



# 2015 Annual Report

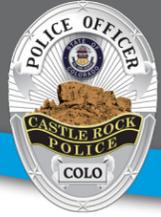
*Live • Work • Play*



*Excellence • Dedication • Service*

We are committed to partnering with the community to improve the quality of life, prevent and reduce crime and provide excellence in police service.

100 Perry Street, Castle Rock, CO  
[www.CRgov.com/Police](http://www.CRgov.com/Police)



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### **POLICE DEPARTMENT**

100 N. Perry Street, Castle Rock, CO 80104  
(303) 663-6100 Office | (303) 663-6105 Fax



I am honored to present you with the Castle Rock Police Department Annual Report for 2015. Our strong focus on community policing provides a solid foundation as we work to meet our No. 1 priority, which is the safety and security of our residents, business community and visitors. Our dedicated and highly trained staff of 67 sworn officers, 24 civilians and numerous volunteers work tirelessly every day to ensure Castle Rock continues to be a safe place to live, work and play. Castle Rock has been recognized once again as one of the safest communities and best places to raise a family in Colorado.

Castle Rock is a growing, vibrant community whose residents appreciate and embrace a close working relationship with the Castle Rock Police Department. Our Vision Statement provides for a strong commitment to partnering with the community. Listed below are some of our 2015 accomplishments - many of which are community-based accomplishments:

- Citizens' Police Academy
- Citizen Survey results
- Coffee with a Cop
- Cops Camp
- Crime Free Multi-Housing
- Drug Take Back events (*permanent drug drop off container now available in our lobby*)
- Heroes and Helpers
- National Night Out
- Police Explorers
- Safest Place Award - 2015
- Special Olympics Colorado

We place a high value on community engagement and earning community trust. For our organization to provide the best possible service to the community, building long-lasting community relationships and earning the trust of our community and elected officials is paramount. The members of the Castle Rock Police Department know trust is earned in drops but can be lost in buckets. We focus on this as our staff works to keep our community safe each and every day.

Our annual report highlights the work of the men and women of the Castle Rock Police Department. You will find information on crime statistics, performance measurements as well as information relating to individual divisions within the department.

It is an honor to protect and serve our wonderful community.

Sincerely,

Jack Cauley  
Chief of Police





## Command Staff



**JOHN ANDERSON**  
COMMANDER  
Special Operations



**JACK CAULEY**  
CHIEF OF POLICE



**TIM GORMAN**  
COMMANDER  
Support Services



**DOUG ERNST**  
COMMANDER  
Investigations



**JASON LYONS**  
COMMANDER  
Patrol



**TODD BROWN**  
Sergeant



**SCOTT CLATON**  
Sergeant



**KEVIN McCANN**  
Sergeant



**ERIC McCARTY**  
Sergeant



**TIM RATCLIFF**  
Sergeant



**MARC RUISI**  
Sergeant



**RANDALL SPEAECT**  
Sergeant



**KEVIN TORRENS**  
Sergeant



**SAM VARELA**  
Sergeant



**KAL COLLINS**  
Corporal



**ROBERT GRAFNER**  
Corporal



**TIM GRANDY**  
Corporal



**SETH MORRISSEY**  
Corporal



**VERN MYERS**  
Corporal



**TY PETERSEN**  
Corporal

## Supervisory Staff (Sworn)



## Supervisory Staff (Civilian)



**CINDI DIECK**  
Communications  
Manager



**BECKY HERNANDEZ**  
Administrative  
Supervisor

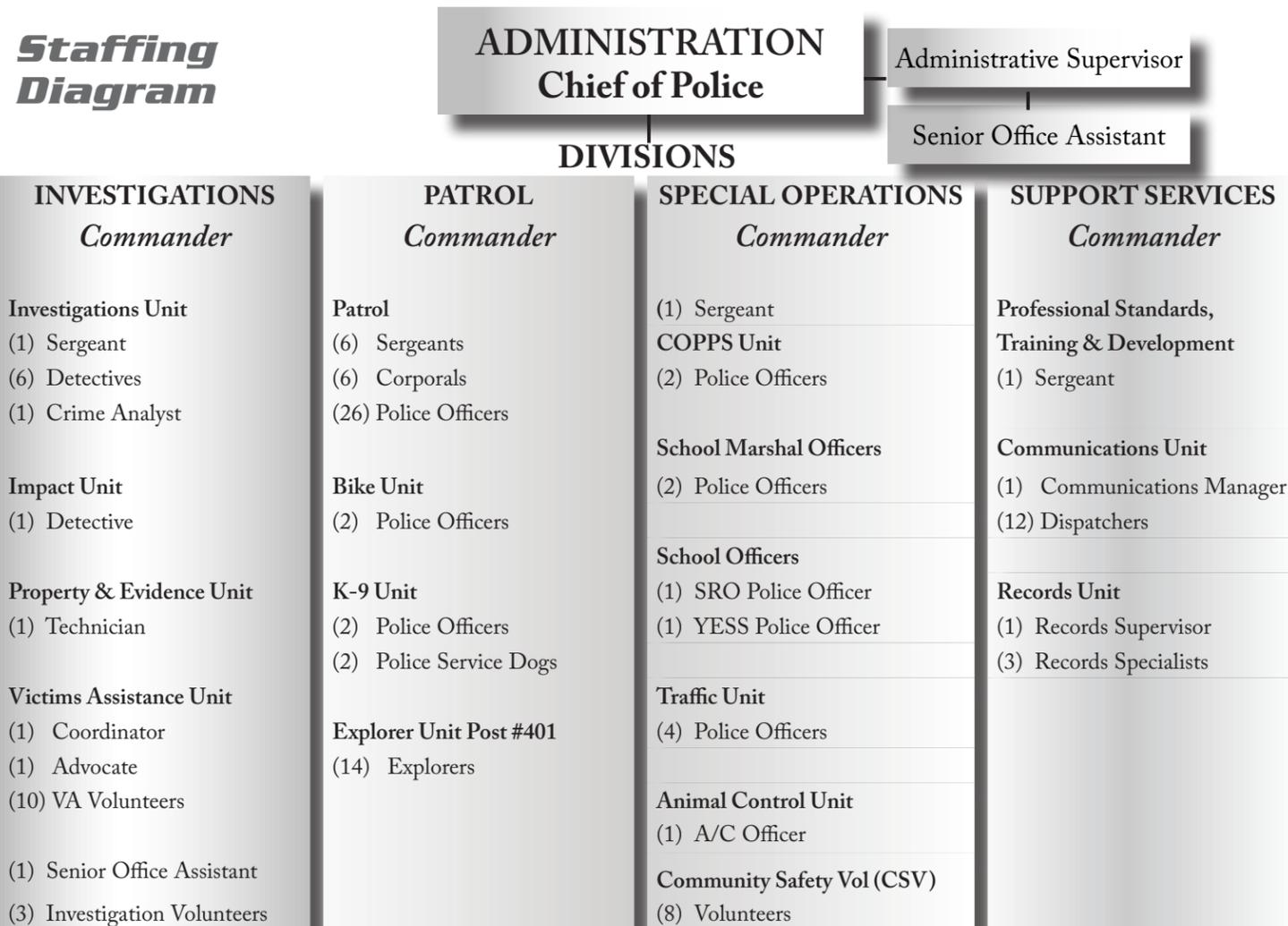


**CAROLE MALEZIJA**  
Victims Assistance  
Coordinator



**LINDA OMAR**  
Records  
Supervisor

## Staffing Diagram

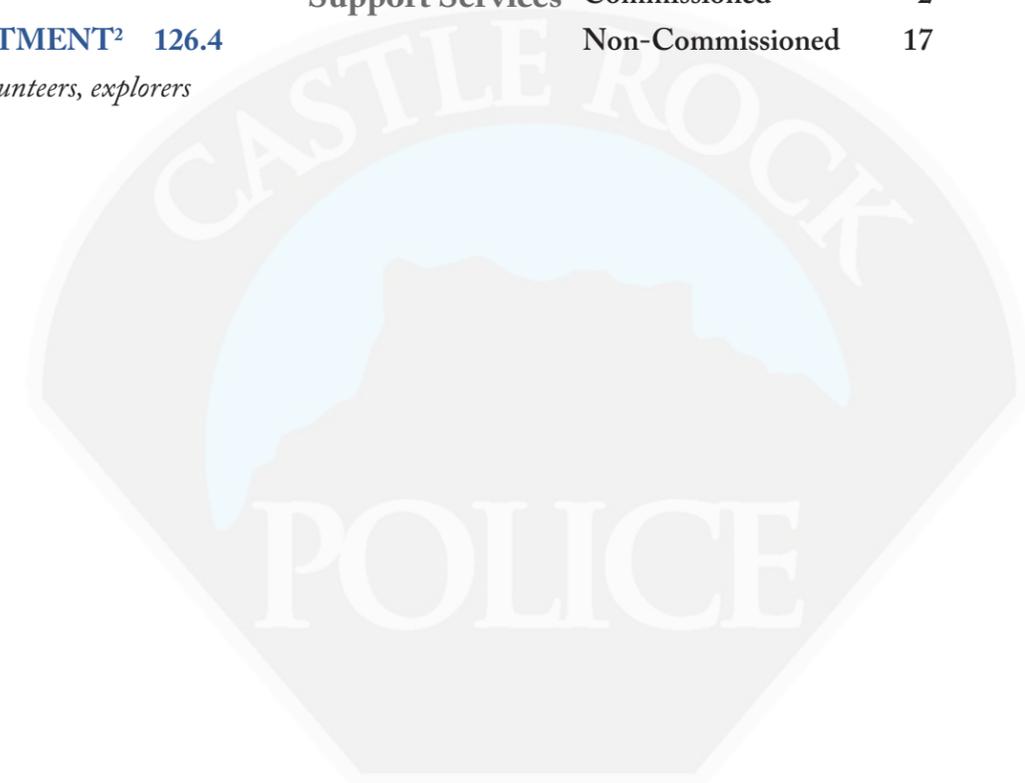


## Full-Time Equivalent (FTE)

Chief	1	<b>Administration</b> Commissioned	1
Commanders	4	Non-Commissioned	2
Sergeants	9	<b>Investigations</b> Commissioned	9
Corporals	6	Non-Commissioned	4
Detectives	7	Contract Employee	1
Officers	40	Volunteers	13
<b>TOTAL STAFF</b>		<b>Patrol</b> Commissioned	43
Commissioned	67.0	Explorers	14
Non-Commissioned	23.4	<b>Special Operations</b> Commissioned	12
<b>POLICE FTEs<sup>1</sup></b>	<b>90.4</b>	Non-Commissioned	1
		Volunteers	8
		<b>Support Services</b> Commissioned	2
		Non-Commissioned	17
		Contract Employee	1
		Volunteers	21
		Explorers	14
		<b>TOTAL POLICE DEPARTMENT<sup>2</sup></b>	<b>126.4</b>

<sup>1</sup> Excludes contract employee, volunteers, explorers

<sup>2</sup> Includes contract employee, volunteers, explorers





## JANUARY

### New K-9

Police Service Dog (PSD) Titan joined the department in January after his formal training concluded in December 2014. Titan is assigned to Officer Cody Brown and came aboard as PSD Kuno formally retired following seven years of service.



## FEBRUARY

### Town launches Mobile App

The Town of Castle Rock launched its first mobile app. Its features are based on data from CRgov.com, and focused on the information residents and business owners most often seek from the Town, including Town news, police services, access to the snowplow tracker, pool times, a directory of Castle Rock businesses and much more.



## MARCH

### Castle Rock Parkway

North Meadows Extension was officially named Castle Rock Parkway by the Town Council with a unanimous vote. Once complete, the two-lane road will help improve operations at the Founders/Meadows Parkway interchange and will provide a second northern access for residents on the west side of town.



## APRIL

### New Town Manager Selected

Dave Corliss emerged as the top choice among more than 50 candidates, and Town Council unanimously appointed him as Castle Rock's next Town Manager, effective June 1. He brings with him great credentials, as well as great passion for ensuring Castle Rock remains among the country's best places to live.



## MAY

### K-9 Bust, Cash Seized

From time to time, outside agencies call our department for K-9 assistance on a variety of incidents. On May 30, the Denver Police Department requested assistance for a traffic stop. Officer Thompson and PSD Ronin were instrumental in locating over \$17,500 inside the vehicle, which potentially could have been used to purchase more drugs.



## JUNE

### Citizens' Academy Graduation

This year 25 participants graduated from the Citizens' Police Academy. They engaged in both classroom and hands-on police training, which are mini versions of the same types of training actual officers go through. The academy is held in the spring of each year. More information may be found on our website:

[CRgov.com/Police](http://CRgov.com/Police)

Congratulations Class of 2015!



## JULY

### Explorers' Spirit Trophy

The Explorer Unit attended the 2015 Law Enforcement Explorer Post Advisors Association of Colorado (LEPAAC) Conference in Gunnison, Colorado. Five of our explorers won in the following categories: 1st place in inventory search and cold case investigation; 2nd place for report writing and 4th place for report writing and domestic violence.



## AUGUST

### Safe Transaction Zone

The Police Department created a safe online transaction zone to help protect citizens as robberies, thefts and scams become more prevalent. Residents may use the public areas of the station as a place to meet and conduct their transactions. The interior lobby is available during normal business hours, and the vestibule is available 24/7. Both are well-lit and monitored by cameras.



## SEPTEMBER

### Starlight Movie at Festival Park

The Starlight Summer movies have become the cornerstone of the Downtown Event Series. Fun-for-all-ages movies are shown on a giant, outdoor inflatable screen. The entertainment before each movie includes live music, kids' activities, as well as food and beverages from various vendors. These events are sponsored by Downtown Castle Rock.



## OCTOBER

### Trick or Treat Street

This is an annual tradition that features many free activities including a costume contest, arts, crafts, pony rides, face painting, balloon animals and more. New to the event this year was Storytime, which was held on the lawn of the Douglas County building on Wilcox Street.



## NOVEMBER

### Starlighting

The annual lighting of our Castle Rock Star continues to be well attended - approx. 12,000 residents, members of local businesses and guests gathered to enjoy the festivities, food vendors and the finale - Starlighting! Many of our off-duty police officers worked to control traffic and crowds to ensure everyone had a fun and safe evening. Photo by Tim Tonge.

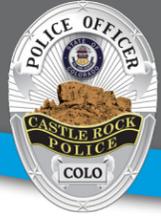


## DECEMBER

### Heroes and Helpers

The 2015 event was quite a success! More than a dozen public safety personnel (Castle Rock officers from the Special Operations Division along with Colorado State Patrol, Castle Rock Fire, and Elbert County Sheriff's Office) had the honor of shopping with 22 children. This event was sponsored by donations (\$4,000) from many businesses and individuals.





## 2015 Awards Ceremony

May 15, 2015 Castle Rock Municipal Courtroom

### Life Saving Award

#### Officer Jennifer Dignam

By definition, the Life Saving Award is presented to members of the Department who, while in performance of their duties, completes a physical act directly resulting in the saving of a human life which is not their own.

In April 2014, Officer Dignam responded to a call in reference to a medical assist where the subject required CPR. After confirming the subject was not breathing and without a pulse, Officer Dignam quickly began chest compressions as she had been taught at a recent CPR training class. She continued CPR until Castle Rock Fire and Rescue arrived and indicated the victim's pulse was back and breathing established. The victim was transported to our local hospital where a complete recovery was obtained within hours of the initial call.

### Superior Tactics & Response Award (STAR)

**Sergeants:** Todd Brown, Sam Varela

**Detective:** Jason Maes

**Officers:** David Knight, Glenn Stark, Troy Stembel, Terry Watts

The STAR award is given to commissioned members who, through exceptional tactics, act to successfully resolve a critical incident, thereby setting a standard



STAR Award recipients



Life Saving Award with Chief Cauley/Officer Dignam

for safety and professionalism to which all members should aspire.

In February 2013, officers responded to a report of a residential burglary in progress. Upon arrival, officers were confronted with multiple suspects in the act of committing the crime. One of the suspects fled the scene in a motor vehicle, while two others ran into the home they had just burglarized. The situation quickly escalated and the officers found themselves involved in a vehicle pursuit with a suspect intent on ramming the officers' vehicles. Officers were able to manage the safe clearing of the burglarized home and eventual capture of the two remaining suspects who had fled on foot.

This situation was resolved through a coordinated effort and the utilization of proper tactics. The officers' response was instrumental in preventing the incident from escalating to a more serious situation.

### Police Merit Award

**Sergeant:** Kevin Torrens

**Officers:** Cody Brown, Seth Morrissey, John Silva, Chad Stoneking

**Property Evidence Technician:** Susan Doerhoff

**Detective:** Lee Gizzi

The Police Merit Award is presented to members of the Department who, through diligence, personal initiative or considerable effort, completes a complex task leading to the enhancement of the mission of the Department.



STAR Award-left to right: Doerhoff, Gizzi, Morrissey, Brown, Stoneking, Torrens

In May 2014, officers were dispatched to DCF Guns on a report of a burglary. Officers learned that the suspects had entered the business through an office window and had stolen several guns. Two days later, a second burglary was reported. The detective and officers worked as a team to ultimately identify and apprehend the two males who matched the suspects' descriptions and recovered two assault rifles. Evidence Technician, Susan Doerhoff was instrumental in booking in all of the evidence and was also able to identify a victim from Colorado Springs. This led to additional identifications of suspects in four other jurisdictions. As a result of this tremendous effort, both suspects took a plea deal and received two years in the Department of Youth Corrections.

### Chief's Unit Citation

**Sergeants:** Tim Ratcliff, Kevin Torrens, Sam Varela

**Corporal:** Vern Myers

**Detectives:** Tom Dickinson, Lee Gizzi

**Officers:** Weston Body, Ben Leach, Tom O'Donnell

The Chief's Unit Citation, by definition, is awarded to an entire unit or team of the department whose members perform their assigned functions in an unusually effective manner.

Castle Rock Police Department began the process to issue patrol rifles to all sworn personnel and review the handguns used by officers. The Firearms Unit worked diligently in selecting which rifles and accessories would best fit the needs of our officers and ultimately purchased the rifles and necessary supplies.

The unit worked meticulously through the assembling process of the rifles, as well as the training schedules



Chief's Unit Citation

and lesson plans to accurately train all officers on the proper use and care of the new weapons. Training sessions were held to certify or renew certifications for each officer. This work was performed by the Firearms Unit while still maintaining their regular duties.

Once the testing and evaluation process was complete, it was determined that new handguns and accessories were also required. The team went through the selection and ordering process for distribution of handguns to all officers. All training and testing procedures were accomplished for these weapons as well.

### Letters of Commendation

**Officers:** Jennifer Dignam, Nicholas Stamos

**Dispatchers:** Rachael McKenzie, Zachary McKenzie

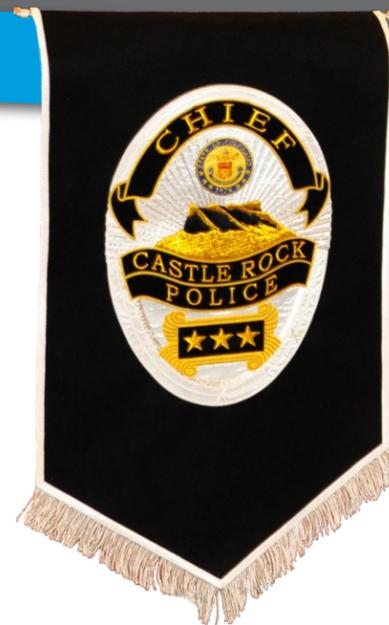
This commendation is awarded to members of the Department who, by exemplary conduct and demeanor, perform assigned functions in an unusually effective manner.



Officers Dignam and Stamos

In February 2014, Officers Dignam and Stamos were dispatched by Rachael and Zachary McKenzie to attempt to contact a suicidal male. The dispatchers were provided very limited information and were not able to provide a location for the victim. In a collaborated effort,





## 2015 Awards Ceremony (continued)

these four CRPD members began searching for any information they could find on the victim. They spent over an hour searching vehicle records and past addresses in a diligent effort to find him.

Officer Dignam was eventually able to contact the male and his roommate; however, due to the male's condition, he ultimately became unresponsive. Although the officers took several measures to help him regain consciousness, Castle Rock Fire and Rescue was called to transport the victim to the hospital. It was later learned by medical staff that had the victim not been located in a timely manner, he would not have lived. It is due to the diligent effort of the officers and dispatchers that the male survived.

### Letters of Commendation

**Victim Assistance Coordinator:** Carole Malezija

**Victim Advocate:** Marsha Davenport

**Victim Assistance Volunteers:** Sybil Arbelo, Lisa Dunning, Sandy Graves, Audrey Hellner, Pamela Jones, Michelle Karol, Sherri Light, Suzanne Perry, Donna Thurlow, Sharon Tschudy, Betsi Slider-Young

The Victim Assistance (VA) Unit was presented this commendation for their time and commitment to the Department.

The unit's main purpose is to serve the needs of victims of crime. In 2015, the team was made up of two police employees and eleven volunteers who serve victims 24 hours each day, 7 days a week, providing thousands of hours of service each year to the community.

The Victims Assistance Unit is supervised by Carole Malezija, the Victim Assistance Coordinator. She has been with the department for 18 years and has the expertise of working major disasters throughout the United States. Our Victim Advocate, Marsha Davenport, oversees the daily reporting of the volunteers and conducts additional follow-up as needed.

The Volunteers go through a rigorous selection process, which involves oral board interviews, background checks and a polygraph test. If selected, they attend a 40-hour Victim Advocate Training Academy, an 8-hour training session specific to the Castle Rock Police Department, ride-alongs with CRPD officers, and responses to calls under the supervision of veteran members of the team.

The work these volunteers do for the community takes dedicated, professional and compassionate individuals who help those in their greatest time of need. We are proud to have these individuals as part of the Castle Rock Police Department law enforcement team.

### Citizen Commendation Awards

The Citizen Commendation Award is bestowed on citizens for their assistance to the Department in carrying out its mission. In 2015, the department presented three citizens with this award acknowledging their collaboration and importance of our community and volunteer involvement.

**Citizen Volunteers:** John Barbuto, Henry Sandstrom

Mr. Barbuto and Mr. Sandstrom were recognized with the Citizen Commendation Award for their diligent work serving as volunteers in our Investigations Division since 2013.

Mr. Barbuto is assigned to assist our Property and Evidence Technician. His previous law enforcement knowledge assists in the maintaining of disposition of property. Since joining our department, he has logged more than 376 volunteer hours.

Mr. Sandstrom joined the police department not long after graduating from our Citizens' Police Academy in 2012. He has served in the military, including two tours in Vietnam. Mr. Sandstrom also worked as a civilian for the Air Force and Federal aviation Administration. He has logged more than 226 volunteer hours since joining CRPD.

Both Mr. Barbuto and Mr. Sandstrom's continued dedication to this department is highly valued.



Citizen Commendations - Mr. Barbuto and Mr. Sandstrom

### Citizen: Giselle Martin

Ms. Martin was presented the citizen award for her assistance in reporting suspicious activity in her neighborhood. She was commended for her willingness to help keep her community safe, composure under stress and assistance in bringing dangerous criminals to justice.



Ms. Giselle Martin



Letters of Commendation for the Victims Assistance Unit

**The department celebrates National Police Week each year during the week of May 15.**

In 1962, President John F. Kennedy signed a proclamation designating May 15 as Peace Officers Memorial Day and the week in which that date falls as Police Week. Currently, tens of thousands of law enforcement officers from around the world converge on Washington, DC to participate in a number of planned events honoring those who have paid the ultimate sacrifice.



### Shootout with cops brings life sentence

May 14 - On February 9, 2015, a Douglas County jury convicted Lonnie Pebley with a total of 736 years on the following counts:

- 15 counts of Attempted First Degree Murder (F2) Peace Officer
- 12 counts of First Degree Assault – Threatening a Peace Officer with a Weapon (F3)
- 1 count Criminal Mischief \$1000-\$20,000 (F4)
- 1 count of Weapon Prohibited Use – Reckless with a Gun (M2)
- 17 counts of Reckless Endangerment (ME)



On July 4, 2012, Castle Rock Police Department responded to a report of a man hiding with a gun located at the intersection of Appleton Way and S. Ridge Road in Castle Rock. Officers checked the area and located Lonnie Pebley's vehicle, who then fled to his home on S. Ridge Road. Pebley pulled into his driveway and subsequently shot at responding officers with a handgun, striking their vehicle. Other CRPD officers responded to the scene to assist but they too were trapped upon arrival as the defendant started firing a 7.62 mm rifle at them. The defendant pinned the officers down using gunfire from what appeared to be a semi-automatic assault rifle.

In all, the defendant fired more than 70 times at the police officers. CRPD officers ultimately located Mr. Pebley near his brother's home (approximately two miles from the shooting).



### Owners thank police, firefighters for saving their Castle Rock businesses from fire

Dec 3 - The quick actions of Castle Rock police officers and firefighters saved a business and historic building from being severely damaged by fire. Castle Rock police officers Shawn deLumeau and Steven Carney were making their rounds in downtown Castle Rock Nov. 11 when they smelled smoke coming from the building. They drove to the back of the building, saw a fire and called the fire department, which quickly doused the flames before major damages occurred.

"We are so thankful for the Castle Rock Fire Department and Castle Rock Police Department," said Jill Steele, owner of Animals Rock!, which occupies the front of the historic 504 building on Perry Street and houses Forever Yours Photography and Thru the Fairy Door. "The building and our shops were saved because of them."

The cause of the fire is believed to be damaged electrical wiring that started in the wall.



The building is more than 100 years old and has been used as a chapel and a saddlery. "There's a lot of history behind it," Steele said. "It would've been a shame to lose it." The three business owners will award plaques and food baskets to the two officers along with Fire Chief Art Morales and the engine crew. "The idea is to thank them for their quick reaction," said Johnson. "If those policemen didn't stop when they did, this whole building would be gone."

### Suspect found asleep in stolen car in Castle Rock

June 26 - Multiple police jurisdictions and an aware community member worked together to bring about the arrest of a suspected carjacker on June 23 in Castle Rock.

Just after 7:30 a.m., Castle Rock police arrested 35-year-old Joshua Lane, a suspect accused of numerous crimes in Aurora and Denver, including a stabbing, a carjacking and several police pursuits.



The suspect was sleeping in a stolen car outside the 7-Eleven near Plum Creek Parkway and Wilcox Street. An anonymous caller recognized the car from a television news broadcast and called 911. Police arrested the man without incident.

"Because of an aware community member, the media and teamwork between jurisdictions, we have one fewer criminal on the streets. This is something we should all be proud of," said Castle Rock Police Chief Jack Cauley.

Because the crimes started in Denver, the Denver Police are the lead agency on the investigation.

### Technology helps battle thieves

July 12 - The Castle Rock Police Department has implemented a new technology that both police and the community can use in finding stolen property. For residents, the ReportIt system - a product of the LeadsOnline company - can be used to create a personal inventory of valuables, including a list of serial numbers, photos and even scanned receipts, which is then stored on a cloud-based system and can be accessed anywhere. The inventory can also help with insurance claims. The personal inventory is only accessible by the resident, not the host company or police.

The system is free for residents because Castle Rock police are also using LeadsOnline to search for stolen property. Stolen property can be searched using serial numbers, the suspect's name, item descriptions or other information. If the item turns up in a pawnshop or for sale online, detectives will know.



"Our world is always changing," said Police Chief Jack Cauley. "Our department's top priority is the safety of our community. That's why it's so important to keep up with technology and offer these services to residents."

For more information or to create your own personal inventory, visit [CRgov.com/ReportIt](http://CRgov.com/ReportIt)

### Parents turn in teens after tagging incident

June 12 - Three teenagers who were caught on camera spray-painting 14 different sites throughout town were turned in to police after being recognized on video by their parents.

The graffiti totaled more than \$1,000 in damage, according to police. The suspects were identified and interviewed after their parents brought them to Castle Rock police on June 10.

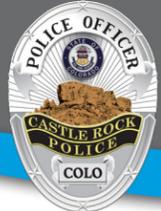


The names of the three male suspects are not being released because they are juveniles, ages 14, 15 and 17. The younger two are Castle Rock residents, and the 17-year-old lives in Castle Pines.

"Caring for our town is a community effort," said Castle Rock Police Chief Jack Cauley. "We appreciate everyone who shared the videos, and we especially thank the parents who did the right thing, even though it was difficult. Now, as a community, we can move forward."

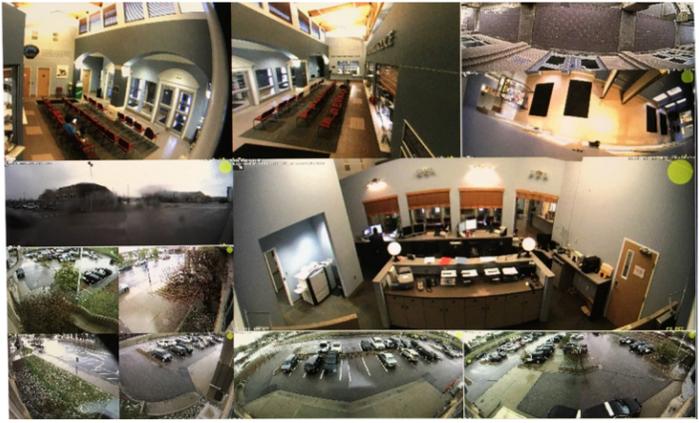
Based on the evidence, the charges include criminal mischief, a felony had the suspects been adults, and trespassing. All parties cooperated fully in the investigation.





### Security Camera upgrade

The Police Department's security cameras were upgraded to digital. All cameras are now motion activated and record 24/7. During this upgrade, our department initiated a program through which Dispatch may access local bank security cameras when requested or during an emergency.



One of the Communication Unit's security camera displays

### Chaplain program

The Police Department implemented a new Chaplain program in the spring of 2015. The chaplains are a great resource to our officers and other department personnel.

Five Castle Rock Chaplains started this new program:

- Pastor Dave Love  
Calvary Chapel, Castle Rock
- Pastor Mark Marble  
Castle Rock Bible Church
- Father Brad Noonan  
Saint Francis of Assisi, Castle Rock
- Pastor Angela Robbins  
Chaplain for Palmer Lake Police and Tri-Lakes Fire departments
- Pastor Stephen Tipps  
Executive Pastor of Operations  
Plum Creek Church, Castle Rock

Our five chaplains are on call to be utilized by officers in the community when there is a critical incident involving the occurrence of a tragic or sudden loss.

Their duties may include, but are not limited to: ride alongs on patrol, offer training in areas of critical incident stress management and dealing with the public during traumatic events, assisting officers in any kind of crisis, and offering the invocation at special occasions (i.e. swearing-in and award ceremonies).



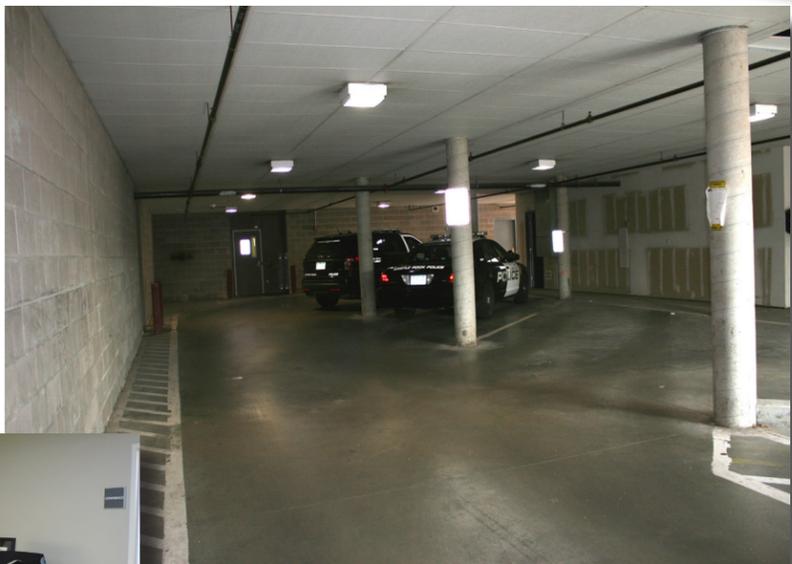
Mark Marble, Stephen Tipps, Angela Robbins, Brad Noonan and Dave Love

## 2015 Major Accomplishments

- Security cameras
- Renovated lower level of building into office space
- Implementation of new programs:
  - ✓ Peer Support
  - ✓ Department Chaplain
  - ✓ Internships

### Lower level renovation

In September 2015, the police department renovated the lower level (garage bay and impound area) to expand our office current space and provide much needed room for our growing department.



BEFORE (Garage Sally Port-drive through bay)



AFTER (Patrol Sergeants' room)



AFTER (new Briefing Room)



AFTER (Special Operations office area)



## What is Benchmarking?

The Police Department's measures are analyzed and reported within our annual reports. To view our department reports, please visit: [CRgov.com/PDAnnualReport](http://CRgov.com/PDAnnualReport).

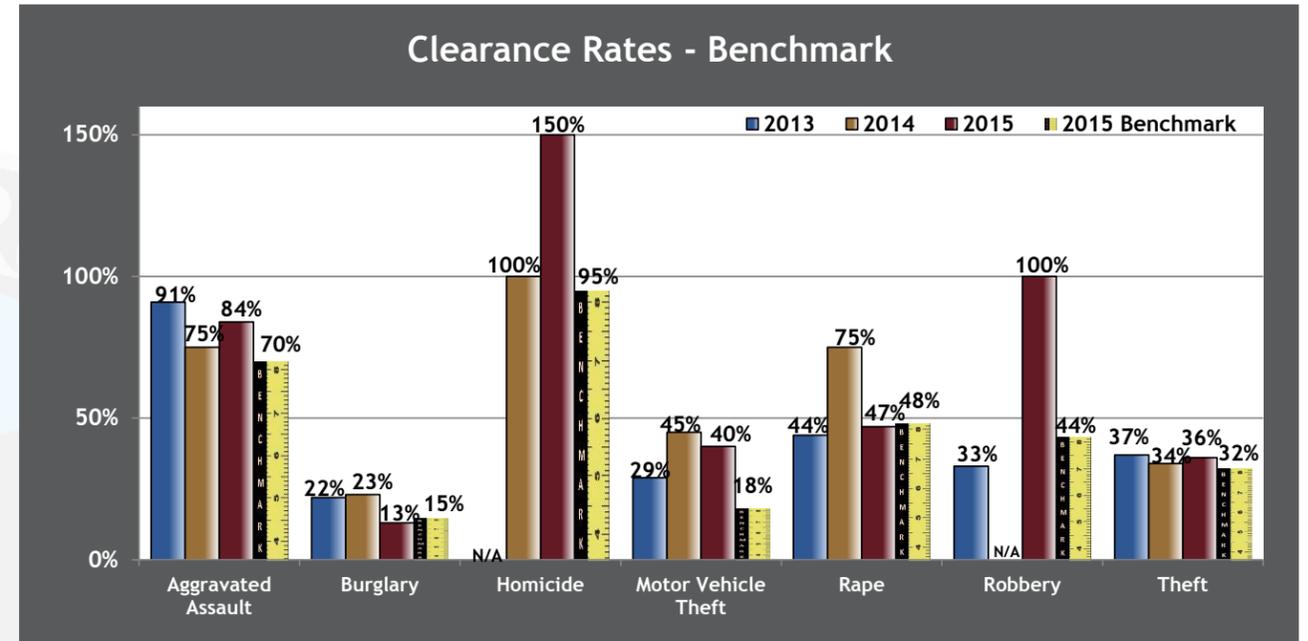
Within this document, there are references to the [Benchmark Cities Survey data](#). This survey was originally designed in 1997 by a core group of police chiefs from around the country. These chiefs sought to establish a measurement tool to ensure their departments were providing the best service possible within their respective communities.

While no single measure or statistic can capture or define crime trends, Part One Crime is a good place to start and is the industry standard. Part One Person Crimes include: aggravated assault, homicide, rape, and robbery. Part One Property Crimes include: burglary, motor vehicle theft, theft and arson.\*

Each year, participating agencies collect data for the Benchmark Cities Survey within four different sections or categories using [Uniform Crime Reporting \(UCR\)](#) data. Benchmark categories include general information, offenses, clearance rates and traffic safety. The final outcome is the published comprehensive Benchmark City Survey Report.

Our department uses this survey data to benchmark our department's performance measures. The Federal Bureau of Investigation (FBI) and Colorado Bureau of Investigation (CBI) collect, publish and report crime statistics with the use of UCR data as well.

\*Arson is reported by Castle Rock Fire & Rescue.



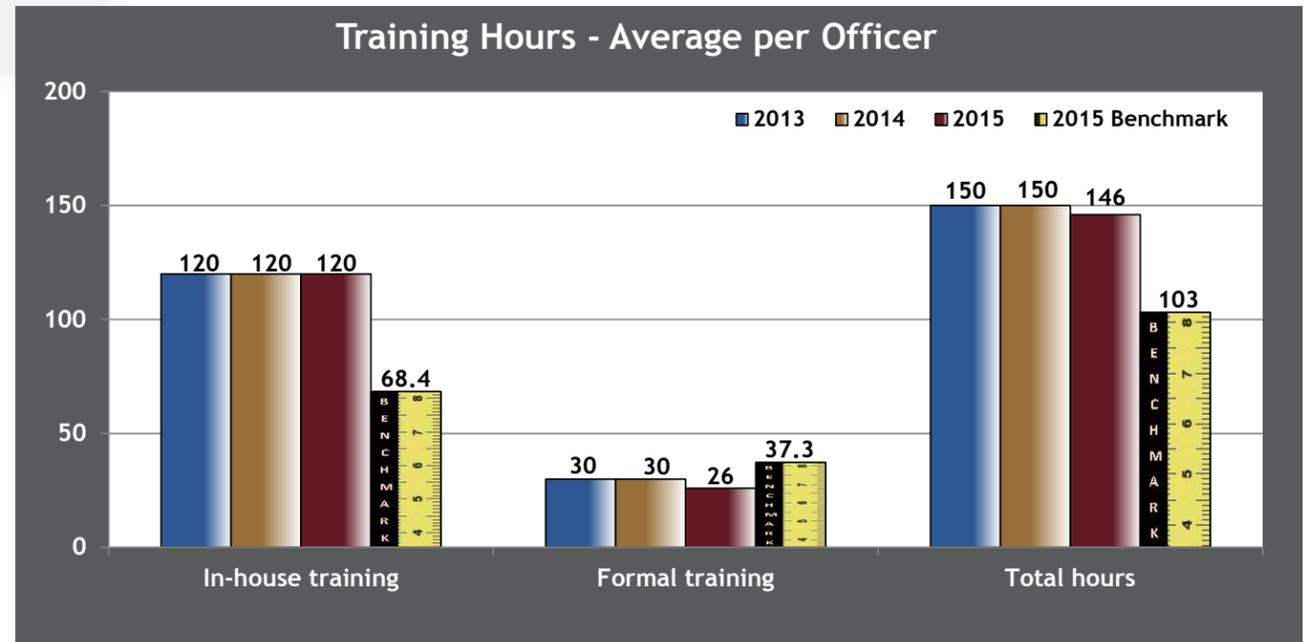
Notes: The clearance rate chart (above) uses Uniform Crime Reporting (UCR) data as these benchmark statistics aid our department in comparing data for our strategic measurements. Arson data is excluded as this statistic is reported by Castle Rock Fire & Rescue.

### 2015 Benchmark Cities Comparison

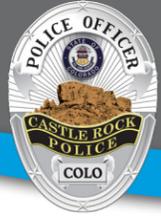
BENCHMARK COMPARISON	CRPD STATISTICS	BENCHMARK TARGET	MET GOAL
<b>PART ONE CRIMES</b> (per 1,000 population)			
Violent Crimes	0.9	≤ 2.7	✓
Property Crimes	18.5	≤ 27.3	✓
Violent Clearance Rates	77.0	≥ 60.2	✓
Property Clearance Rates	30.0	≥ 24.4	✓
<b>TRAFFIC ACCIDENTS</b> (per 1,000 population)			
Accidents (Injury)	0.9	≤ 4.8	✓
Accidents (Non-Injury)*	15.4	≤ 18.3	✓
Alcohol-Related Fatalities	0.00	≤ .011	✓
<b>RESPONSE TIMES</b> (emergency calls for service)			
Response Times (min:sec)	5:22	≤ 5:93	✓

Our 2015 annual report card, listed in the above table, is based on UCR statistics. At the end of each year, the Police Department compares our data to the Benchmark Cities Survey data.

\*Reported non-injury accident data does not include private property accidents.



Notes: Average in-house and formal training hours (per officer) were estimated in 2013 and 2014. As the Professional Standards, Training and Development Sergeant's position was established in 2015, the ability to report more accurate data is now available. Officers receive 10 hours of in-house training each month. Formal (external) training is based upon the average number of training hours and attending personnel.



### 2015 Community Survey results

Since 2011, the Town of Castle Rock has commissioned a resident and business survey in each odd-numbered year. More than 700 residents responded to the survey with full details of the survey report available on the Town's website: [CRgov.com](http://CRgov.com).

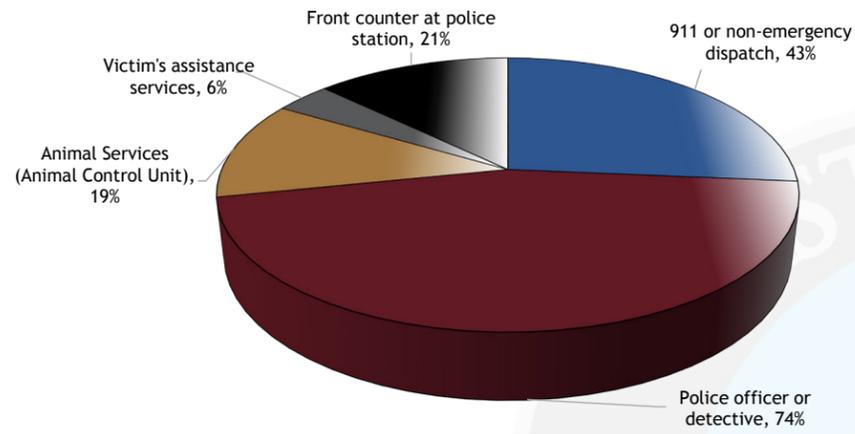
### Interactions with Police Department

Residents surveyed in 2015 were asked a variety of police and safety-related questions. Nearly half of all residents (47 percent) had some form of police contact in the past two years with the most common contact being interaction with an officer (74 percent). The chart above analyses each interaction type including their rating (1-lowest to 5-highest). Dispatch received the highest rating at 4.5.

### Police performance ratings

These same residents rated the performance of the police-related services. All attributes of police service scored very well, with dispatch receiving the highest ratings in each of the past three survey years: 2011, 2013, 2015. Below is the complete breakdown of police performance service ratings.

### 2015 Police Service Interactions



### Nature of police contact

The most common police contact was related to an animal issue (12 percent). The next most common involved traffic issues - either a routine traffic stop (12 percent) or dealing with a traffic accident (9 percent).

### Overall safety and police ratings

Regardless of police interaction, all residents were asked about the general safety within Castle Rock and the perceived performance of the Police Department. According to the survey, all aspects of safety and police performance were rated very highly by residents. Safety in neighborhoods received an exceptionally high score - rating 4.76 out of 5. The other safety and performance ratings were high (3.95 - 4.51). More information is found in the Town's complete report.

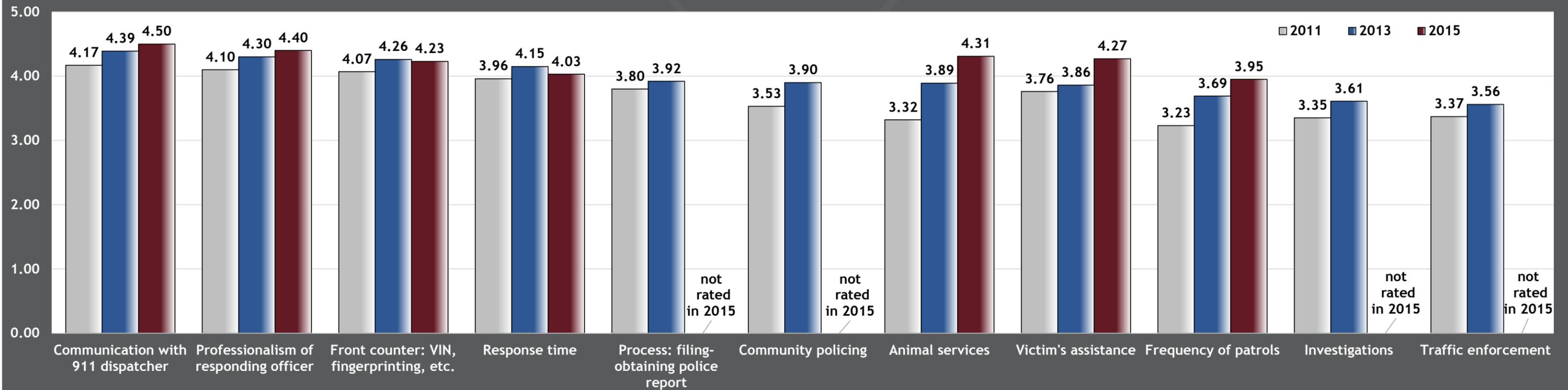


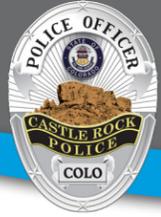
Community Conversations  
Growth in Castle Rock

Report issued  
November 17, 2015

[Read the entire 2015 Community Survey](#)

### Ratings of Castle Rock Police Services



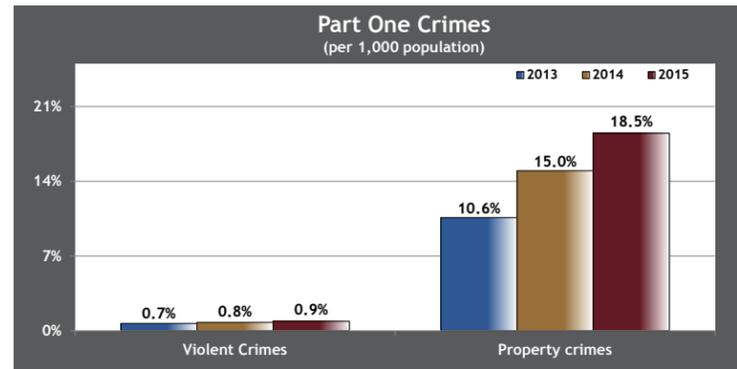


## Strategic Performance Measures

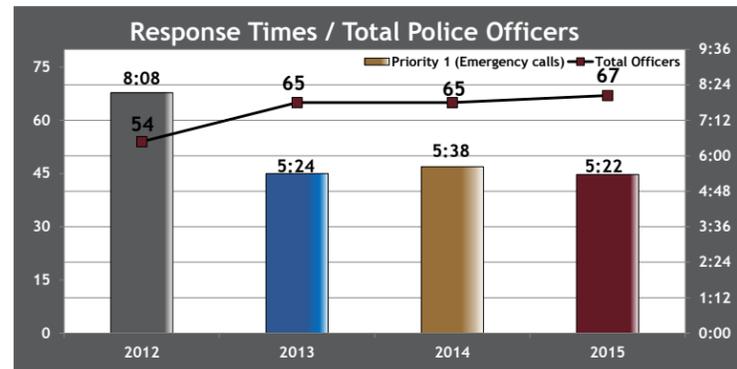
The Police Department's [Five-Year Strategic Plan](#) (2015-2018) outlines our six strategic priorities and provides a guide of priorities, goals and measurements, which are required to carry out our mission effectively and efficiently. The following performance measurements are reported each year in our annual reports:

- 1. Crime
- 3. Employees
- 5. Community Policing & Partnerships
- 2. Traffic Safety
- 4. Prepare for Future Growth
- 6. Technology & Equipment

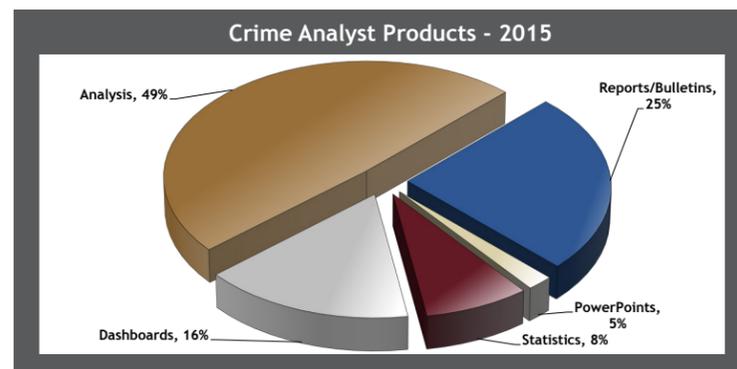
### Strategic Priority 1: Crime



**Part One Crime** - There are eight Part One offenses in the UCR reporting system (murder and non-negligent homicide, forcible rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft, and arson). These offenses were chosen because they are serious crimes, they occur with regularity in all areas of the country and they are likely to be reported to police. While our violent crime has stayed somewhat consistent in the last three years, we have seen an increase in property crimes. This is occurring due to better relationships with retail stores and the many sprees and series that had occurred where vehicles were trespassed and/or taken. Even with the slight increase in Part One crimes, we are at a low crime rate per 1,000 population compared to our benchmark cities.



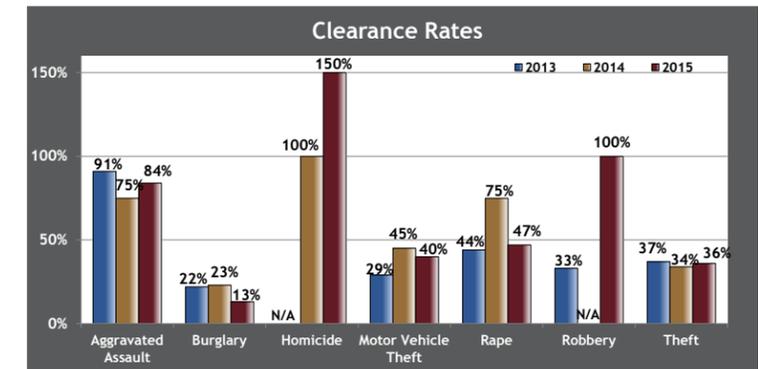
**Response Times** - The Department recognizes that prompt and effective delivery of police services continues to be important to our community. Our department has taken steps to improve our Priority 1 response times by realigning the town's geographical districts based on real-time data received and balancing officers' workload with proactive patrol deployments. Our data-driven approach to deployments ensures that officers are in the areas with the highest volume of activity. These small but substantial changes have reduced our response times drastically since 2012.



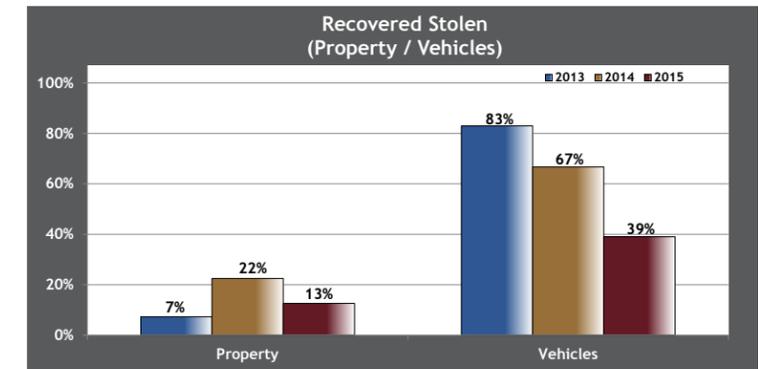
**Crime Analyst** - The analyst provides many pieces of information that are shared within the agency and the public, including maps, trend reports, series, forecasts, and predictions. This information can be very in depth for deployment purposes. Multiple dashboards are also created for quick overviews of crime data.

### Strategic Priority 1: Crime (continued)

**Clearance Rates** - The clearance rates are the percentages of arrests for reported crimes. This information is used as a performance measure for year-to-year comparisons within the organization as well as comparisons within similar law enforcement agencies.

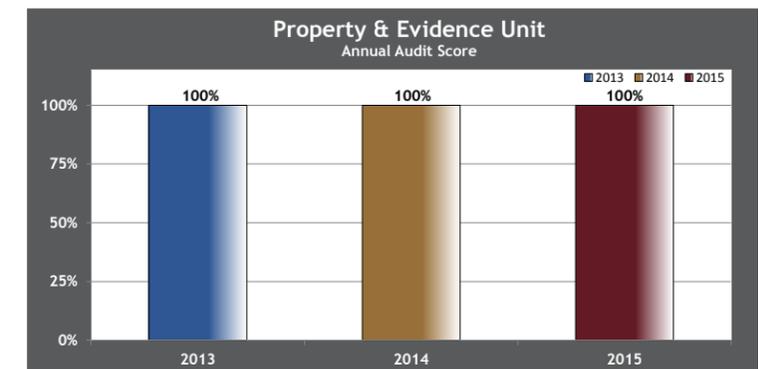


**Recovered Stolen** - One of the functions of a police department is to recover and return stolen property to its owner. In 2015, we experienced multiple motor vehicle thefts. While most were eventually recovered, they were not recovered in our jurisdiction making the percentage much lower than 2014.



Note: In our 2014 Annual Report, the property and vehicle data was inadvertently inverted and has since been corrected in this chart.

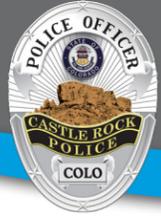
**Property and Evidence Unit** - This annual audit conducts a thorough assessment of current evidence-handling practices and policies (accomplished by tracking a percentage of cases from the computer to the item and inversely, from the item back to the computer), verifies that 100 percent of high risk evidence items (money, guns, drugs and jewelry) are accounted for, and ensures the evidence and property function meets national standards.



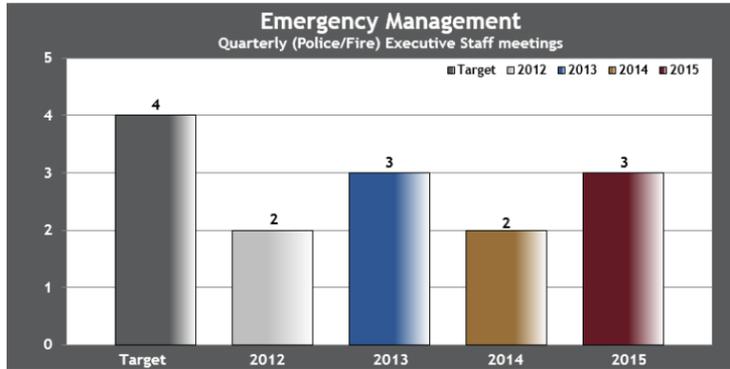
**Emergency Management Training** - Maintaining the capability of effective emergency management, and the response to and recovery from a critical incident, is important to this department. One measurement is in the participation of local or countywide emergency management training exercises. In 2015, the department participated in two active shooter trainings with:

- Douglas County Law Enforcement agencies
- South Metro Law Enforcement agencies

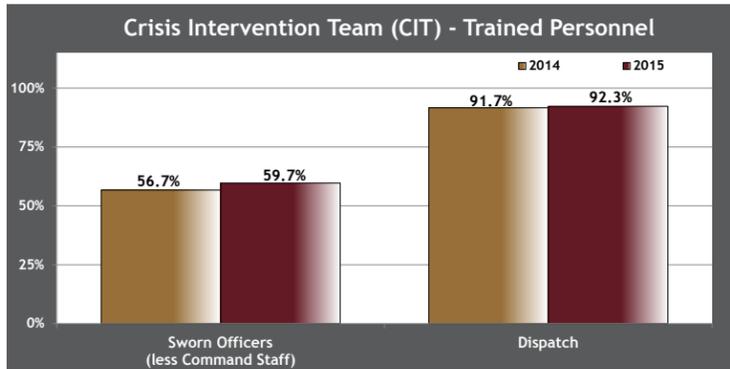




## Strategic Priority 1: Crime (continued)

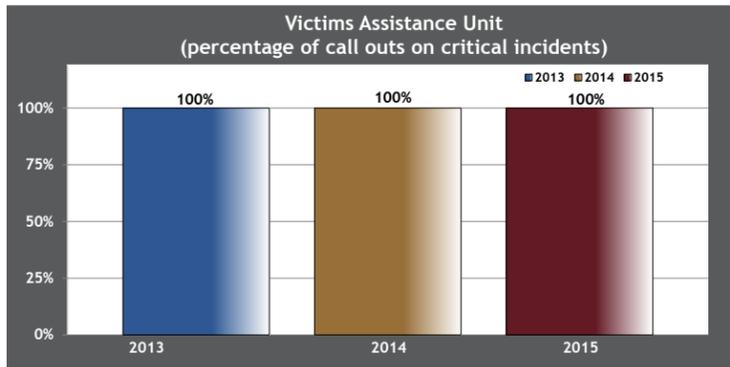


**Emergency Management (continued)** - Another measurement of maintaining the capability of effective emergency management is meeting quarterly with the Castle Rock Fire and Rescue Department's Executive Staff. Both the Police and Fire departments work in conjunction to maintain effective emergency management capabilities.



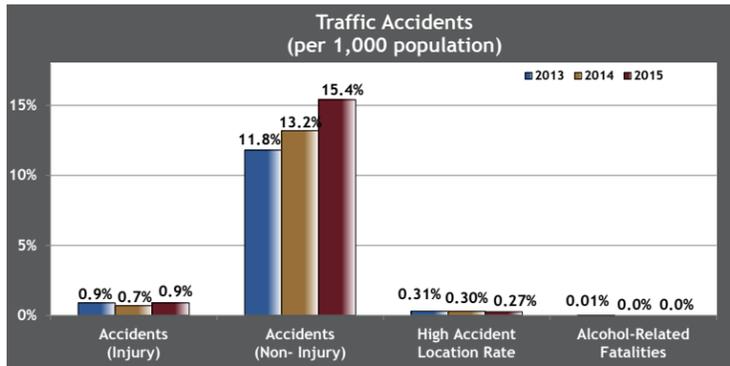
**Crisis Intervention Team (CIT)** - This team continues to connect individuals suffering from mental health issues with the appropriate levels of mental health services. Training is conducted annually for our sworn officers and dispatch personnel. Of our 62 sworn police officers, 38 have been CIT trained and 12 dispatchers have also gone through the training.

Note: the 62 sworn officers does *not* include our Command Staff.



**Victims Assistance Unit** - Our Victims Assistance Unit continually strives for a 100 percent response by their personnel on all critical incidents. This unit works with crime victims during traumatic events to provide support and resources as needed. More information on this unit is available on page 35.

## Strategic Priority 2: Traffic Safety



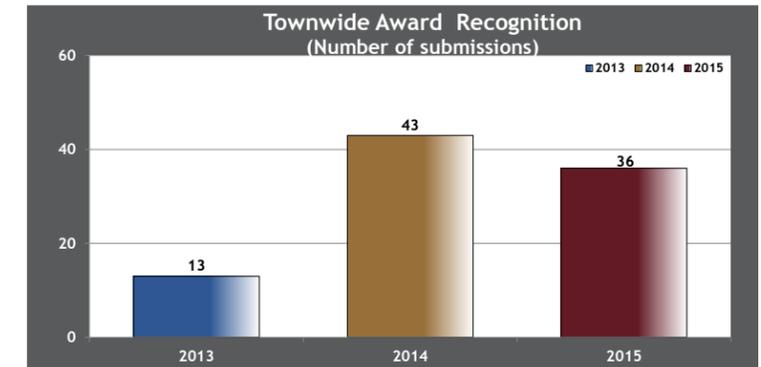
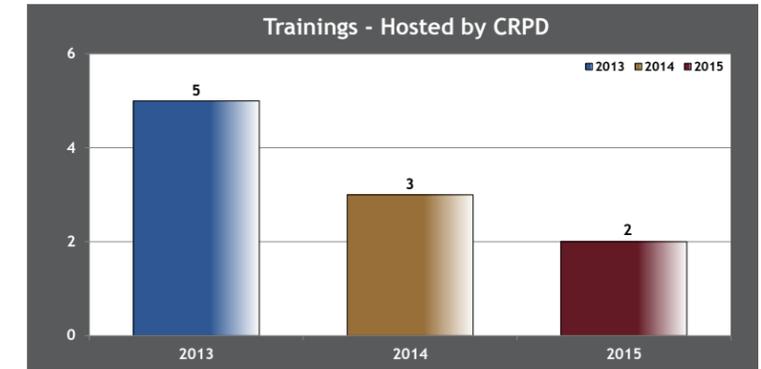
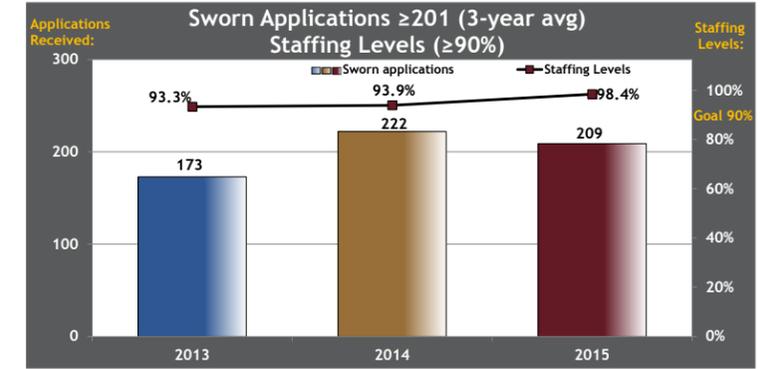
**Traffic Accidents** - Traffic safety is one of Castle Rock Police Department's foremost concerns for our growing community. We work to identify the resources necessary to reduce both the number and severity of traffic crashes and to increase public satisfaction with the traffic conditions in Castle Rock. Our town's population, traffic accidents and rate of accidents (per 1,000 population) increased between 2014 and 2015.

## Strategic Priority 3: Employees

The Castle Rock Police Department is dedicated to maintaining its reputation as one of the most highly regarded law enforcement agencies in the Front Range region. The Department firmly believes our greatest asset is our people. Continuous investment in our human capital pays huge dividends. Maintaining a well-trained and well-equipped workforce ensures that the highest levels of professionalism and service are being extended to the citizens of this community. We also understand that today's police officer wants to be part of something special. We are very proud to have the ability to recruit and retain the finest officers in the profession. With this in mind, we strive to maintain a 90 percent staffing level throughout the year. Our sworn applications received are based upon a three year average (201 or above).

Note: The 2014 applications data was inaccurately reported in our 2014 Annual Report and has since been corrected.

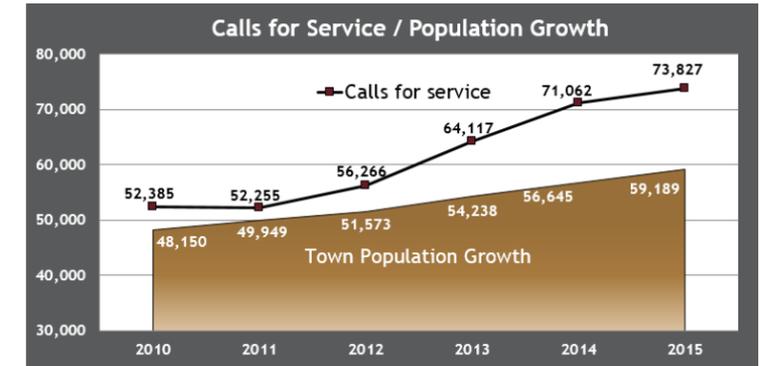
**Townwide Award Recognition** - The Police Department continues to recognize the importance of employee accomplishments throughout the year. We encourage submissions to the Townwide Award Board, which presents a variety of awards such as the Town's Applause and Value Awards. Award Recognition submissions decreased by 16 percent in 2015.



## Strategic Priority 4: Prepare for Future Growth

In the past three years (2013-2015), our community has experienced a population increase of over 9.1 percent. With this growth, our calls for service also increased just over 15 percent. The Castle Rock Police Department continues to monitor our town's growth trends and responds appropriately with staffing and resources.

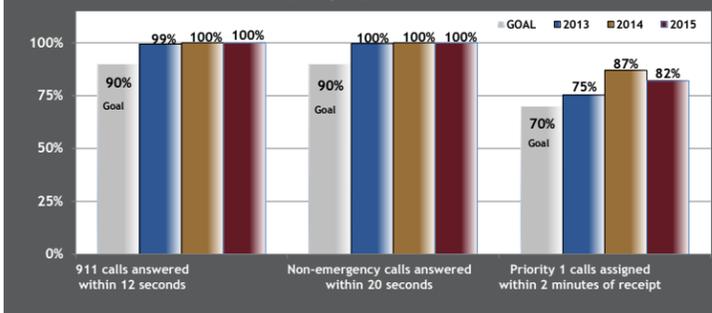
Note: Calls for service also includes officer initiated calls.





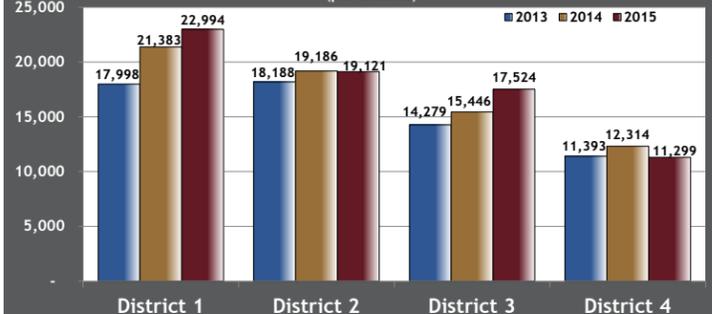
## Strategic Priority 4: Prepare for Future Growth (continued)

### Priority 1 Calls (emergency calls for service)



**Priority 1 Calls for Service** - Emergency calls that require immediate response and where an immediate threat to life exists are classified as Priority 1 calls. The Department strives to answer all 911 calls within 12 seconds or less with non-emergency calls answered within 20 seconds or less. All calls are tracked from the time the call is received in the Communication Center to the time it is dispatched, then to the time the officer arrives on scene. The Communication Center not only met but exceeded their goals during the past three years.

### Calls for Service (per District)



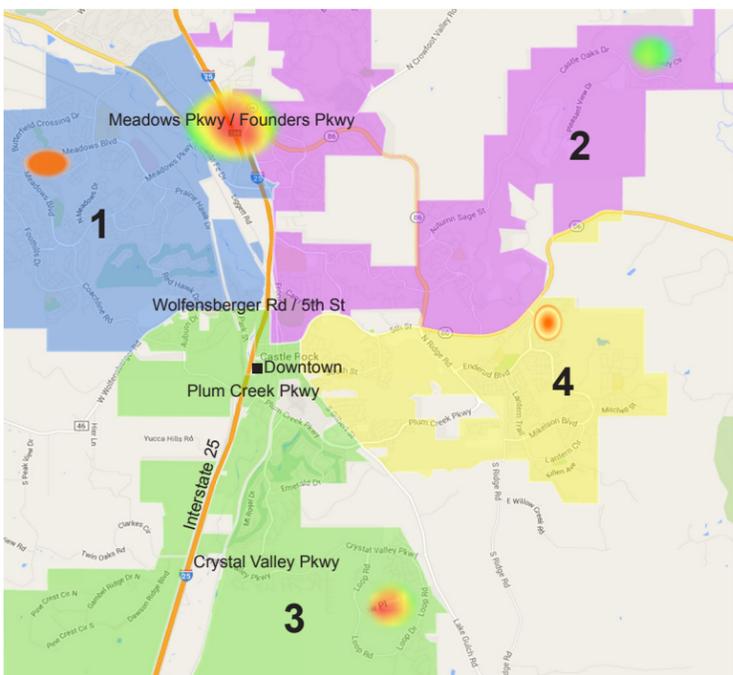
**Calls for Service** - To effectively provide service to our increasing population, the department needs to grow in response to that demand. Such an expansion necessitates hiring personnel and acquiring physical resources, as well as developing strategies and methods for providing quality services to the entire community.

Castle Rock Police strives to keep our community among the safest in the nation. Since 2012, our department increased from 54 sworn officers to 67, the response time decreased from 8:08 (min:sec) to 5:22, and yet calls for service increased 31.2 percent (between 2012-2015). More details on the above statistics can be found on pages 22 and 25. Despite the increase in call volume, crime levels have continued to remain low.

As our community grows, so does the Castle Rock Police Department. In 2015, each patrol team was staffed with seven officers. Those officers responded to more than 1,400 calls for service per week.

In 2016, the number of officers assigned to each patrol team will adjust to eight officers for the day and evening shifts. This increase will allow the police department to maintain its current level of service to this growing community.

## CRPD District Map



## Strategic Priority 5: Community Policing and Partnerships

**Community Policing** - The Community Policing philosophy is to assist the public in establishing and maintaining a safe, orderly social environment to live, work and play. While apprehending criminals is one important goal of policing, it is not necessarily the most important goal. Community Policing is dedicated to solving crimes and resolving citizens' concerns by working with and gaining support from the community. The most effective solutions include coordinating relationships between the police, local government, citizens and local businesses to address the problems affecting the community.

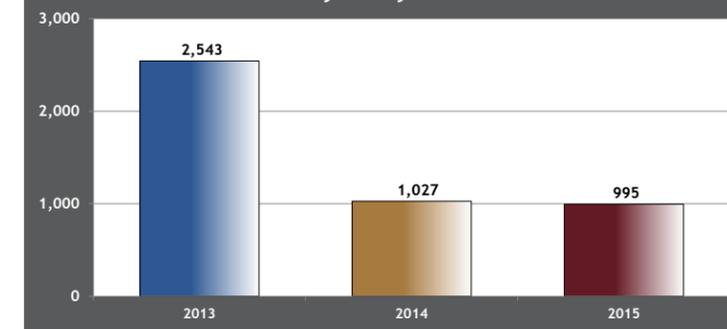
The Castle Rock Police Department expects all officers to embrace and apply this philosophy in their daily work. Our department engages the community in a variety of ways including: surveys, town meetings, interest group meetings and programs such as our Citizens' Police Academy, National Night Out, Coffee with a Cop and Crime Free Multi-Housing to name a few.

**Victim Advocate Volunteers** - In order to provide 24 hours a day, seven days a week services to our victims of crime we have a volunteer staff of victim advocates that provide night and weekend coverage. In addition to providing these victim services, they also provide services to victims and their families of other tragic events. Several of the volunteers also provide office assistance throughout the week. This unit's annual volunteer hours and calls for service are reflected in this chart.

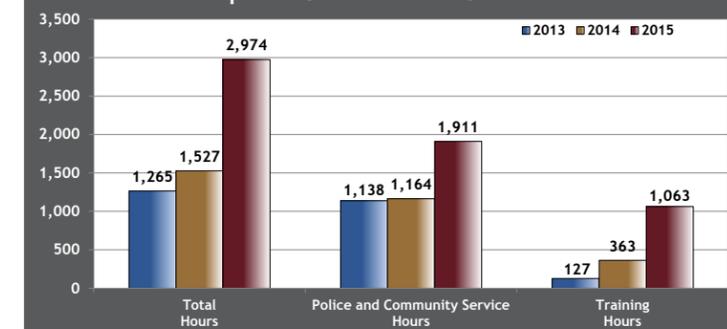
Note: Prior to 2015, VA Calls for Service were reported incorrectly and have since been revised.

**Investigation Volunteers** - The investigation volunteers assist with clerical duties and/or provide our Property/Evidence Technician with assistance such as cataloging of items received and dispositions on items set to be returned to their rightful owner or destroyed. The investigation volunteers welcomed a new volunteer in December of 2015.

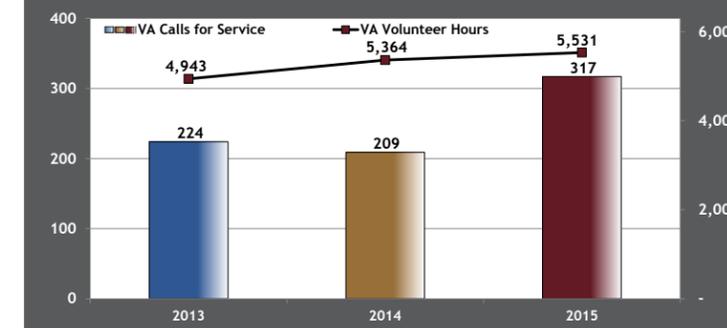
### Community Safety Volunteer Hours



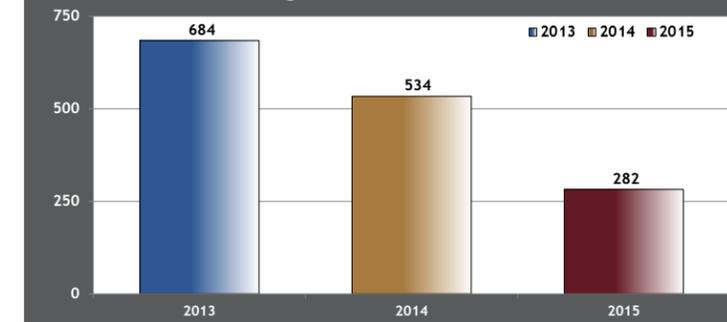
### Explorer Unit Post #401 Service Hours

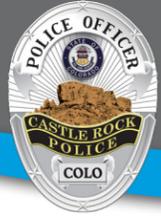


### Victim Advocates: Volunteer Hours/Calls for Service

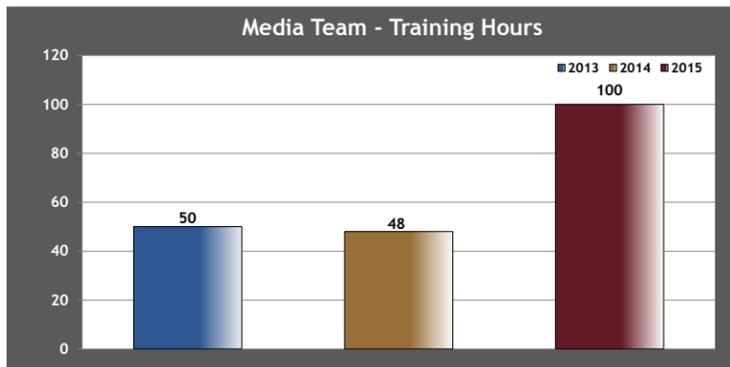
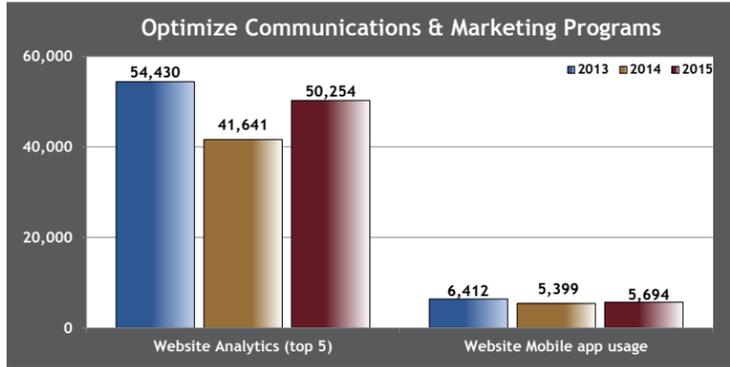


### Investigation Volunteers in Police Service

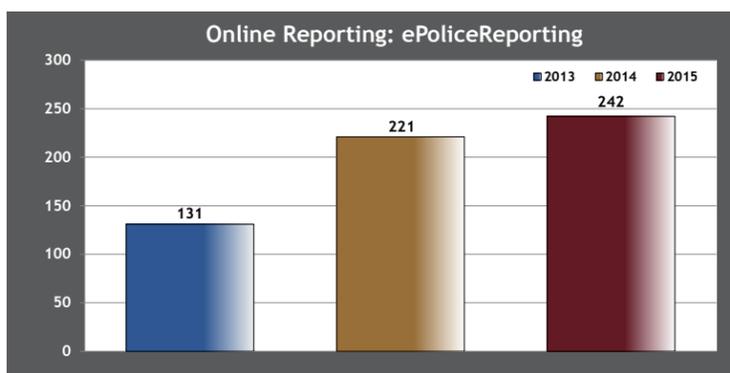
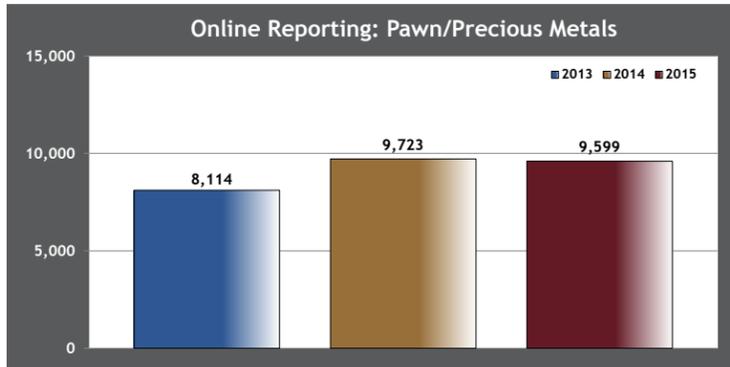




## Strategic Priority 5: Community Policing and Partnerships (continued)



## Strategic Priority 6: Technology & Equipment



**Community Relations** - The Police Department is in partnership with the Town's Community Relations Department in an effort to optimize our communication and marketing programs. Joint efforts include emergency crisis communication and media management, social media engagement, special events, website, and internal/external programs. The analytics chart describes the department's top five page views on both the Town's website and mobile app usage, which are listed in descending order: Police Landing Page, Coffee With A Cop, Citizens Police Academy, About Police and the Patrol Division.

The Media Team's training hours includes one annual conference, one training meeting and two department videos:

- International Association of Chiefs of Police (IACP)
- FBI Media Relations Training

**Technology & Equipment** - The Department developed a process for managing change as it relates to planning, research, development and use of new or improved technology, equipment and techniques. Our goal is to implement technology to reduce crime, improve employee safety, promote department transparency, increase efficiency and anticipate crime trends.

Identifying and implementing crime analysis software and mapping tools provide police management and employees with real-time access to crime data. This will efficiently allocate and deploy resources using the data-driven, intelligence-led policing approach.

Implemented technology in 2015 included:

- Department security camera upgrade.
- Live feed established for all of our Town's customer service counters.
- Access to local bank's security feed in the event of an emergency.

## Other Department Statistics

Many other statistics are found within this Department Statistics section. The charts incorporate the National Incident-Based Reporting System data.



NIBRS collects their data on each single incident and arrest within 22 offense categories made up of 46 specific crimes called Group A offenses. For each of the offenses coming to the attention of law enforcement, specified types of facts about each crime are reported. In addition to the Group A offenses, there are 11 Group B offense categories for which only arrest data is reported.

## Major Crimes and Trends

**Total Crimes** increased by 721 (82 percent) from 2014 to 2015. The majority of these crimes were property crimes with substantial increases in both the fraud and theft categories.

**Total Person Crimes** increased by 88 incidents (31 percent) in 2015 compared to 2014. The assault category experienced a 32 percent increase.

**Total Property Crimes** also increased by 633 incidents (106 percent). In 2015, we saw a major increase in fraud cases, mainly due to bogus IRS and warrant calls where people were instructed to pay a fee in order to avoid arrest. Crime sprees included vehicle trespasses and motor vehicle thefts resulting in a higher number of these crimes.

In 2015, the department received multiple crime series causing the increase in burglaries, motor vehicle thefts and thefts. The south metro area also experienced an increase in vehicle trespasses, open garage burglaries and motor vehicle thefts. These incidents were caused by a crew out of Denver (approximately forty different suspects). The key players of this group were placed in custody. We also had a group hitting the metro area called the Felony Lane Gang. This organized group committed numerous vehicle trespasses. Their modus operandi included breaking into vehicles and stealing checks and/or identification from the victim. They later cashed these checks, which increased both our theft and fraud incidents. Castle Rock was also part of a metro-wide and possibly a national crime series where trailers were stolen, again increasing our motor vehicle thefts and theft cases. At this same time, we saw many reported thefts and shoplifts at our retail stores. CRPD worked diligently in creating relationships

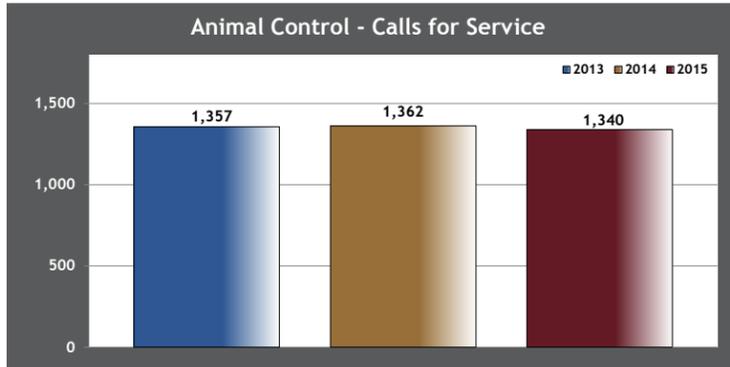
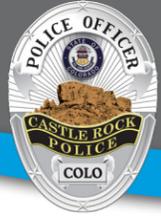
with each retail store's Loss Prevention Unit. Multiple meetings have created better communication whereby the stores now call us when incidents are occurring or have recently occurred. Because of these relationships, we are seeing an increase in reported retail thefts. Even though the number is high, we have arrested those suspects responsible for a majority of the crimes.

CRPD COMPARISON	2013	2014	2015
Assault	241	236	311
Aggravated Assault*	28	28	30
Homicide	0	1	1
Sex Offenses	41	47	60
<b>TOTAL Person Crimes</b>	<b>282</b>	<b>284</b>	<b>372</b>
Burglary	88	37	95
Fraud	163	136	328
Motor Vehicle Theft	28	14	52
Robbery	6	3	3
Theft	516	405	750
<b>TOTAL Property Crimes</b>	<b>801</b>	<b>595</b>	<b>1,228</b>
<b>TOTAL CRIMES</b>	<b>1,083</b>	<b>879</b>	<b>1,600</b>

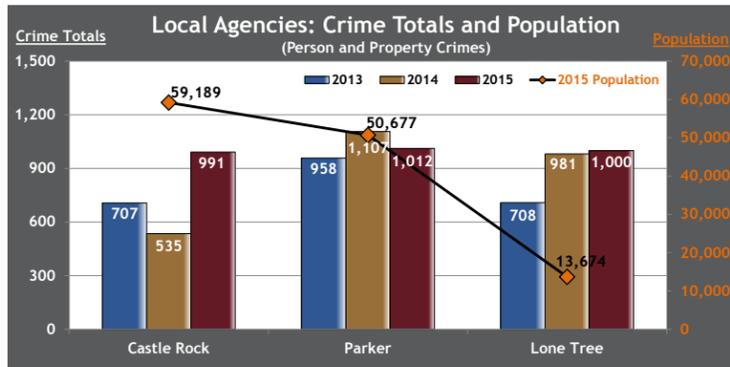
Notes:

\*All aggravated assaults are included in the Assault category.

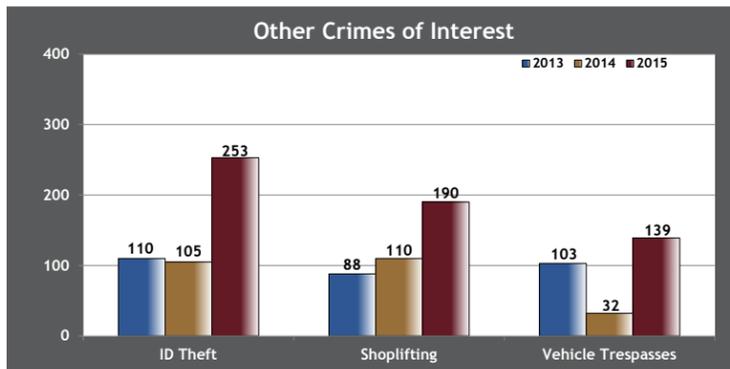
The past two annual reports used internal statistics for reporting purposes. Our 2015 annual report, including all annual reports moving forward, will now reflect NIBRS statistics from our Records Unit.



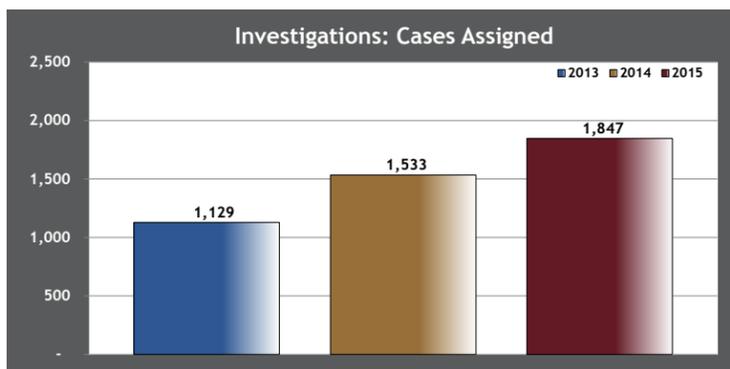
**Animal Control Unit** - This unit is staffed with one animal control officer who is on duty 8 a.m. to 5 p.m., Tuesday through Saturday. All animal calls for service are directed to the patrol division when the animal control officer is not on duty. Service calls for this unit decreased by 22 calls (1.6 percent decrease) between 2014 and 2015.



**Local Agencies Crime Totals** - While our crime totals have increased from 2014 to 2015, it is important to note that our population also increased by 9.1 percent since 2013. In 2015, we experienced an increase in sprees, patterns and trends of motor vehicle thefts, vehicle trespasses and stolen trailers. Shoplifting incidents escalated due to relationships built with those retail stores and their Loss Prevention units now reporting more incidents.



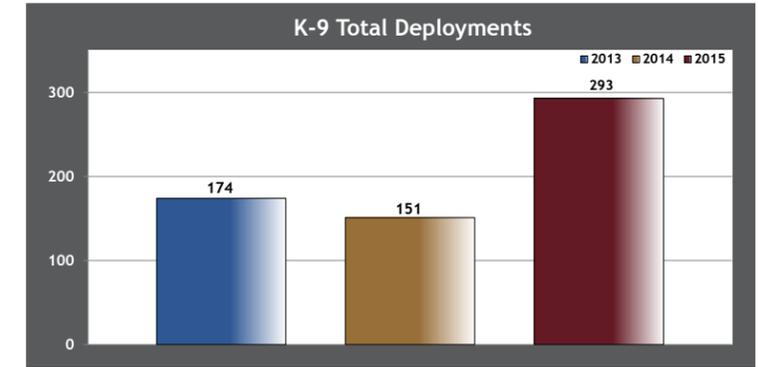
**Other Crimes of Interest** - ID Theft, Shoplifting and Vehicle Trespasses have all increased in 2015. Some of these ID thefts were due to phone scams. While these thefts occurred, our department also handled a huge increase in vehicle trespasses - the majority of these incidents were due to unlocked vehicles. Among the items stolen were credit cards, checks, social security cards, etc. The theft of these items can potentially lead to other crimes relating to identify theft.



**Investigations: Cases Assigned** - Cases not closed by the patrol division are then assigned to the Investigations Unit. These open cases include both felony and misdemeanor crimes. The unit has continued to see an increase in their case assignments (up 63.6 percent from 2013 to 2015).

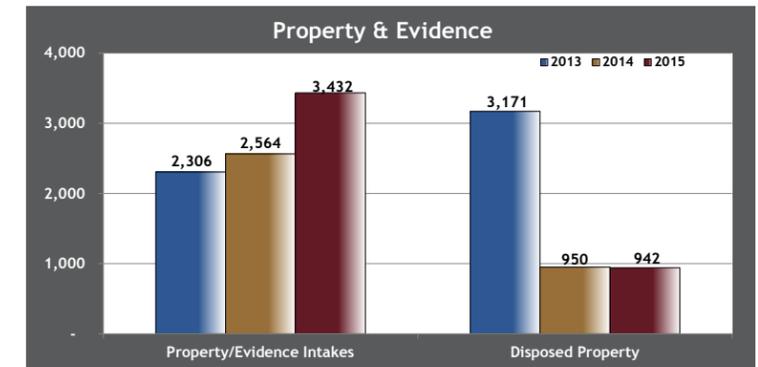
**K-9 Unit** - The two K-9 Units deployed a total of 293 times in 2015, reflecting a 94 percent increase from 2014.

In March 2015, Police Service Dog (PSD) Kuno retired after seven years of service. In January 2015, PSD Titan attended his K-9 Academy and officially began deployments for our department in March 2015.



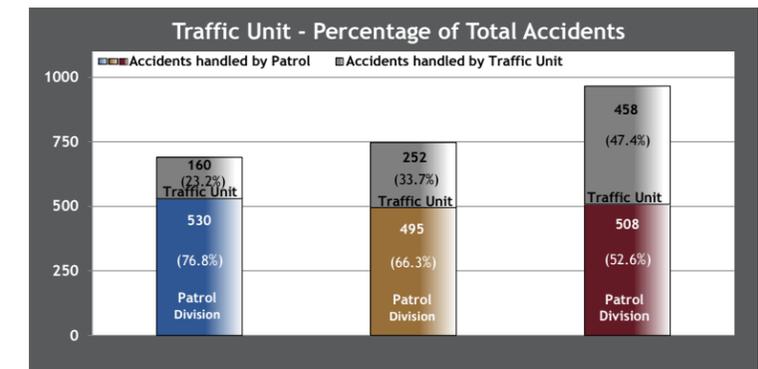
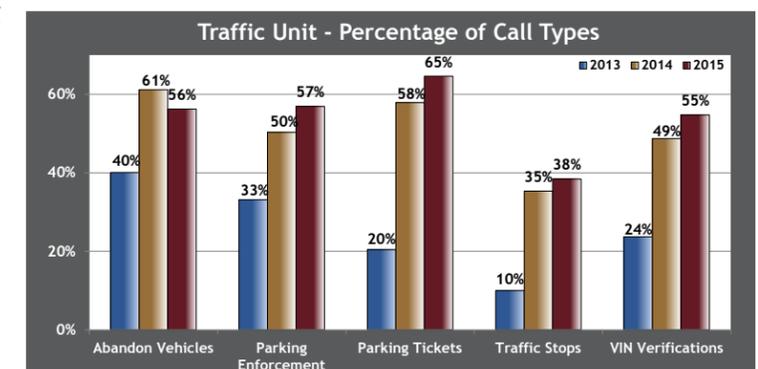
**Property & Evidence Unit** - This unit houses thousands of pieces of property and evidence for our department.

- Intake consists of all items booked into the Property and Evidence Unit. Evidence includes items that tie the suspect to the crime and the victim.
- Disposed property refers to the methods used to dispose of both property and evidence and includes items returned to owners, sent to auction or destroyed. Prior to any article being disposed, the case is researched, and a two-step review process is completed ensuring that each item is disposed of correctly.
- Unclaimed property includes items turned in by citizens when the owner is unknown (i.e., found property such as bicycles). Safekeeping property includes items turned in by residents where the owner is known (i.e., local convenience stores turning in credit cards, wallets and purses left behind by customers).



**Traffic Unit** - The Traffic Unit strives to handle 50 percent of all traffic accidents occurring in the Town of Castle Rock's jurisdiction. Due to 2015 staffing shortages within the Special Operations Division, the Traffic Unit handled 47.4 percent of all traffic accidents. However, this is a substantial increase from 2014 when the unit handled just 33.7 percent of all town accidents.

Disclaimer: Total accidents prior to 2015 included private property accidents. This graph now excludes all private property accidents.





Police Chief Jack Cauley oversees the Administration Division. This division includes the police chief, one administrative supervisor and one senior office assistant. The division is responsible for providing:

- Overall direction to the agency and personnel
- Ensuring quality police service to our Castle Rock residents
- Managing the Police budget
- Maintaining the Department's website content
- Liaison to the Public Safety Commission Board
- Disseminating Police Department's TRAKiT issues - citizen concerns received through the Town's website portal: [Report a Concern](#)

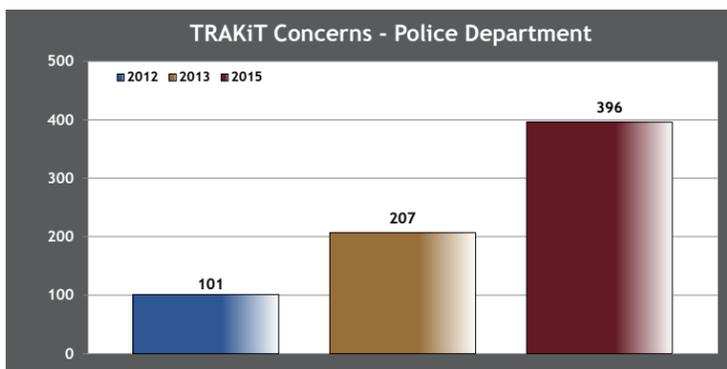
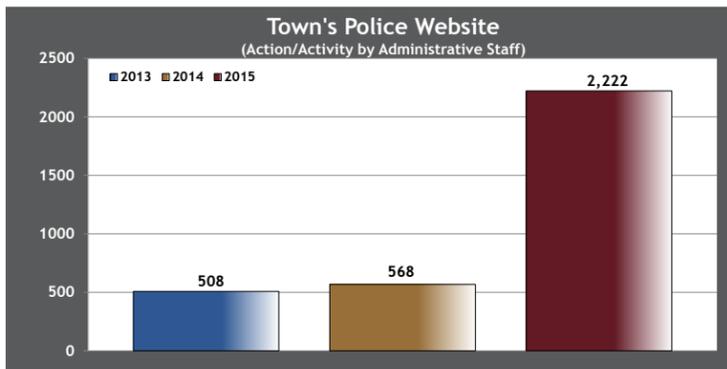
### New Police Webpages

Our Town's website underwent a major renovation in 2015, which required all hands on deck. The police department's administrative staff spent many intensive hours creating new pages and revising much of our previous content in an effort to create a more user friendly platform.

The result is an artistically designed, fully functional website and reflected a 291 percent increase in page activity comparing 2014 (568) to 2015 (2,222).

A special thank you to our administrative supervisor and two senior office assistants (from the administrative and investigations divisions). All worked to ensure the Town's deadlines were met and results exceeded expectations.

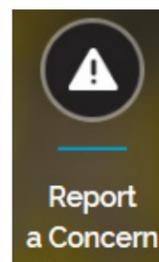
Our police pages are located at: [CRgov.com/police](http://CRgov.com/police)



**TRAKiT Concerns** - The Town of Castle Rock provides citizens with an online tool to report many types of concerns. The police department receives a range of issues from animal control, noise levels, traffic and parking complaints.

Our animal control unit receives the largest amount of inquiries each year. In 2015, this unit responded to 63.6 percent of all police issues submitted through this tool.

The TRAKiT portal is available on the Town's main webpage: [CRgov.com](http://CRgov.com) under the Report a Concern icon.

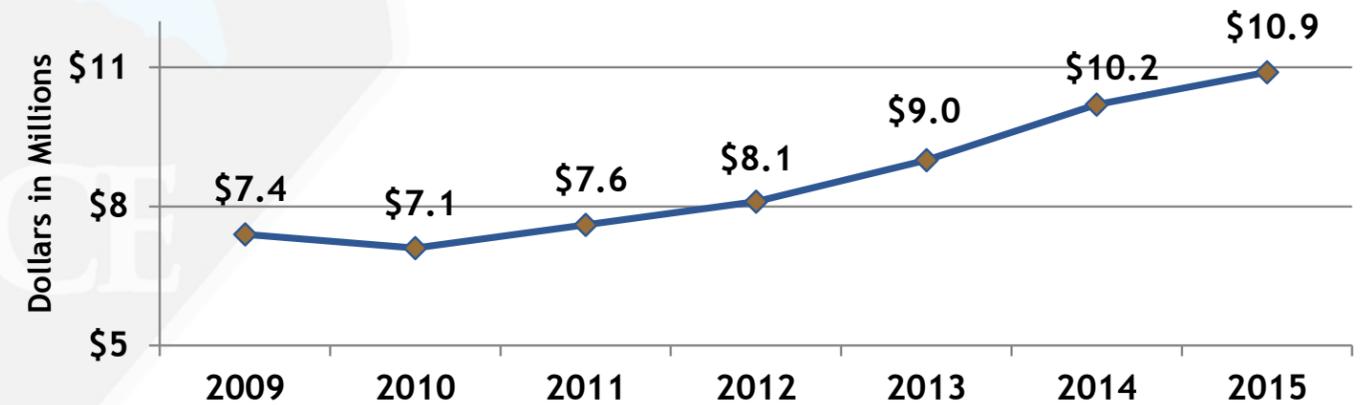


### 2015 Financial Summary

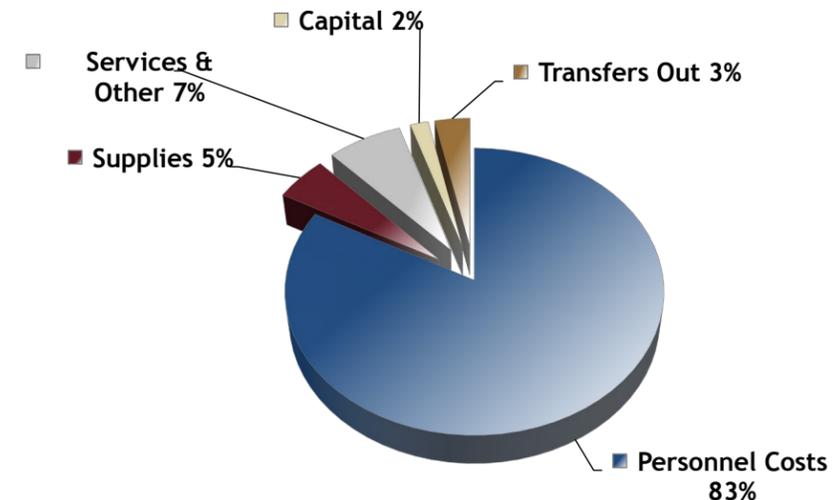
The year was again financially successful for the Police Department. The department's 2015 amended budget was \$10,988,386. The 2015 General Fund expenditures were just under \$10.8 million, reflecting the Police Department stayed under budget by 1.8 percent.

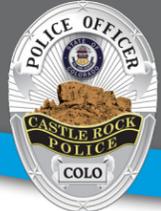
### 2015 Police Department Budget

Budget Comparison (actual)  
(2008-2015)



### 2015 Expenditures





Commander Doug Ernst oversees the Investigations Division. In 2015, the division included 11 full-time positions, 1 full-time contract position, 2 part-time positions, 10 victim assistance volunteers and 3 citizen volunteers.

Among these supporting positions are: one sergeant, six detectives, one impact detective, one crime analyst, one senior office assistant, one property and evidence technician, the Victims Assistance Unit (one coordinator, one victim advocate, ten victim assistance volunteers), and three citizen investigations volunteers.

Many specialized units are also found within the Investigations Division:

- Crime Analysis Unit
- Detective Unit (Criminal Investigations)
- Impact Unit
- Investigations Volunteer program
- Liquor Code Enforcement
- Property and Evidence Unit
- Victims Assistance Unit
- Victim Advocate Volunteer program

### Crime Analysis Unit

Our crime analyst works alongside officers, detectives and the Douglas County Impact team to analyze data from records and calls for service. The data is analyzed daily to define trends and patterns. The analyst creates spatial and temporal analytics (time and location), trend reports, deployments, forecasts, predictions, and more. The analyst coordinates our agency's crime data not only with Douglas County agencies but throughout the Denver Metro and Front Range area. These products are generated for our officers' and detectives' use to help solve and prevent crimes.

### Detective Unit

The Detective Unit has an authorized strength of eight and includes one sergeant and seven detectives. The unit investigates all crimes, including all misdemeanors not cleared by the Patrol Division, all felonies and missing persons. The detectives are considered general

assignment detectives capable of investigating all crimes; however, a number of detectives specialize in the investigation of:

- Organized retail crimes
- Special victims' crimes
- At-risk adult crimes

### Impact Unit

Castle Rock Police Department participates in a multi-jurisdictional team consisting of detectives from within Castle Rock, Lone Tree and Parker police departments as well as the Douglas County Sheriff's Office. The unit focuses on criminal offenses, behaviors and street level narcotic trafficking based on repeated patterns and methods. One CRPD detective is assigned to this team.

### 2015 Investigation Highlight

- To be more effective in combating retail theft, the Castle Rock Police Department has combined efforts with local retailers and the District Attorney's Office by forming a local retail theft group. The Castle Rock Retail Group meets periodically to discuss current issues in retail theft and to pass on information about current series of thefts and suspect descriptions. The group was introduced to one of our department's detectives (currently assigned to property crimes) and benefits communications between the department and the retailers.

### Property and Evidence Unit

Following department guidelines, in coordination with the District Attorney and state statute, our property and evidence technician works alongside a detective and volunteer staff to log, store, secure and release all evidence and other property received as appropriate.

The technician also assists in officer training regarding proper collection and the packaging of evidence. During major crime scenes, the technician assists in transporting and logging the numerous pieces of evidence.

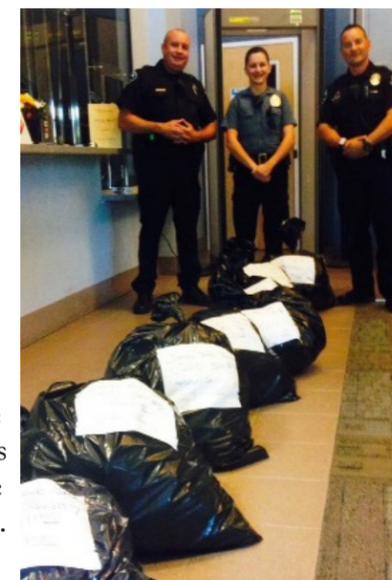
### Victims Assistance Unit

The Victims Assistance (VA) Unit works alongside crime victims with fairness, dignity and respect during a traumatic time or tragic event. The unit ascertains that the rights of all victims have been afforded to them through the Colorado Constitution Victims' Rights Act, (C.R.S. 24-4.1-302). Our job is to provide victims and witnesses of criminal offenses with the support and aid necessary to mentally and physically adjust to their victimization. Other duties include providing referral information and making outreach contact. Victim advocates are the liaison between the criminal justice system and the victim. All victims assistance services are developed to competently serve victims of all cultures and ethnic backgrounds.

In 2015, the Victims Assistance Unit consisted of one victim assistance coordinator, one victim advocate and ten additional victims assistance volunteers from within our community. More information may be found on our website: [CRgov.com/Police](http://CRgov.com/Police).

### Other areas of Division responsibility

- Drug Take Back program - our permanent container is located in the police department's lobby, which accepts expired or unused prescriptions as well as over-the-counter medications that are no longer needed. The lobby is available during business hours (Mon.-Fri.), with the exception of holidays. During 2015, a total of 251 pounds of drugs were collected and disposed of observing all state and federal regulations. This amount includes our DEA Drug Take Back day, which was held on September 26 and included 195 pounds of medication.



Officer Stark, CSV May and Officer Lewis

- Liquor Code Enforcement - conducts inspections of retail liquor establishments within the town for liquor code compliance and provides guidance on the liquor codes. This unit works hand-in-hand with the Town Clerk's Office for licensing requirements.
- Investigations Volunteer program - for more information on becoming a volunteer in our Investigations Division, call 303.663.6100.

### 2015 Investigation Highlight

- The division enhanced technology-based criminal investigations by training an additional detective in cellphone forensics and obtaining a second computer with this enhanced software.
- Restructured the Detective Unit by designating property, persons, financial and special victims investigators.
- Investigated a domestic violence murder and became the lead investigative agency for related crimes against the victim, which occurred in Lincoln County.
- Detectives attended the *You Have Options* sexual assault investigations program and have incorporated elements of the program into the sexual assault investigations' protocol.
- Cases assigned in the Detective Unit increased by 20 percent from 2014 (1,533) to 2015 (1,847), and criminal filings increased by 44 percent from 2014 (218) to 2015 (314).
- The Investigations Division managed a summer internship program for a college student from Friends University whose major was criminal justice. The student was assigned to each unit within all divisions to provide a well-rounded understanding of law enforcement.



Commander Jason Lyons directs the Patrol Division and included 43 sworn positions in 2015.

This division responds to emergency and non-emergency service calls. When not responding to calls for service, officers employ data-driven and community policing strategies to deploy to specific areas of the community. This type of model utilizes proactive policing strategies to deploy officers where they are most needed based upon detailed analysis of crime, calls for service and the needs of the community.

### Duties

Most likely when calling for assistance, a patrol officer in a marked police vehicle will respond. These men and women patrol the streets 24 hours a day, seven days a week. Our patrol officers work a 4/10 shift schedule and are split into six watches. Watch I, II and III work the A side of the week (Sunday-Wednesday) with an identical watch schedule working the B side of the week (Wednesday-Saturday). Their duties are many, including what most would consider traditional law enforcement:

- Response to emergencies and in-progress crimes
- Conduct on-scene investigations (fingerprinting, photography, interviewing, and interrogation)
- Documenting crime report incidents
- Arrest and book criminal offenders
- Stop traffic violators (warn or cite the driver)
- Patrol their assigned area (checking residential and business areas for illegal activity)

### Additional Responsibilities

In addition to all these duties, patrol officers have several other responsibilities. Castle Rock police officers work within the COPPS philosophy (Community Oriented Policing and Problem Solving).

- They are expected to become familiar with the streets, residents and businesses within their area.
- They are expected to know their areas' criminal element and problem locations.
- They are proactive and become involved in community activities and events.
- When incidents are not best solved by traditional means, patrol officers are encouraged to use

unconventional problem-solving techniques such as mediation, counseling and referral to other agencies. Solving neighborhood or community problems often requires several meetings with involved parties.

### Special Details

- The Bike Unit operates May through August of each year patrolling our trails, parks, schools, neighborhoods, retail centers, and many Town events. Officer J. Coyle and Officer C. Stoneking were assigned to this unit in 2015.
- A Crisis Intervention Team (CIT) connects individuals suffering from mental health issues with the appropriate levels of mental health services.
- Explorer Unit, Post #401, is a division of the Boy Scouts of America and is an organization for young adults (ages 14 to 21). In 2015, the Explorer Unit consisted of 14 explorers.
- Field Training Officers are a dedicated group of officers responsible for the training of all new police officers.
- The K-9 Unit is comprised of two K-9 handlers: Officer T. Thompson and Officer C. Brown. Our two Belgian Malinois Police Service Dogs (PSD) are Ronin and Titan.



PSD Ronin



PSD Titan

*Our goal is to work with the members of our communities to continue keeping Castle Rock a safe, enjoyable and fun place to live, work and play.*

### 2015 Patrol Highlights

- In April, Officer Jacob Coyle (one of our Bike Unit officers) attended the 2015 International Police Mountain Bike Association (IPMBA) Conference in Chandler, Arizona. While at the conference, he also attended



Officer Jacob Coyle

several classes that have proven beneficial to our department's programs, such as our Bike Rodeos, Bicycle Safety Education for Kids and Health and Fitness for bike officers. This was Officer Coyle's first IPMBA Conference. Initially, he attended the conference for classroom educational purposes, and he had not intended on participating in the competition. He did not even bring his bike! However, several instructors encouraged him to sign up for the competition and even found a bike for him to borrow. The competition was tough, but Officer Coyle won 1st place! He raced a winning time of 1:51:43 (hr:min:sec) with the second place competitor from Kantonspolizei Bern, Switzerland coming in close at his heels at 1:53:01. The conference was a complete success and the start of a growing successful bike patrol career for Officer Coyle, as well as a source of pride to be shared not only by the Bike Unit but by our entire department.

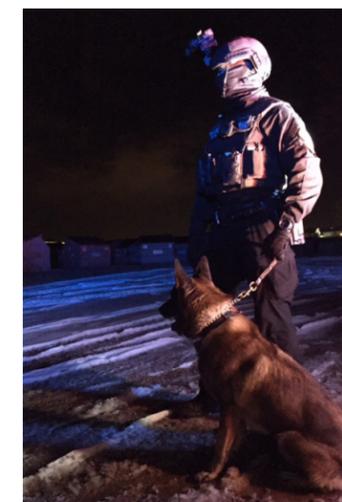


The winning race!

- Our K-9 Unit participates in a number of trainings each year (both internal and external). In November 2015, Officer Todd Thompson, Police Service Dog (PSD) Ronin, Officer Cody Brown, and PSD Titan trained in a night vision exercise to enhance skills and handler/canine cohesiveness.

This training included:

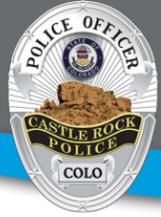
- Night vision equipment
- Open area searches
- Searching for potentially dangerous subjects during night operations
- Familiarization of patrol functions and canine capabilities in the field



K9 Officer Thompson & Ronin



K9 Officer Brown & Titan



The Special Operations Division is managed by Commander John Anderson and included 13 full-time positions and 8 community safety volunteer positions in 2015. The supporting positions include: one sergeant, two COPPS officers, two school marshal officers, one School Resource officer, one Youth Education and Safety in Schools (YESS) officer, four traffic police officers and one animal control officer.

This division oversees a variety of specialized units, projects and events:

- Animal Control Unit
- Community Oriented Policing and Problem Solving (COPPS) Unit
- Community Safety Volunteers (CSV) Unit
- Management of CRPD officers for Douglas County Regional SWAT
- School Officers (School Marshals, School Resource officer and YESS officer)
- Special Events
- Traffic Unit

### Animal Control

The Animal Control Unit is comprised of one full-time animal control officer who is responsible for animal licensing, animals at large, dangerous animals, returning lost animals to their owners, barking dogs, investigating dog bites and animal cruelty. Information on how to license your pet is found within our police pages of the Town's website: [CRgov.com/AnimalLicensing](http://CRgov.com/AnimalLicensing)

### Community Oriented Policing and Problem Solving (COPPS)

Our COPPS unit addresses community issues and works within several programs including the Crime Free Multi-Housing and Crime Prevention Through Environmental Design (CPTED) programs. Our COPPS officers have utilized problem-solving methods to address a variety of community issues regarding Homeowners Association (HOA) meetings, Downtown parking issues, special events, graffiti, and our schools.

Art Around the Rock has been a great tool assisting in the prevention of graffiti within the town. Many of these murals are found along the East Plum Creek Trail.

The idea is part law enforcement science and part creativity. Police officers, planners, architects and community members work together to prevent crime at the start of a project. By creating something that positively impacts human behavior (such as painting murals on bridges), crime can be deterred.

### Community Safety Volunteers (CSV)

The Community Safety Volunteer program is Community Policing in its most basic form. It is a structured way for residents to participate in helping provide for the safety and security of their own community. Volunteers support the major activities of the Police Department, such as patrol, traffic, community policing and activities where their unique expertise or life experience will be of benefit.

The program has three broad goals:

- Community relations
- Neighborhood patrol
- Officer support and assistance

### Douglas County Regional Special Weapons and Tactics (SWAT)

Castle Rock Police participates in the multi-agency, Douglas County Regional Special Weapons and Tactics (SWAT) team. It consists of deputies from the Sheriff's Office and officers from Parker, Lone Tree and Castle Rock police departments. The regional team was established to meet the special policing issues of our rapidly growing community.

The team structure includes an operations commander, tactical commander and team leaders. Many elements are involved in the team including: entry, K-9, sniper, bomb squad, and a tactical paramedic unit.

### Officers in Schools

The department provides a full-time school resource officer (SRO) dedicated to Castle View High School and a police officer committed to delivering full-time Youth Education and Safety in Schools (YESS) instruction at the elementary and middle schools within the Town of Castle Rock. In 2015, our YESS officer provided 476 presentation hours to 16,619 students. Note: The Douglas County Sheriff's Office provides security coverage for Douglas County High School.

The School Marshal program began with a partnership between the police departments of Douglas County, the Douglas County Sheriff's Office and the Douglas County School District. This program provides two School Marshal Officers (SMO) for our Town's elementary, middle and charter schools.

### Special Events

The Town holds various special events throughout the year. The Special Operations Division works closely with other agencies and is responsible for staffing the appropriate police personnel for all events not only our Town sponsored events but many outside vendors and agencies. The pictures displayed within this page are from the 2015 Trick or Treat Street event. More information may be found under the Town's website by selecting the "Learn About Events" button or by navigating directly to: [CRgov.com/Events](http://CRgov.com/Events).



Cape Crusaders: Officer Morrissey and Officer Body - Photo courtesy of Versatility Creative Group



Our illustrious costume contest judges: Deputy Fire Chief Croom (left) and Police Chief Cauley (right) Photo courtesy of Versatility Creative Group



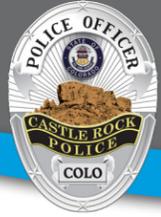
The "Dancers" - Photo courtesy of Versatility Creative Group

### Special Operations Highlight - Tip-A-Cop

- On Oct. 24, 2015, Red Robin restaurants hosted their annual Tip-A-Cop event, which benefits Special Olympics Colorado athletes by donating 100 percent of all tips that day. Local law enforcement officers (including our CRPD officers) trade in their handcuffs to spend the day at Red Robin restaurants. Our local Red Robin restaurant raised \$2,467 - a donation of \$63,447 was received from all 20 Colorado restaurants!



Officer Stoneking (left) and friends



Special Operations Highlight - Special Olympics Torch Relay

- Unified Relay Across America- In June, Chief Cauley and Officer Lewis were excited to join with Special Olympics Colorado in the Unified Relay Across America. This is a special opportunity for America to unify in building communities of respect and inclusion. The entire relay was scheduled over the course of 46 days and the routes hit all 50 states with a hand-to-hand exchange. In Colorado, the course lasted seven days (June 24-July 1) with our section running on June 26. People throughout Colorado carried the Special Olympics Flame of Hope across the state ending with a torch hand off to Utah. The final destination was California's Los Angeles Coliseum in time for the 2015 Special Olympics World Games Opening Ceremonies.

According to the [UnifiedRelay website](#), over 10,000 people carried the Flame of Hope coast-to-coast across the United States. A great time was had by all!



Gathering the relay group prior to send off



Officer Kerry Lewis and new buddy



Chief Cauley assisting along the way



Near the end of our portion of the journey

Special Department Highlight - 2015 National Night Out

- National Night Out - August 2015 marked the third year for Castle Rock Police Department's National Night Out celebration. The National Association of Town Watch, a nonprofit organization dedicated to crime-prevention programs like neighborhood watch, started National Night Out in 1984 as an effort to promote involvement in crime-prevention activities. This event is hosted annually on the first Tuesday in August.

Approximately 400 community members attended the event, which provided them with an up close and personal look at every division of CRPD. Police staff alongside members of the department's Explorer Unit served over 600 hamburgers and hot dogs to our community residents and business owners as a way of giving back and saying thanks.



Kids love exploring the police vehicles



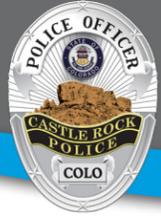
Bike Unit Officers Tremaine & Moffitt



Chief Cauley receiving a dunking after a nice throw!



The dinner crew under the guidance of Commander Ernst Thanks, Explorers!



## 2015 Support Service Highlights

- The Professional Standards, Training and Development (PSTD) Unit was established in 2015 to oversee the assessment process involving a regular review of agency policy and training related to the high-risk tasks in law enforcement. This enhances our ability to develop and implement best practices and current trends, develop and implement professional policies and provide our officers with high-quality training. The unit has the responsibility for the training of all sworn personnel and civilian staff for the entire department. The unit also conducts internal affairs investigations, policy and procedure preparation and review, in-service training and certification, and professional development coordination.

Sam Varela, the Professional Standards Sergeant, interfaces with Command Staff to conduct various professional standards functions including audits and inspections of administrative and operational efficiency. Another key component is the training of personnel in an effort to expand the department's knowledge on topics related to law enforcement. Sergeant Varela facilitates thousands of training hours annually through the PSTD Unit. These hours are comprised of the following types of training: basic, recurring, specialized and advanced. Basic and recurring training is provided to maintain the professional standards of the police department's employees as well as to maintain the certifications necessary for today's professional law enforcement officers.

This key position will assist us with mitigating and defending against legal claims that are tied to best practices, sound policy and quality training. Sergeant Varela was tasked with and focused on building and maintaining those important key components.



Sergeant Sam Varela

Commander Tim Gorman oversees the Support Services Division. In 2015, this division included 19 full-time positions. There are three distinct functions within this division:

- Professional Standards, Training and Development Unit (see highlight section)
- Communications Unit (Dispatch)
- Records Unit

### Communications Unit (Dispatch)

The Communications Unit is staffed by a civilian communications manager and 12 full-time dispatchers. The unit receives all incoming 911 emergency calls for service as well as administrative calls. The dispatchers determine and coordinate the appropriate police resources and response level for each individual call.

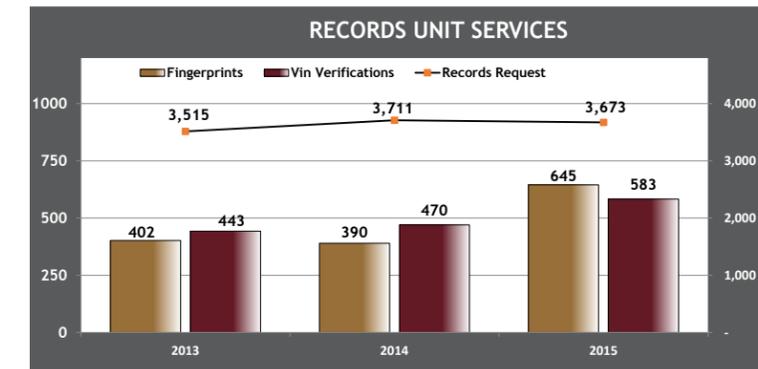
The communications manager is responsible for supervising communications and the dispatchers. Primary duties include scheduling, training and ensuring efficient operations of the communications center. Dispatchers perform specialized strategic dispatching for the Police Department during both emergency and non-emergency situations. The dispatch center monitors and coordinates telephone, radio and teletype communications between unit personnel, outside agencies and the public.

For more than 40 years, the 911 system has served the needs of the public in emergencies. In the summer of 2015, the Communications Unit, in partnership with the Douglas County Emergency Telephone Service Authority (E911), announced the ability to send a text message to 911. This technology provides accessibility to individuals who are hard of hearing or unable to communicate during certain situations. Next Generation 911 (NG911) enhances the 911 system by creating a faster, more flexible, resilient, and scalable system that allows 911 to keep up with communication technology used by the public. The NG911 is an Internet Protocol (IP)-based system that allows digital information (e.g., voice, photos, videos and text messages) to flow seamlessly from the public, through the 911 network and on to emergency responders.

### Records Unit

The Records Unit is staffed by a civilian records supervisor who is responsible for supervising and coordinating the daily responsibilities of three full-time records specialists. The unit is responsible for fingerprint services, entering Vehicle Identification Number (VIN) requests as a call for service, scanning documents into the Records Management System (RMS), and electronically storing and preserving all police documents for a period of 10 years plus the current year.

Our records specialists produce accurate and timely statistics to the National Incident-Based Reporting System (NIBRS), which is used by the Colorado Bureau of Investigation (CBI) and the Federal Bureau of Investigation (FBI).



### Other items of interest

Our division assisted in implementing a new Peer Support program as well as a Chaplain program.

The Peer Support program is for all employees to help reduce, prevent and mitigate the physical and emotional problems we all may encounter during our careers. This confidential program follows established guidelines and the members provide emotional or tangible peer support through times of personal or professional crisis.

The Chaplains exist as resources to officers and other department personnel. Our five chaplains are on call to be utilized by officers in the community when there is a critical incident where a tragic or sudden loss has occurred. More information is available on page 16.



Officer Thompson and Ronin



K-9 Training

Castle Rock Police Department  
100 Perry St.  
Castle Rock, CO 80104  
303.663.6100  
[CRgov.com/Police](http://CRgov.com/Police)



The Castle Rock Police Department is dedicated to excellence through community safety, innovation and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective Community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime-analysis and community involvement.