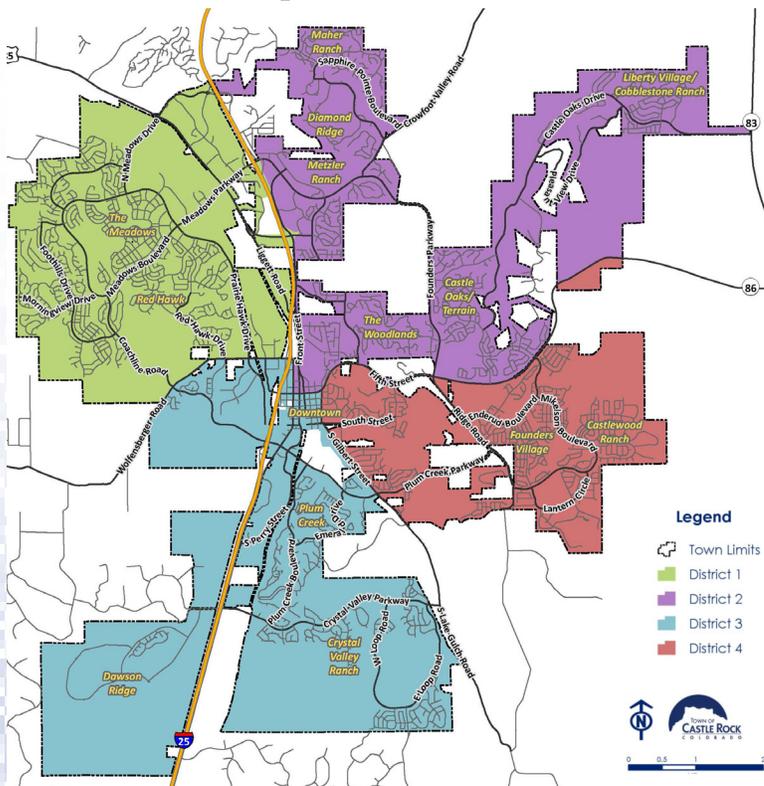


Priority 1 Calls for Service - Emergency calls that require immediate response and where an immediate threat to life exists are classified as Priority 1 calls. The department strives to answer all 911 calls within 12 seconds or less - with non-emergency calls answered within 20 seconds or less. All calls are tracked from the time the call is received in the Communication Center to the time it is dispatched, then to the time the officer arrives on scene. The Communication Center not only met but exceeded their goals during the past three years.



Calls for Service - To effectively provide service to our increasing population, the department needs to grow in response to that demand. Such an expansion necessitates hiring personnel and acquiring physical resources, as well as developing strategies and methods for providing quality services to the entire community.

CRPD District Map



Castle Rock Police strives to keep our community among the safest in the nation. Since 2012, our department increased from 54 sworn officers to 71 and our response times decreased from 8:08 (min:sec) down to 5:20. Calls for service, however, increased by 30.3 percent (2012-2015). More details on the above statistics may be found on [page 18](#) or [page 21](#). Despite the increase in call volume, crime levels have continued to remain low.

As our community continues to grow, so does the Castle Rock Police Department. In 2016, each patrol team was staffed with seven officers. These officers are assigned to four districts within Castle Rock as shown on the District map. The patrol officers responded to approximately 1,400 calls for service per week.

Copyright 2017, Town of Castle Rock (GIS Department)



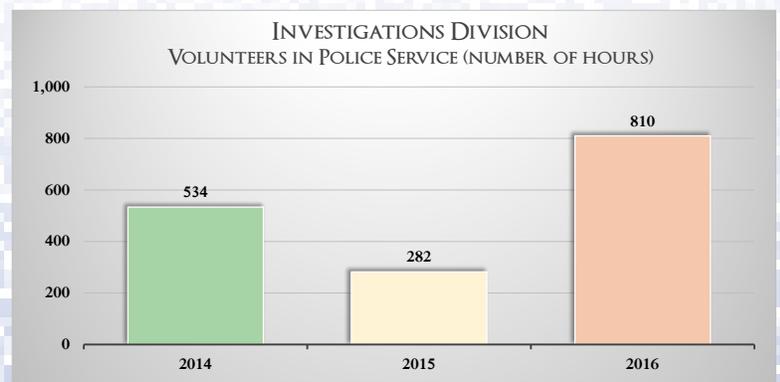
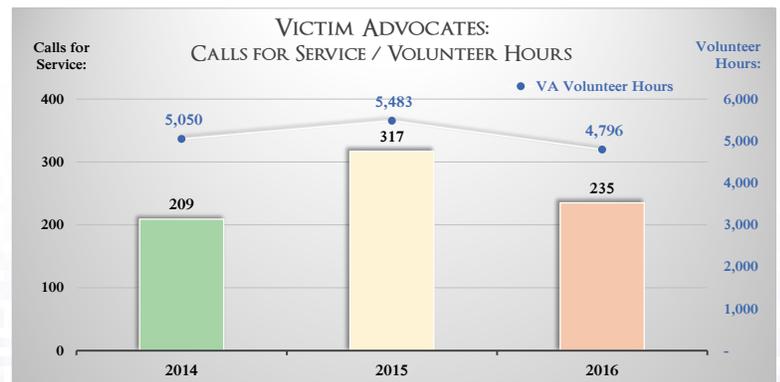
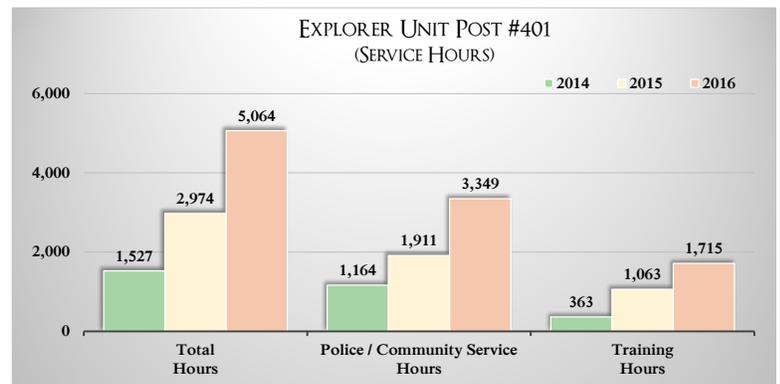
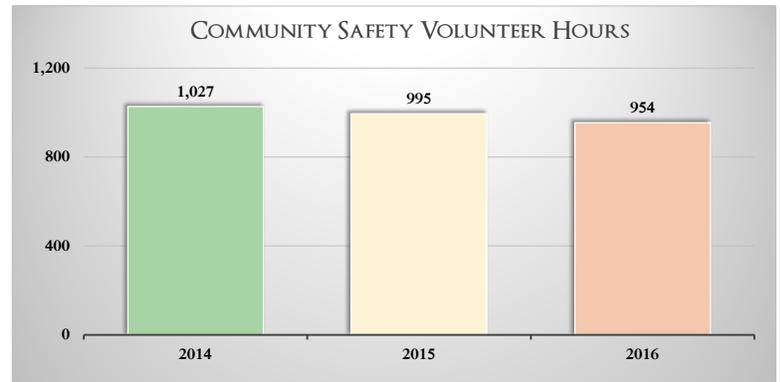
Strategic Priority 5: Community Policing and Partnerships

Community Policing - The Community Policing philosophy is to assist the public in establishing and maintaining a safe, orderly social environment to live, work and play. While apprehending criminals is one important goal of policing, it is not necessarily the most important goal. Community Policing is dedicated to solving crimes and resolving citizens' concerns by working with and gaining support from the community. The most effective solutions include coordinating relationships between the police, local government, citizens and local businesses to address the problems affecting the community.

The Castle Rock Police Department expects all officers to embrace and apply this philosophy in their daily work. Our department engages the community in a variety of ways including: surveys, town meetings, interest group meetings and programs such as our Citizens' Police Academy, National Night Out, Coffee with a Cop and the Crime Free Multi-Housing program.

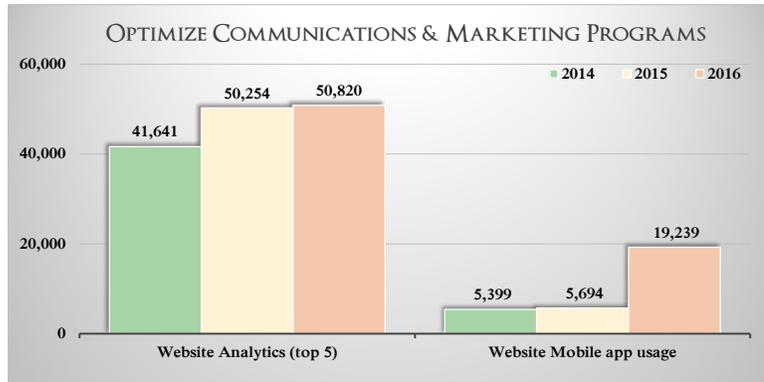
Victim Advocate Volunteers - In order to provide 24 hours a day, 7 days a week services to our victims of crime, we utilize a volunteer staff of victim advocates that provide night and weekend coverage. In addition to providing these victim services, they also provide services to victims and their families of other tragic events. Several of the volunteers also provide office assistance throughout the week. In 2016, the victim advocates provided 235 hours.

Investigation Volunteers - The investigation volunteers assist with clerical duties and/or provide our property/evidence technician with assistance such as cataloging items received and dispositions on items set to be returned to their rightful owner or destroyed. From 2015 to 2016, the number of volunteer hours increased significantly (187% increase). The department is extremely appreciative of our volunteers' service.



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Strategic Priority 5: Community Policing and Partnerships (continued)

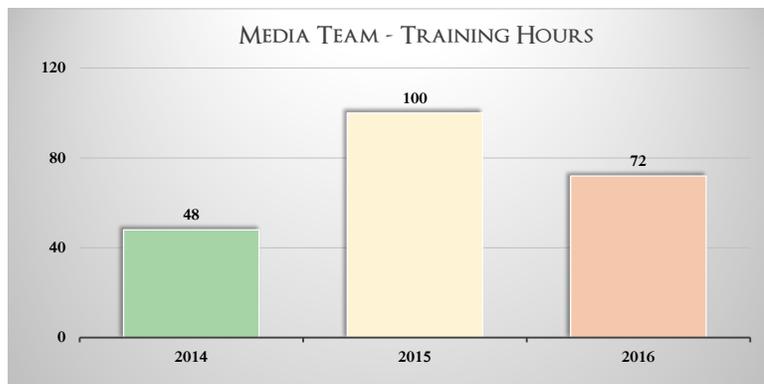


Community Relations - The Town's Community Relations and Police departments strive to maintain enhanced communication and marketing programs. Joint efforts include emergency crisis communication and media management, social media engagement, special events, website, and internal/external programs. The analytics chart describes the department's top five page views on both the Town's website and mobile app usage:

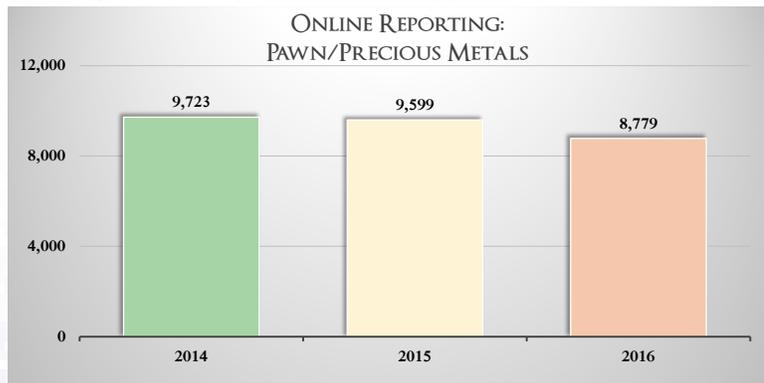
1. [Police landing page](#)
2. [Becoming a police officer](#)
3. [Information on applying](#)
4. [ePolice reporting](#)
5. [Citizens Police Academy](#)

The Media Team's 72 training hours includes:

- International Association of Chiefs of Police (IACP)
- FBI Media Relations training
- Emergency Services Public Information Officers Colorado (ESPIOC) training



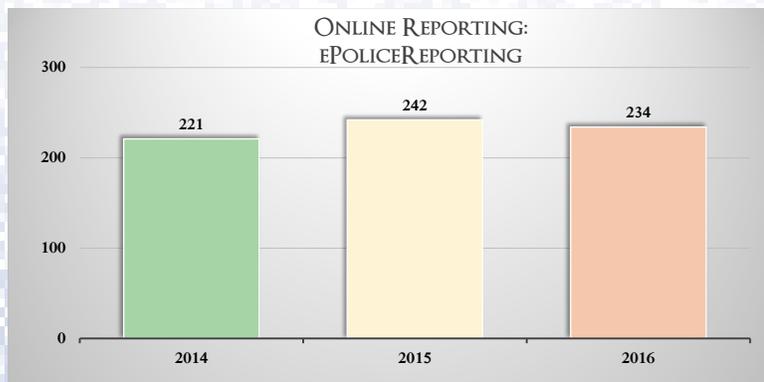
Strategic Priority 6: Technology & Equipment



Technology & Equipment - Implementing technology assists the department in reducing crime, improving employee safety, promoting department transparency, increasing efficiency and anticipating crime trends.

Identifying and implementing crime analysis software and mapping tools provide police management and employees with real-time access to crime data. This efficiently allocates and deploys resources using a data-driven, intelligence-led policing approach.

New technology in 2016 included body-worn cameras for officers ([page 36](#)) and the Colorado eDiscovery system ([page 14](#)).



Online Reporting - The [ePoliceReporting](#) system, an online police reporting option, has allowed our citizens to report many types of crime (theft, vandalism, trespassing, lost property, and phone or Internet scams).



DEPARTMENT STATISTICS

Other Department Statistics

Many other statistics are found within this Department Statistics section. These charts incorporate the [National Incident-Based Reporting System \(NIBRS\)](#) data.

NIBRS collects their data on each single incident and arrest within 22 offense categories made up of 46 specific crimes called Group A offenses. For each of the offenses coming to the attention of law enforcement, specified types of facts about each crime are reported. In addition to the Group A offenses, there are 11 Group B offense categories for which only arrest data is reported.



Major Crimes and Trends

Total Crimes decreased by 27 incidents (-1.7 percent) from 2015 to 2016. The majority of these crimes were property crimes with minor increases in burglary and robbery.

Total Person Crimes decreased by 5 incidents (-1.3 percent) in 2016 compared to 2015. All categories in persons crimes experienced a slight decrease: Assault decreased by 8 percent, aggravated assault decreased by 3.3 percent, sex offenses decreased by 1.3 percent, and there were no reported homicides for 2016.

Total Property Crimes also decreased by 22 incidents (-1.8 percent). In 2016, we saw a slight increase in burglary cases, with many related to garage doors being left open and property taken from inside the garage. Crime sprees included vehicle trespasses, especially at parks, trailheads, fitness centers, and in residential areas.

In 2016, the Felony Lane Gang (a national crime group) continued to hit the greater metro area as well as Castle Rock. This organized group committed numerous vehicle trespasses. Their modus operandi included breaking into vehicles and stealing checks and/or identification from the victim. They later cashed these checks, which increased both our theft and fraud incidents.

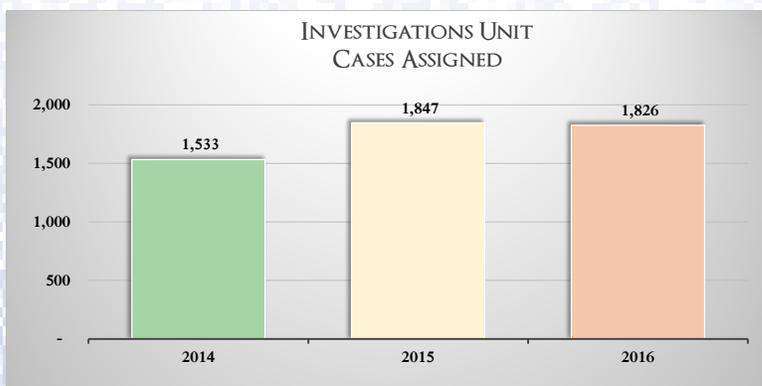
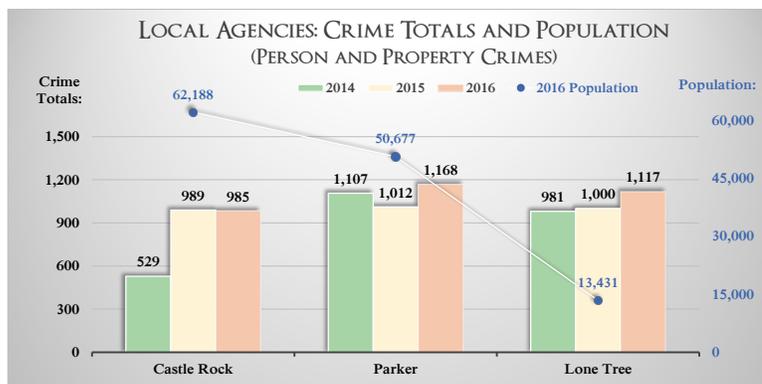
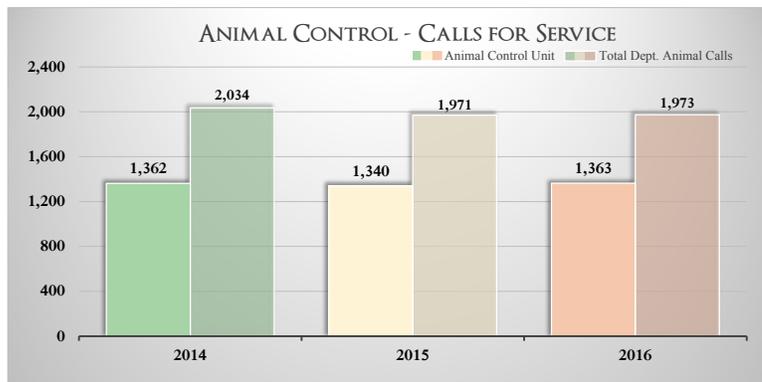
CRPD 3-YR COMPARISON	2014	2015	2016
Assault	236	311	286
Aggravated Assault*	28	30	29
Homicide	1	1	0
Sex Offenses	47	60	52
TOTAL Person Crimes	284	372	367
Burglary	37	95	105
Fraud	136	328	302
Motor Vehicle Theft	14	52	46
Robbery	3	3	4
Theft	405	750	749
TOTAL Property Crimes	595	1,228	1,206
TOTAL CRIMES	879	1,600	1,573

*Aggravated Assaults are counted within the Assault crime type.

Castle Rock's thefts in 2016 remained at nearly the same 2015 level. This may be attributed to officers routinely conducting foot patrols and high-visibility patrols in areas where thefts occur, with particular emphasis on the commercial areas. With the opening of new Promenade stores, our officers reached out to their loss prevention staff in an effort to assist in the deterrence of thefts and shoplifting.

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Other Department Statistics (continued)



Animal Control Unit (ACU) - This unit is staffed with two animal control officers with one officer on duty each day (8 a.m. to 6 p.m.), excluding most holidays. All animal calls for service are directed to the patrol division in the event an animal control officer is not available. The majority of animal-related service calls for the department were handled by the ACU and reflected a 1.7 percent increase in their number of calls between 2015 to 2016.

Local Agencies Crime Totals – It is important to note that, while the overall population of Castle Rock increased by 5% from 2015 to 2016, the overall crime totals in Castle Rock slightly decreased by 0.7 percent during this time. We still experienced sprees of vehicle trespasses in 2016, but also experienced a decrease in sprees of motor vehicle thefts and stolen trailers. Officers also continued high visibility and foot patrols in the retail areas, helping to deter shoplifting incidents at the new retail locations across Castle Rock. Officers also continue to build relationships with loss prevention at retail locations to ensure shoplifting incidents are being reported, which allows officers to focus patrols.

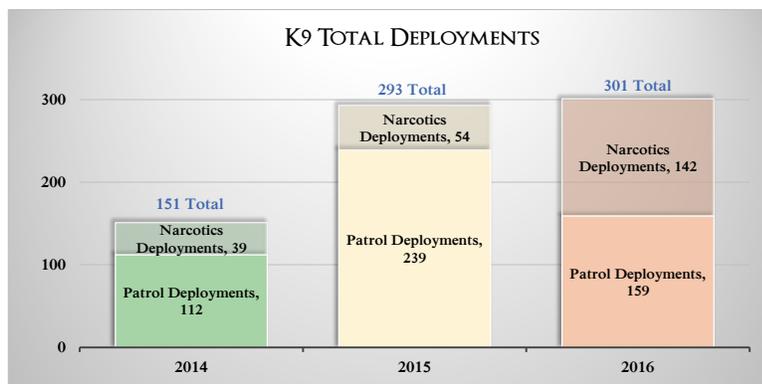
Other Crimes of Interest – While identity thefts and shoplifting cases decreased from 2015 to 2016, vehicle trespass cases increased from 2015 to 2016. The majority of the vehicle trespasses was contributed to vehicles being left unlocked and items being easily accessed inside the vehicles. Among items stolen were credit cards, checks, cash, wallets, and purses. When these items are stolen from vehicles, it potentially leads to other crimes relating to identity theft, such as the fraudulent cashing of checks or the fraudulent use of credit cards to purchase items.

Investigations: Cases Assigned – Cases not closed by the Patrol Division are then assigned to the Investigations Unit. This past year the unit experienced a 1.1 percent decrease in cases assigned to the unit. However the assigned cases since 2014 have increased 19.1 percent.



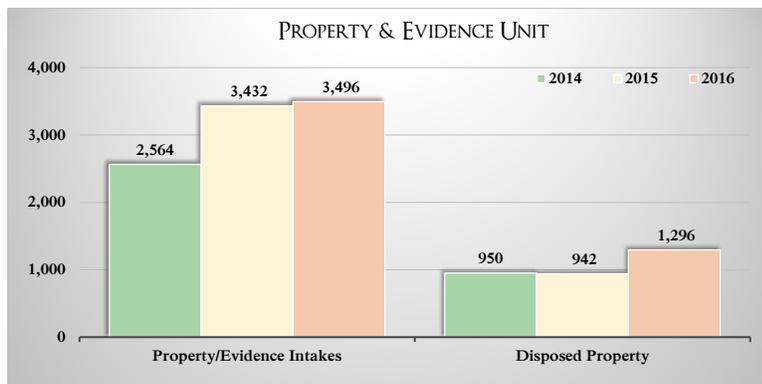
Other Department Statistics (continued)

K9 Unit– The two K-9 Units deployed a total of 301 times in 2016, reflecting a 2.7 percent increase from 2015. Refer to [page 32](#) additional information on our K9 Units.

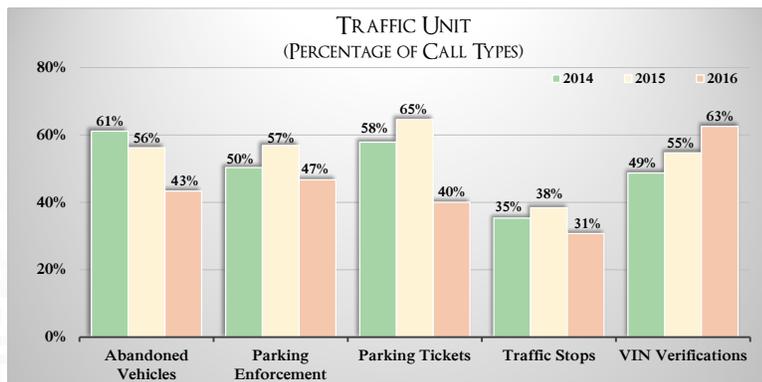


Property & Evidence Unit – This unit houses thousands of pieces of property and evidence for our department.

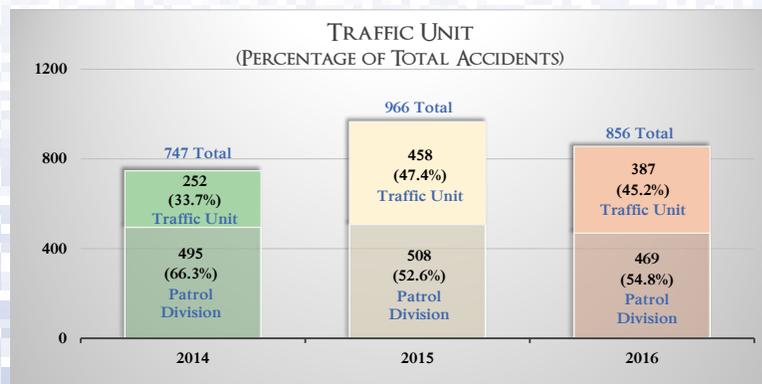
- Intake consists of all items booked into the Property and Evidence Unit. Evidence includes items that tie the suspect to the crime and the victim.
- Disposed property refers to the methods used to dispose of both property and evidence and includes items returned to owners, sent to auction or destroyed. Prior to any article being disposed, the case is researched, and a two-step review process is completed ensuring that each item is disposed correctly.
- Unclaimed property includes items turned in by citizens when the owner is unknown (i.e., found property such as bicycles). Safekeeping property includes items turned in by residents where the owner is known (i.e., local convenience stores turning in credit cards, wallets and purses left behind by customers).



Traffic Unit - The Traffic Unit strives to handle 50 percent of all traffic accidents occurring in the Town of Castle Rock’s jurisdiction. In October, the Traffic Unit returned to full staffing with four traffic officers. The Traffic Unit investigated 45.2 percent of all 2016 public roadway crashes, just slightly below the unit’s target goal.



Note: Total accidents prior to 2015 included private property accidents. This graph now excludes all private property accidents.

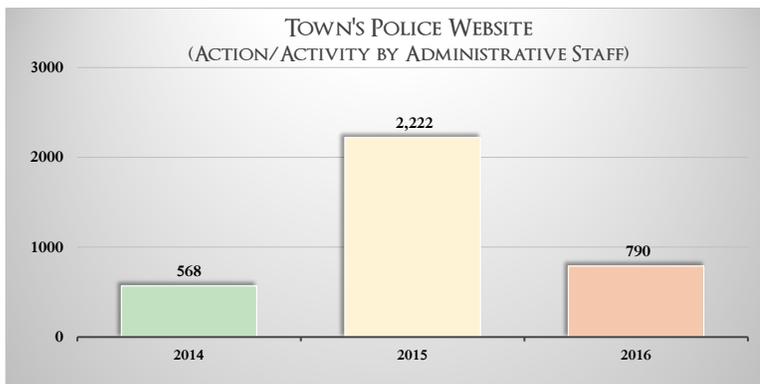


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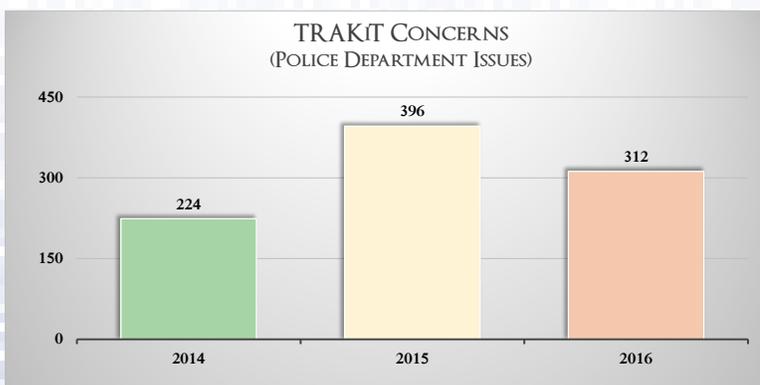
ADMINISTRATION DIVISION

Police Chief Jack Cauley oversees the Administration Division. This division includes the police chief, one administrative supervisor and one senior office assistant. The division is responsible for providing:

- Overall direction to the agency and personnel
- Ensuring quality police service to our Castle Rock residents
- Managing the police budget
- Maintaining the department's website content
- Liaison to the Public Safety Commission board
- Disseminating Police Department's TRAKiT issues - citizen concerns received through the Town's website portal: [Report a Concern](#)



Following a significant increase of 2015 activity, due to the implementation of the Town's website platform, the administration's 2016 activity returned within normal range.



TRAKiT concerns are received via the Town's website then forwarded and tracked by the administrative staff for follow-up.

PRESS CONFERENCES

A press conference was scheduled in early November regarding the arrest of two juveniles and the discovery of suspicious chemicals at a home in the Plum Creek neighborhood.



Chemicals found in Plum Creek home

The Castle Rock, Lone Tree, and Parker police departments, along with the Douglas County Sheriff's Office, trained 400 officers in the Lethality Assessment Program. The new initiative was announced during a joint press conference in November.



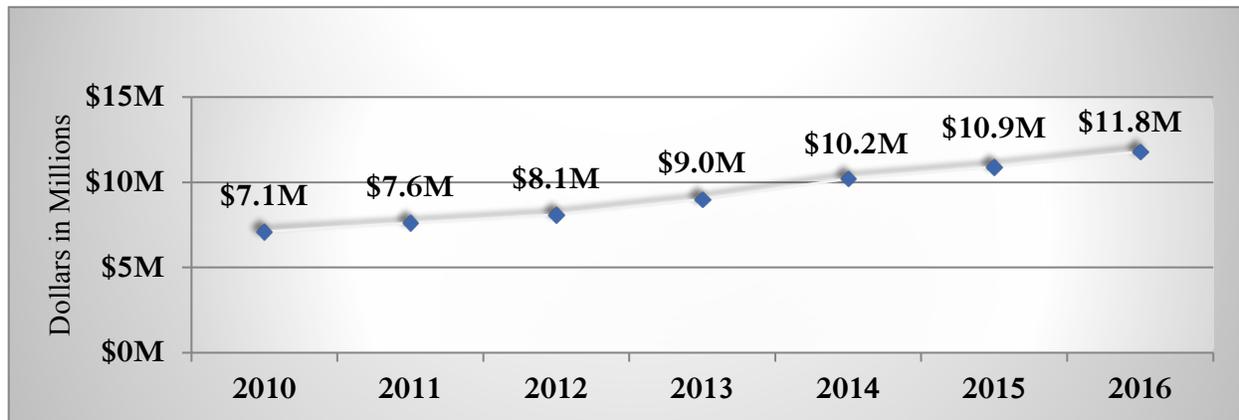
Lethality Assessment Program



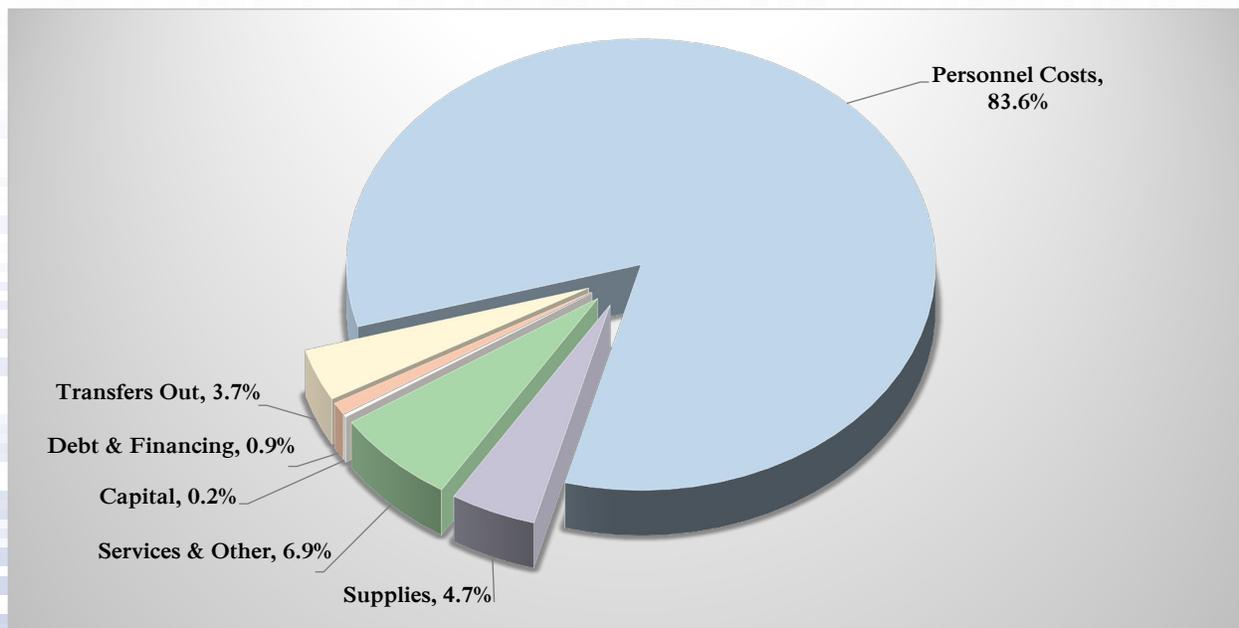
FINANCIAL SUMMARY

The Police Department operated within budget once again in 2016. The total amended budget for the year was \$11,867,464. Of this amount, the Police Department spent approximately \$11.5 million, leaving the department under budget by approximately 3 percent for the year. The Town's complete budget is found at: CRgov.com/AboutOurBudget

**Police Department Budget (actual)
(2010-2016)**



2016 Actual Expenditures



INVESTIGATIONS DIVISION

Commander Doug Ernst oversees the Investigations Division. In 2016, the division included eleven full-time positions, one full-time contract position, two part-time positions, eight victim assistance volunteers and three citizen volunteers.

The Investigations Commander is supported by the following positions: one sergeant, six detectives, one impact detective, one crime analyst, one senior office assistant, one property and evidence technician, one victims assistance coordinator, one victim advocate, eight victim assistance volunteers, and three citizen investigations volunteers.

Many specialized units are found within the Investigations Division:

- Crime Analysis Unit
- Detective Unit (Criminal Investigations)
- Impact Unit
- Investigations volunteer program
- Liquor Code Enforcement
- Property and Evidence Unit
- Victims Assistance Unit

Crime Analysis Unit

Our crime analyst works alongside officers, detectives and the Douglas County Impact team to analyze data from records and calls for service. The data is analyzed daily to define trends and patterns. The analyst creates spatial and temporal analytics (time and location), trend reports, deployments, forecasts, predictions, and more. The analyst coordinates our agency's crime data not only with Douglas County agencies but throughout the Denver Metro and Front Range area. These products are generated for use by our officers and detectives to help solve and prevent crimes.

Detective Unit

The Detective Unit has an authorized strength of eight and includes one sergeant and seven detectives. The unit investigates all crimes, including all misdemeanors not cleared by the Patrol Division, all felonies and missing persons. The detectives are considered general assignment detectives capable of investigating all

crimes; however, a number of detectives specialize in the investigation of:

- Financial crimes
- Organized retail crimes
- Special victims crimes
- At-risk adult crimes

Impact Unit

Castle Rock Police Department participates in a multi-jurisdictional team consisting of detectives from within Castle Rock, Lone Tree and Parker police departments as well as the Douglas County Sheriff's Office. The unit focuses on criminal offenses, behaviors and street level narcotic trafficking based on repeated patterns and methods. One CRPD detective is assigned to this team.

Property and Evidence Unit

Following department guidelines, in coordination with the District Attorney and state statute, our property and evidence technician works alongside a detective and volunteer staff to log, store, secure, and release all evidence and other property received as appropriate.

The technician also assists in officer training regarding proper collection and the packaging of evidence. During major crime scenes, the assistance of the technician is critical in transporting and logging the numerous pieces of evidence.

Victims Assistance Unit

The Victims Assistance (VA) Unit works alongside crime victims with fairness, dignity and respect during a traumatic time or tragic event. The unit ascertains that the rights of all victims have been afforded to them through the Colorado Constitution Victims' Rights Act, (C.R.S. 24-4.1-302). Their job is to provide victims and witnesses of criminal offenses with the support and aid necessary to mentally and physically adjust to their victimization. Other duties include providing referral information and making outreach contact. Victim advocates are the liaison between the criminal justice system and the victim. All victims assistance services are developed to competently serve victims of all cultures and ethnic backgrounds. In 2016, the Victims Assistance Unit was comprised of one victim assistance coordinator, one victim advocate and eight



additional victims assistance volunteers from within our community. More information may be found on our website: CRgov.com/VA

Other areas of Division responsibility

- Drug Take Back program - our permanent collection container is located in the police department's lobby and accepts expired or unused prescriptions as well as over-the-counter medications that are no longer needed. The lobby is available Monday through Friday during business hours, with the exception of holidays. During 2016, a total of 851 pounds of drugs were collected and disposed in observance of all state and federal regulations. This amount includes our DEA Officer Stark and Officer Lewis Drug Take-Back days, which occurs in spring and fall.
- Internship program - the Investigations Division managed two internship programs during the year. The summer program hosted a West Virginia University college student studying forensic science. A local Castle View High School (CVHS) student from the senior internship program attended our fall program. The CVHS student plans to study criminal justice in college. Each intern was assigned to various units within the department to provide a comprehensive understanding of law enforcement.
- Investigations volunteer program - the division periodically utilizes volunteers from within our community. For more information on becoming a volunteer in our Investigations Division, call 303.663.6100.
- Liquor Code Enforcement conducts inspections of retail liquor establishments within the town for code compliance and provides guidance on the liquor codes. This unit works hand-in-hand with the Town Clerk's office for licensing requirements.



DETECTIVE UNIT

- In September 2016, Detective Galvan, who is assigned to the Douglas County Impact Unit, responded to Parker on a domestic violence case involving weapons. A shot was heard and the suspect was seen loading firearms and ammunition into the motor home. The Impact Unit officers observed the suspect leave in the motor home and were directed to stop the suspect from leaving. As these officers approached the motor home, the suspect began firing an AK-47 style rifle in their direction. An exchange of gunfire ensued and one of the Impact officers was critically wounded. The other officers and South Metro Fire Rescue paramedics loaded the wounded officer into a vehicle and drove him to a paramedic unit for transportation to a nearby hospital. After transferring the wounded officer, Detective Galvan requested assistance from two Douglas County deputies. The suspect then began firing his weapon at the medical offices on the hospital grounds. The suspect was ultimately shot and killed. We are pleased to report that Detective Brite survived his wounds and released from the hospital in December 2016 in time to spend Christmas with his family.
- Detective Gizzi and COPPS officer Sutherland participated in a hands-on learning experience for the sixth graders at Clear Sky Elementary. By using the knowledge gained from our CRPD officers (lifting fingerprints, using alternate light sources to view evidence, and shoe impression collection), the students were able to process a mock crime scene to successfully solve the *missing bison* mystery.



Detective Galvan



Dusting for fingerprints

PATROL DIVISION

Commander Jason Lyons directs the Patrol Division, which included 47 sworn positions in 2016.

This division responds to emergency and non-emergency service calls. When not responding to calls for service, officers employ data-driven and community policing strategies to deploy to specific areas of the community. This type of model utilizes proactive policing strategies to deploy officers where they are most needed based upon detailed analysis of crime, calls for service and the needs of the community.

Duties

Most likely when calling for assistance, a patrol officer in a marked police vehicle will respond. These men and women patrol the streets 24 hours a day, seven days a week. Our patrol officers work a 4/10 shift schedule and are split into six watches. Watch I, II and III work the A side of the week (Sunday-Wednesday) with an identical watch schedule working the B side of the week (Wednesday-Saturday). Duties vary but most include traditional law enforcement:

- Response to emergencies and in-progress crimes
- Conduct on-scene investigations (fingerprinting, photography, interviewing, and interrogation)
- Documenting crime report incidents
- Arrest and book criminal offenders
- Stop traffic violators (warn or cite driver)
- Patrol their assigned area (checking residential and business areas for illegal activity)

Additional Responsibilities

In addition to all these duties, patrol officers have several other responsibilities. Castle Rock police officers work within the Community Oriented Policing and Problem Solving philosophy. They...

- ...are familiar with the streets, residents and businesses within their area.
- ...know the criminal element and problem locations.
- ...are proactive and become involved in community activities and events.
- ...are encouraged to use unconventional problem-solving techniques such as mediation, counseling, and referral

to other agencies when incidents are not best solved by traditional means. Solving neighborhood or community problems often requires several meetings with involved parties.

Special Details

- The Bike Unit operates May through August of each year patrolling our trails, parks, schools, neighborhoods, retail centers, and many Town events. Officer J. Coyle and Officer D. Moffitt were assigned to this unit in 2016.



Officer Coyle, Chief Cauley and Officer Moffitt

- The Crisis Intervention Team (CIT) connects individuals suffering from mental health issues with appropriate levels of mental health services. The goals of CIT are to train law enforcement officers in the recognition of mental illness, to enhance their verbal crisis de-escalation skills, and to provide more streamlined access to community-based mental health services.
- Explorer Unit, Post #401, is a division of the Boy Scouts of America and is an organization for young adults (ages 14 to 21). In 2016, the Explorer Unit consisted of 21 explorers.



Explorer Unit, Post #401



- Field Training Officers are a dedicated group of officers responsible for the training of all new police officers.
- In 2016, the Castle Rock Police Department established its first formal Honor Guard. After the selection of 10 officers to perform the required duties, members were trained in drill and ceremony, Color presentation and posting, flag folding and funeral detail. The CRPD Honor Guard is already a highly sought-after function of the department, performing details on a monthly basis within our community.



(left to right): Ofc. Smith, Ofc. Moffitt, Chief Cauley, Ofc. Frost, Sgt. Torrens, Ofc. LeKander

- The K9 Unit is comprised of two K9 handlers: Officer Todd Thompson and Officer Cody Brown. Along with our two Belgian Malinois Police Service Dogs (PSD), Ronin and Titan, the units provide deployments in patrol and narcotics not only for our department but for outside agencies when assistance is requested.



PSD Ronin



PSD Titan

Our goal is to work with the members of our communities in keeping Castle Rock a safe, enjoyable and fun place to live, work and play.

LETHALITY ASSESSMENT PROGRAM

A new multi-jurisdictional program was implemented during the summer of 2016 after receiving a grant through the United States Department of Justice's Office of Violence against Women. The Lethality Assessment Program (LAP) was originally developed by the Maryland Network Against Domestic Violence using research from Johns Hopkins University in Baltimore. It evaluates shared characteristics among victims of homicide or attempted homicide and trains officers to spot those while on duty. LAP was successfully implemented by Commander Lyons and involves all of the following Douglas County agencies:

- Castle Rock Police Department
- Douglas County Sheriff's Office
- Lone Tree Police Department
- Parker Police Department
- 18th Judicial District
- Crisis Center



CASTLE ROCK POLICE DEPARTMENT K9 UNIT

SPECIAL OPERATIONS DIVISION

The Special Operations Division is managed by Commander John Anderson and included 14 full-time positions and six community safety volunteer positions in 2016. The supporting positions include: one sergeant, two COPPS officers, two school marshal officers, one school resource officer, one youth education and safety in schools (YESS) officer, four traffic police officers, and two animal control officers.

This division oversees a variety of specialized units, projects and events:

- Traffic Unit
- Community Oriented Policing and Problem Solving (COPPS) Unit
- School officers: School Marshals, School Resource officer and YESS officer
- Animal Control Unit
- Community Safety Volunteers (CSV) Unit
- Community events
- Management of CRPD officers for Douglas County Regional SWAT

Animal Control

The Animal Control Unit is comprised of two full-time animal control officers who are responsible for animal licensing, animals at large, dangerous animals, returning lost animals to their owners, barking dogs, investigating dog bites, and animal cruelty. Information on how to license your pet is found within our police pages of the Town's website: CRgov.com/AnimalLicensing.



Animal Control Officers Borcharding and Hutchings

Community Oriented Policing and Problem Solving (COPPS)

Our COPPS unit addresses community issues and works within several programs including the Crime Free Multi-Housing program and Crime Prevention Through Environmental Design (CPTED) program.

Our COPPS officers utilize problem-solving methods to address a variety of community issues: Homeowners Associations, downtown parking, community events, graffiti, and school-related concerns.

Community Safety Volunteers (CSV)

The Community Safety Volunteer program is Community Policing in its most basic form. It is a structured way for residents to participate in helping provide for the safety and security of their own community. Volunteers support the major activities of the Police Department, such as patrol, traffic, community policing and activities where their unique expertise or life experience will be of benefit. In 2016, the CSV Unit provided 954 service hours.

The program has three broad goals:

- Community relations
- Neighborhood patrol
- Officer support and assistance

More information on the CSV program is available on our website: CRgov.com/CSV.

Douglas County Regional Special Weapons and Tactics (SWAT)

Castle Rock Police participates in the multi-agency, Douglas County Regional Special Weapons and Tactics (SWAT) team.

This unit consists of deputies from the Douglas County Sheriff's Office and officers from Parker, Lone Tree and Castle Rock police departments. The regional team was established to meet the special policing issues of our rapidly growing community.

The team structure includes an operations commander, tactical commander and team leaders. Many elements are involved in the team including: entry, K-9, sniper, bomb squad, and a tactical paramedic unit.



Officers in Schools

The department provides a full-time school resource officer (SRO) dedicated to Castle View High School and a police officer committed to delivering full-time Youth Education and Safety in Schools (YESS) instruction within Castle Rock's elementary and middle schools. In 2016, our YESS officer provided 422 presentation hours to 14,466 students.

Note: The Douglas County Sheriff's Office provides security coverage for Douglas County High School.



The School Marshal program began with a partnership between the police departments of Douglas County, the Douglas County Sheriff's Office and the Douglas County School District. This program provides two School Marshal Officers (SMO) for our town's elementary, middle and charter schools.

Community Events

The Town holds various events throughout the year. The Special Operations Division works closely with other agencies and is responsible for staffing the appropriate police personnel for all events - not only for our Town sponsored events but many outside vendors and agencies. More information is found on the Town's website under "Find an Event" or navigating directly to: CRgov.com/Events.

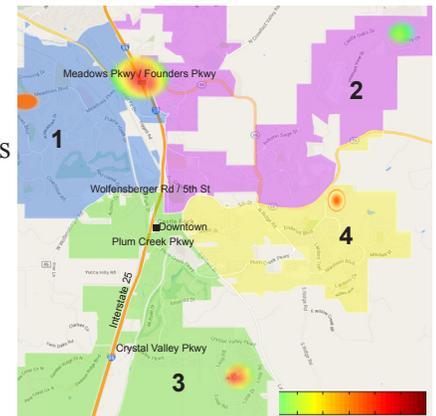
These community events include:

- Douglas County Fair Parade
- National Night Out
- Trick or Treat Street
- Movie Nights
- Elephant Rock
- Pumpkinfest
- Oktoberfest
- Car Show
- Western Heritage Cattle Drive

Traffic Unit

Castle Rock promotes traffic safety by requiring specifically trained officers to be dedicated to crash investigation, enforcement of state and municipal traffic laws, traffic complaints, and drunken driving recognition. In 2016, the unit consisted of four police officers enforcing traffic laws and road safety.

The Traffic Unit operates under the Data Driven Approaches to Crime and Traffic Safety (DDACTS) model, which integrates location-based crime and traffic data to establish effective methods for deploying law enforcement and other resources.



TIP-A-COP

On Oct. 22, 2016, Red Robin restaurants hosted their annual Tip-A-Cop event, which benefits Special Olympics Colorado athletes by donating 100 percent of all tips received that day. Local law enforcement officers Throckmorton, Sullivan (not pictured), Lewis, and CSV Bloom enjoyed trading in their handcuffs to spend the day waiting tables for tips in this year's fundraiser.

Our local Castle Rock Red Robin restaurant raised \$2,786!

The Colorado Special Olympics organization raised a record-breaking \$70,375 from all 20 Colorado restaurants!



Officer Lewis and CSV Officer Bloom with the athletes

SUPPORT SERVICES DIVISION

The Support Services Division is supervised by Commander Tim Gorman. In 2016, this division included 19 full-time positions. There are three distinct functions within this division:

- Communications Unit (Dispatch)
- Records Unit
- Professional Standards, Training and Development Unit

Communications Unit (Dispatch)

The Communications Unit is staffed by a civilian communications manager and 12 full-time dispatchers. The unit receives all incoming 911 emergency calls for service as well as administrative calls. The dispatchers determine and coordinate appropriate police resources and response levels on each call.



Dispatchers A. Kirtley and L. Elliott

The communications manager is responsible for supervising communications and all dispatchers. Primary duties include scheduling, training and ensuring efficient operations of the communications center. Dispatchers perform specialized strategic dispatching for the department during both emergency and non-emergency situations. The dispatch center monitors and coordinates telephone, radio and teletype

communications between unit personnel, outside agencies and the public.

For more than 40 years, the 911 system has served the needs of the public in emergencies.

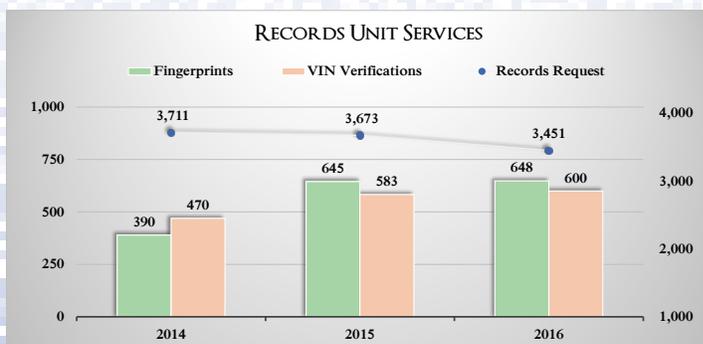
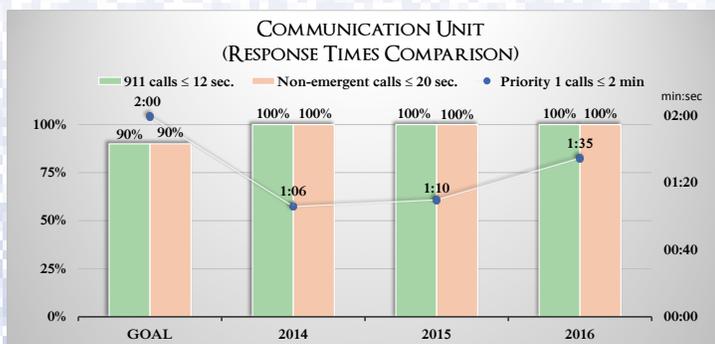
Records Unit

The Records Unit is staffed by a civilian records supervisor who is responsible for supervising and coordinating the daily workload of three full-time records specialists. The unit is tasked with fingerprint services, entering vehicle identification requests as a call for service, scanning documents into the Records Management System (RMS), and electronically storing/preserving all police documents for a period of 10 years plus the current year.



Records Specialists D. Zappa-Ludwig, L. Miller, A. Dickens, and Records Supervisor L. Omar

Our records specialists produce accurate and timely statistics to the National Incident-Based Reporting System (NIBRS), which is used by the Colorado Bureau of Investigation (CBI) and the Federal Bureau of Investigation (FBI).





Professional Standards, Training and Development Unit (PSTD)

The PSTD Unit oversees training for the department. The average training per officer in 2016 was 140.6 hours. Additional training information is found on [page 17](#).

Other items of interest for the PSTD Unit:

- Colorado Peace Officer Standards and Training (POST) Rule 28 - the department met the new in-service training program with 100% compliance. Training included House Bill 15-1287 regarding proper control holds and restraints, de-escalation, anti-bias and community-oriented policing.
- Body-worn camera program - completed.
- K9 Training - CRPD officers train and learn tracking methods utilizing our two K9 Units during the year.
- Active Killer training - a multi-jurisdictional hostage scenario was conducted with Castle Rock Police, Douglas County Sheriff's Office, Castle Rock Fire, and Castle Rock Adventist Hospital Campus (CRAHC). The scope of which involved:
 1. To test and critically evaluate hospital staff response to an active killer scenario, and provide members an inoculation to "Run, Hide, Fight" procedures.
 2. To test and critically evaluate first responder capabilities both tactically and logistically during a crisis scenario at Castle Rock Adventist Hospital.



Briefing prior to CRAHC training

BODY-WORN CAMERAS

- In October 2016, the police department implemented the use of Axon body-worn cameras (BWC) after eighteen months of project research and development. Incidents involving police across the country created a surge in the use of body cameras for law enforcement. CRPD's cameras interface with our Computer Aided Dispatch (CAD) equipment. Each time a recording is activated on the BWCs, it synchronizes the date, time, case number and call type. The call type is one of the most important factors due to media retention and call type disposition policies (criminal versus non-criminal).



Officer Gardner's BWC at center

An extensive policy regarding the use of body-worn cameras was also developed requiring officers to record:

- » All criminal calls for service
- » All enforcement and investigative contacts including stops and field interview (FI) situations
- » Traffic stops including, but not limited to, traffic violations, stranded motorist assistance and all crime interdiction stops
- » Self-initiated activity in which a member would normally notify the Communications Center
- » Any other contact that becomes adversarial after initial contact

2016 ANNUAL REPORT

DEPARTMENT EVENTS

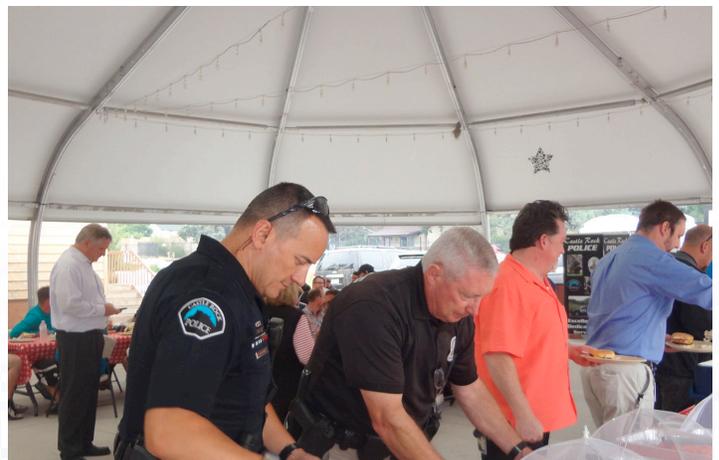
Heroes and Helpers

- The Heroes and Helpers event was successful in assisting 15 families (45 children) enjoy a brighter Christmas. Thank you to our generous sponsors: Target, Skurich Foundation, Castle Rock Adventist Hospital's Mana restaurant, Castle Rock Bible Church, the Putnam and Fearheiley families and, of course, Castle Rock Fire for delivering Santa!



CRPD Employee Appreciation

- Our department's annual Employee Appreciation BBQ was held in August and included our Top Chef contest between the chief and all four police commanders. This year's theme was "Best Burger." After an impartial judging process, our illustrious panel of judges selected Commander Lyons the winner for the second year in a row!





National Night Out

- National Night Out (NNO) - August 2, 2016 marked the fourth year for our department to host the National Night Out celebration. The event was our largest attendance to date with an estimated 600 members of the community attending. The event provided everyone in attendance with an up close and personal look at all CRPD divisions. The event featured barbecue, face painting, dunk tank, police and fire vehicles, and a special K9 demonstration.

Local businesses (including Target, Woodman Bank and Walmart) supported the police department for our event. All police divisions were on hand and represented great community policing for our Castle Rock residents and business owners.

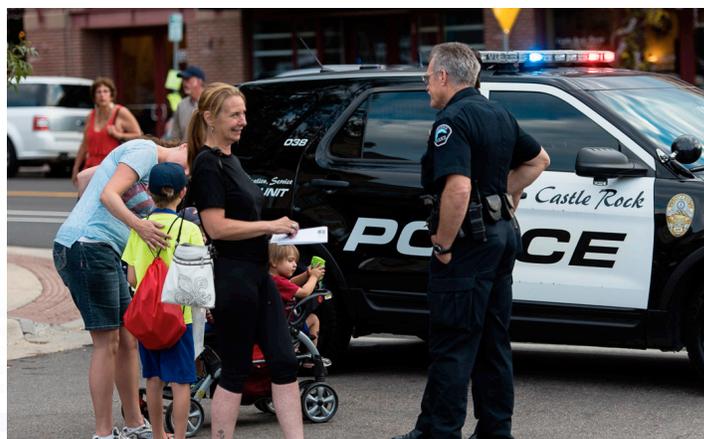
The *National Association of Town Watch* is a nonprofit organization dedicated to crime-prevention programs like neighborhood watch. National Night Out began in 1984 as an effort to promote involvement in crime-prevention activities. The annual event is held the first Tuesday evening in August in towns all across the United States, Canada and many military bases.



Ronin was excited to meet the children



Fingerprinting techniques with Detective Gizzi



Officer Hanners welcoming visitors



The White Pavilion

OUR MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime-analysis and community involvement.



OUR VISION

We are committed to partnering with the community to improve the quality of life, prevent and reduce crime and provide excellence in police service.

Castle Rock Police Department
100 Perry St.
Castle Rock, CO 80104
303.663.6100
CRgov.com/Police

